Software Quality Engineering – SE3002



SEPTEMBER 23, 2022

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ARM Findings of SRS: 01 (Daniyal)

1.1. SRS - 2001 – hats.doc

| Title Sample SRS | | |
|------------------|-----|--|
| | | Imperatives |
| ARE APPLICABLE | 0 | Judgment as an independent Business Analyst |
| ARE TO | 1 | A significant number of the imperative shows that specifications |
| IS REQUIRED TO | 0 | are explicit and most of the requirements are concretely defined. |
| MUST | 5 | The high number of "shall" and a very low number of "should" |
| RESPONSIBLE FOR | 1 | used in this document shows that requirements are precisely and |
| SHALL | 266 | accurately defined. |
| SHOULD | 3 | - |
| WILL | 10 | - |
| TOTAL | 286 | - |
| | | Continuance |
| : | 34 | Judgment as an independent Business Analyst |
| AND | 140 | There are an average number of continuances which shows that |
| AS FOLLOWS | 0 | there are requirements have been organized and structured thus |
| BELOW | 0 | easy to understand. |
| FOLLOWING | 0 | _ |
| IN PARTICULAR | 0 | _ |
| LISTED | 0 | _ |
| SUPPORTED | 0 | _ |
| TOTAL | 174 | |
| | | Directive |
| E.G., | 0 | Judgment as an independent Business Analyst |
| FIGURE | 9 | Diagrams, figures and tables are used in the document. This implies |
| FOR EXAMPLE, | 6 | that there is a visual representation of requirements, but the low |
| I.E., | 0 | count of directives show that document contains less examples or |
| NOTE: | 0 | other related illustrative / visual information. This renders the |
| TABLE | 18 | document a little but difficult to understand. |
| TOTAL | 33 | - |
| CAN | | Option Option |
| CAN | 2 | Judgment as an independent Business Analyst |
| MAY | 7 | A very small number of options are used implying that the |
| OPTIONALY | 1 | developer shall have a very few loose ends that will give him the |
| TOTAL | 10 | latitude to implement that RS or not. But as they are low in number, |
| | | this implies that the most requirements are atomic in nature. |
| | | Weak Phrases |
| ADQUATE | 0 | Judgment as an independent Business Analyst |
| AS APPROPIATE | 0 | Few weak phrases are used which not significant and cannot |
| AS REQUIRED | 0 | contribute to multiple interpretations or uncertainty with the |
| BE ABLE TO | 22 | requirements. This also shows that almost all the requirements are |
| BE CAPABLE OF | 0 | complete and unambiguous. |
| CAPABILITT OF | 0 | - |
| CAPABILITY TO | 3 | • |
| EAST TO | 0 | • |
| EFFECTIVE | 0 | - |

| NORMAL | 0 | | | |
|-------------------|-------------------|--------|--|--|
| PROVIDE FOR | 4 | | | |
| TIMELY | 0 | | | |
| | TOTAL 29 | | | |
| Any other phrases | : NO OTHER WEAK F | HRASES | | |

Screenshots of micro-level Indicators:

Imperatives:

| IMPERATIVE | OCCURRENCE | |
|-----------------|------------|-----|
| | | |
| ARE APPLICABLE | 0 | |
| ARE TO | 1 | |
| IS REQUIRED TO | 0 | |
| MUST | 5 | |
| RESPONSIBLE FOR | 1 | |
| SHALL | 266 | |
| SHOULD | 3 | |
| WILL | 10 | |
| | TOTAL | 286 |

Continuances:

| CONTINUANCE | OCCURRENCE |
|----------------|------------|
| | |
| : | 34 |
| AND | 140 |
| AS FOLLOWS: | 0 |
| BELOW: | 0 |
| FOLLOWING: | 0 |
| IN PARTICULAR: | 0 |
| LISTED: | 0 |
| SUPPORT: | 0 |
| | ΤΟΤΔΙ 174 |

Directives:

| DIRECTIVE | OCCURRENCE | |
|-------------|------------|---|
| | | |
| E.G. | 0 | |
| FIGURE | 9 | |
| FOR EXAMPLE | 6 | |
| I.E. | 0 | |
| NOTE: | 0 | |
| TABLE | 18 | |
| | - | - |
| | TOTAL 33 | |

