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316 Hazy Ln.
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EDUCATION

Bradley University, Peoria, IL, expected graduation May 2018

- Bachelor of Science in Computer Science, Concentration: Mobile Computing, Overall GPA: 3.41

RELEVANT COURSES

- Intro to EE: Digital Systems
- Computer Architecture
- Formal Languages and Heuristics
- Database Management Systems
- Introduction to Scripting Languages
- Advanced Mobile Programming
- Advanced Data Structures and Algorithms
- Operating Systems
- Intro to Software Engineering
- Mobile and Wireless Networks
- Computer and Network Security
- Software and Web Security

EXPERIENCE

Blackshor Services, Peoria, IL

Event Manager, August 2017 to present

- Manage customer service requests during snow events
- Delegate tasks to employees and subcontractors to ensure all services are complete
- Manage payroll for 20 to 80 employees on a weekly basis
- Train new interns to utilize GPS Tracking Software and other programs used by company
- Continue to perform all tasks previously done as Information Management Intern
- Oversee high school student co-op program

Trucking Dispatcher – Summer Internship, May 2017 to August 2017

- Planned and organized logistics of picking up and delivering freight
- Estimated freight shipment cost and made payment agreements with Freight Brokers
- Ensured company compliance with Department of Transportation regulations
- Prepared company records for government audits
- Conducted interviews with potential candidates for positions in trucking division
- Trained new employee to fill my role as Trucking Dispatcher

Information Management Intern, September 2016 to May 2017

- Utilized GPS tracking software to create billing and payroll reports
- Managed service requests from customers and dispatch nearest employees to the property
- Assisted office with computer and technology issues

McDonald's, Greenwood, IN

Shift Manager, April 2013 to August 2016

- Directed 5 to 15 crew members to optimize service quality, service time, and customer experience
- Checked and recorded the shift transactions to compile a daily deposit using in-house software
- Interacted with customer's to receive feedback on service
- Trained new and existing crew members to complete tasks quickly and accurately

HONORS AND ACTIVITIES

- Eagle Scout - Boy Scouts of America, 2007-2014
- Sigma Phi Epsilon National Men's Fraternity
- Department of LAS Dean's List: Fall '15, Spring '16, Spring '17, Fall '17
- Best Course Project Award – Intro to Software Engineering

SKILLS

Operating Systems: Windows Vista through Windows 10, iOS, Android

Programming Languages: Java, JavaScript, C, C++, Swift, Python, SQL, VHDL, UML

Software: Git, Microsoft Office, Visual Studio, Xcode, SmartDraw, Visio, NodeJS, REST, ANTLR4