

KALU DAVID

CUSTOMER SERVICE REPRESENTATIVE

EXECUTIVE SUMMARY

I am a young and hardworking individual. I specialize on customer support and services. I ensure that I resolve customers Complex issues quickly and win their loyalty.

SPECIALIZATIONS

- Trouble shooting
- Service and support
- Excellent communication skills
- Speed and technical proficiency

WORK EXPERIENCE

ZHAROBES LIMITED

- Send email to new and existing customers
- Trains new customer service representatives
- Follow up
- Helps the company win customers
- Address customer service inquiries

FEINT HUB

- Trouble shooting
- Data entry
- Technical support

EDUCATION HIGHLIGHTS

Michael okpara university of Agriculture umudike

- course representative 2019/2020
- Best behaved student
- Member of the student union government

SECONDARY SCHOOL EDUCATION

WEST AFRICAN EXAMINATION COUNCIL

- Credit pass in all nine subjects including English Language and Mathematics
- Social prefect

LANGUAGES SPOKEN

- ENGLISH LANGUAGE