Options:

| OPTION | OCCURRENCE | | |
|------------|------------|----|--|
| | | | |
| CAN | 2 | | |
| MAY | 7 | | |
| OPTIONALLY | 1 | | |
| | | | |
| | TOTAL | 10 | |

Weak Phrases:

| WEAK PHRASE | OCCURRENCE | Ē |
|----------------|------------|----|
| | | |
| ADEQUATE | 0 | |
| AS APPROPRIATE | 0 | |
| AS REQUIRED | 0 | |
| BE ABLE TO | 22 | 2 |
| BE CAPABLE OF | 0 | |
| CAPABILITY OF | 0 | |
| CAPABILITY TO | 3 | |
| EASY TO | 0 | |
| EFFECTIVE | 0 | |
| NORMAL | 0 | |
| PROVIDE FOR | 4 | |
| TIMELY | 0 | |
| | TOTAL | |
| | TOTAL | 29 |

ARM Findings of SRS: 02 (Ehsan)

1.1. SRS - 2001 - esa.doc

| Title Sample SRS | | | | |
|------------------|-----|--|--|--|
| Imperatives | | | | |
| ARE APPLICABLE | 0 | Judgment as an independent Business Analyst | | |
| ARE TO | 1 | The larger the number of imperatives the well-defined requirements | | |
| IS REQUIRED TO | 0 | are. As there are 75 imperatives in the SRS which is a significant | | |
| MUST | 0 | number. we can infer that the requirements are concrete and well | | |
| RESPONSIBLE FOR | 2 | defined. | | |
| SHALL | 56 | | | |
| SHOULD | 0 | _ | | |
| WILL | 16 | _ | | |
| TOTAL | 75 | _ | | |
| | | Continuance | | |
| : | 54 | Judgment as an independent Business Analyst | | |
| AND | 132 | Larger number of continuances show that the requirements are | | |
| AS FOLLOWS | 1 | mixed into one another. As there is a huge number of continuances | | |
| BELOW | 0 | which show that the requirements are mixed up and are not atomic. | | |
| FOLLOWING | 0 | Hence there is a factor of requirement amalgamation. | | |
| IN PARTICULAR | 0 | _ | | |
| LISTED | 0 | _ | | |
| SUPPORTED | 0 | | | |
| TOTAL | 187 | | | |
| | | Directive | | |
| E.G. | 2 | Judgment as an independent Business Analyst | | |
| FIGURE | 0 | Diagrams and tables are used to clearly explain the requirements | | |
| FOR EXAMPLE, | 1 | the larger the number of directives the well explained and | | |
| I.E. | 0 | understandable the requirements are. Here only 13 directives are | | |
| NOTE: | 1 | used, which show that the requirements are not very well explained | | |
| TABLE | 9 | and are not very well understandable. | | |
| TOTAL | 13 | | | |
| | | Option | | |
| CAN | 6 | Judgment as an independent Business Analyst | | |
| MAY | 5 | | | |

| OPTIONALY | | 0 | Options make a requirement weak and ambiguous the larger the |
|-------------------|-------|----|--|
| | TOTAL | 11 | number of options the ambiguous the requirement is. It becomes |
| | | | harder to understand an ambiguous requirement. |
| | | | There is a small number of options used which shows that |
| | | | requirements are very less ambiguous or not ambiguous at all. |
| | | | Weak Phrases |
| ADQUATE | | 0 | Judgment as an independent Business Analyst |
| AS APPROPIATE | | 0 | Like options, weak phrases also add to the ambiguity of the SRS, |
| AS REQUIRED | | 0 | larger weak phrases show that the requirements are ambiguous. |
| BE ABLE TO | | 0 | Not even a single weak phrase is used in the SRS, which again |
| BE CAPABLE OF | | 0 | shows that the requirements are not ambiguous. |
| CAPABILITT OF | | 0 | |
| CAPABILITY TO | | 0 | |
| EAST TO | | 0 | |
| EFFECTIVE | | 0 | |
| NORMAL | | 0 | |
| PROVIDE FOR | | 0 | - |
| TIMELY | | 0 | - |
| | TOTAL | 0 | - |
| Any other phrases | TBD | _ | |

Screenshots of Findings:

