



FLAGSTAFF HILL FOOTBALL CLUB INC.

"Success through CLUB SPIRIT, JUNIOR DEVELOPMENT & CONSTANT IMPROVEMENT"

PROCEDURE

Dealing with Complaints / Breaches of Conduct Agreements & Child Protection Policy

- All complaints or breaches of the conduct agreements and / or child protection policy must be reported to the President or Chairman of the Flagstaff Hill Football Club
- The President and Chairman will promptly discuss the issue and develop a strategy for addressing the issue which may include:
 - Meeting with the individual / parties concerned
 - Referring the matter to a team leadership group
 - Referring the matter to a disciplinary committee
 - Disciplinary action
 - In the case of child abuse, the President or Chairman will report the incident to Families SA on 13 14 78. It is the role of Families SA to assess the notification and determine whether action is warranted
 - Provision of relevant support to individual/s involved
 - Review and implementation of processes / procedures to ensure a similar incident does not re-occur
- All reports will be dealt with in an impartial, sensitive, consistent, fair, timely and confidential manner
- All reports and outcomes will be recorded and stored securely