Imperatives:

| IMPERATIVE | OCCURRENCE |
|-----------------|------------|
| | |
| ARE APPLICABLE | 0 |
| ARE TO | 1 |
| IS REQUIRED TO | 0 |
| MUST | 0 |
| RESPONSIBLE FOR | 2 |
| SHALL | 56 |
| SHOULD | 0 |
| WILL | 16 |
| | |
| | TOTAL 75 |

Continuance:

| CONTINUANCE | OCCURRENCE | |
|----------------|------------|----|
| | | - |
| : | 54 | |
| AND | 132 | |
| AS FOLLOWS: | 1 | |
| BELOW: | 0 | |
| FOLLOWING: | 0 | |
| IN PARTICULAR: | 0 | |
| LISTED: | 0 | |
| SUPPORT: | 0 | |
| | | |
| | TOTAL 1 | 87 |

Directive:

DIRECTIVE
----E.G.
FIGURE
FOR EXAMPLE
I.E.
NOTE:
TABLE

Option:

OPTION
-----CAN
MAY
OPTIONALLY

Weak Phrase:

WEAK PHRASE
-----ADEQUATE
AS APPROPRIATE
AS REQUIRED
BE ABLE TO
BE CAPABLE OF
CAPABILITY OF
CAPABILITY TO
EASY TO
EFFECTIVE
NORMAL
PROVIDE FOR
TIMELY

OCCURRENCE

0
0
0
0
0
0
0
0
0
0
0
0
0
0
0
0
TOTAL 0

ARM Findings of SRS: 03 (Saman)

1.1. SRS - 2001 - libra.doc

| Title Libra SRS | | | |
|---------------------|-------|----|---|
| | | | Imperatives |
| ARE APPLICABLE | | 0 | Judgment as an independent Business Analyst |
| ARE TO | | 0 | The use of imperatives has a positive impact on the specification. |
| IS REQUIRED TO | | 0 | The significant number of the imperative shows most of the |
| MUST | | 0 | requirements are concretely defined. |
| RESPONSIBLE FOR | | 1 | |
| SHALL | | 0 | |
| SHOULD | | 1 | |
| WILL | | 38 | |
| Т | TOTAL | 40 | |
| | | | Continuance |
| : | | 7 | Judgment as an independent Business Analyst |
| AND | | 75 | Continuances show that there are multiple requirements and |
| AS FOLLOWS | | 0 | requirements are not atomic which in turn has a negative impact on |
| BELOW | | 0 | the specification. But sometimes the use of "and" is not that much |
| FOLLOWING | | 0 | discouraged in comparison to all of the other continuances. |
| IN PARTICULAR | | 0 | Therefore, in this very case, continuances will have a lesser |
| LISTED | | 0 | negative impact on the specification. |
| SUPPORTED | | 0 | |
| ī | TOTAL | 82 | |
| | | 02 | Directive |
| E.G. | | 0 | Judgment as an independent Business Analyst |
| FIGURE | | 0 | Directives enhance the understanding of the requirements. As there |
| FOR EXAMPLE, | | 0 | is no use of directives in this specification document so it can be |
| I.E. | | 0 | deduced that there is no enhancement present for specifications. |
| NOTE: | | 0 | |
| TABLE | | 0 | |
| | TOTAL | 0 | |
| | | | Option |
| CAN | | 6 | Judgment as an independent Business Analyst |
| MAY | | 6 | Options give margin in the implementation of a specification |
| OPTIONALY | | 0 | requirement. Less frequent use of options show that this |
| | TOTAL | 12 | specification is less prone to variation in terms of implementations. |
| | | | Weak Phrases |
| ADQUATE | | 0 | Judgment as an independent Business Analyst |
| AS APPROPIATE | | 0 | Weak phrases have a negative impact on the specifications. Since, |
| AS REQUIRED | | 1 | a very few of weak phrases are used, so it can be concluded that |
| BE ABLE TO | | 3 | this specification has a little impact because of weak phrases. |
| BE CAPABLE OF | | 0 | |
| CAPABILITT OF | | 0 | |
| CAPABILITY TO | | 0 | |
| EAST TO | | 0 | |
| EFFECTIVE | | 0 | |
| NORMAL | | 0 | |
| PROVIDE FOR | | 0 | - |
| TIMELY | | 0 | |
| | TOTAL | 4 | <u>—</u> |
| | | т | |
| Any other phrases T | BD | | |

SCREENSHOTS OF MICRO-LEVEL INDICATORS IN LIBRA (SRS)

IMPERATIVES

| IMPERATIVE | OCCURRENCE |
|-----------------|------------|
| | |
| ARE APPLICABLE | 0 |
| ARE TO | 0 |
| IS REQUIRED TO | 0 |
| MUST | 0 |
| RESPONSIBLE FOR | 1 |
| SHALL | 0 |
| SHOULD | 1 |
| WILL | 38 |
| | TOTAL 40 |

CONTINUANCES

| CONTINUANCE OCCURREN | | | |
|----------------------|----------|--|--|
| | | | |
| : | 7 | | |
| AND | 75 | | |
| AS FOLLOWS: | 0 | | |
| BELOW: | 0 | | |
| FOLLOWING: | 0 | | |
| IN PARTICULAR: | 0 | | |
| LISTED: | 0 | | |
| SUPPORT: | 0 | | |
| | TOTAL 82 | | |

DIRECTVES

| DIRECTIVE | OCCURRENCE |
|-------------|------------|
| | |
| E.G. | 0 |
| FIGURE | 0 |
| FOR EXAMPLE | 0 |
| I.E. | 0 |
| NOTE: | 0 |
| TABLE | 0 |
| | TOTAL 0 |

OPTIONS

| OPTION | OCCURRENCE | |
|--------------------------|-------------|--|
| CAN MAY OPTIONALLY | 6 6 0 | |
| | ΤΟΤΔΙ 12 | |

WEAK PHRASES

| WEAK PHRASE | OCCURRENCE | |
|----------------|------------|---|
| | | - |
| ADEQUATE | 0 | |
| AS APPROPRIATE | 0 | |
| AS REQUIRED | 1 | |
| BE ABLE TO | 3 | |
| BE CAPABLE OF | 0 | |
| CAPABILITY OF | 0 | |
| CAPABILITY TO | 0 | |
| EASY TO | 0 | |
| EFFECTIVE | 0 | |
| NORMAL | 0 | |
| PROVIDE FOR | 0 | |
| TIMELY | 0 | |
| | TOTAL 4 | |

Requirements Specification quality ranking

This is an example of ranking SRS

After analyzing all the selected SR using the NASA ARM tool, we have devised a strategy to identify the best SRS based on NASA ARM provided metrics. For that, we have devised a formula to find the ration of metrics that have positive impact on overall SRS with metrics that have negative impact. The metric that has positive impact are imperative and directive and the metric that have negative impact are continuance, option and weak phrases. **Error! Reference source not found.** Table 1 presents the ranking of selected SRS based on NASA ARM Metrics.

Table 1: SRS ranking based on NASA ARM Metrics

| ID | Document Name | Imperative | Continuance | Directive | Option | Weak Phrases | Positive % | Rank |
|-----|---------------|------------|-------------|-----------|--------|-----------------|---------------|------|
| RS1 | SRS1 - hats | 286 | 174 | 33 | 10 | 29 | 30.76 | 1 |
| RS2 | SRS2 - esa | 75 | 187 | 13 | 11 | 0 | 54.20 | 2 |
| RS3 | SRS3 - libra | 40 | 82 | 0 | 12 | 4 | 44.56 | 3 |

Technique used to Rank SRS:

Table 5.10 Sample Statistics from 56 NASA Requirements Specifications (Rosenberg)

| | Lines of Text | Imperatives | Continuances | Directives | Weak Phrases | TBD, TBS, TBR | Option (can, may) |
|---------------|---------------|-------------|--------------|------------|--------------|---------------|----------------------|
| Minimum | 143 | 25 | 15 | 0 | 0 | 0 | 0 |
| Median | 2265 | 382 | 183 | 21 | 37 | 7 | 27 |
| Average | 4772 | 682 | 423 | 49 | 70 | 25 | 63 |
| Max | 28459 | 3896 | 118 | 224 | 4 | 32 | 130 |
| Std Dev | 759 | 156 | 99 | 12 | 21 | 20 | 39 |
| Level 3 Specs | 1011 | 588 | 577 | 10 | 242 | 1 | 5 |
| Level 4 Specs | 1432 | 917 | 289 | 9 | 393 | 2 | 2 |

Reference: [Applied software engineering series] Phillip A. Laplante - Requirements Engineering for Software and Systems (2009, CRC Press, Auerbach Publications)(1)(1)