Qingji Tian / 田慶吉

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Professional Summary

Experienced IT professional specializing in digital transformation and process automation. Skilled in RPA development, Python programming, and IT operations management. Proven ability to improve efficiencies and drive innovation in multinational environments. Committed to continuous learning and adaptation.

EDUCATION

Tokyo City University, Japan   **2018 - 2022**
Bachelor of Engineering, Information and Communication Engineering
- Graduated in top 20% of class with 99% attendance rate
- Relevant coursework: Data Structures, Algorithms, Database Management, Computer Networks

KCP International Japanese Language School, Japan   **2016 - 2018**
Diploma with Honors
- Awarded School Outstanding Graduate Student
- Served as Graduate Student Representative

PROFESSIONAL EXPERIENCE

Associate Technical Consultant, Lenovo Japan LLC, Tokyo, Japan   **Nov 2024 – Present**
- Customized and tested Windows Master Image for enterprise deployment
- Automated testing processes using Batch and PowerShell scripting
- Managed Multiple device provisioning and configuration via Intune and Autopilot
- Provided expert consulting on AMD and Nvidia driver implementation for enterprises, including ISV
- Advised on AI customization for internal use and enterprise AI security best practices
- Served as a Windows expert, ensuring optimal compatibility and robust stability for customer environments

IT Specialist, Nippon Express Co., Ltd., Kyoto, Japan   **Oct 2023 - Jul 2024**
- Developed and implemented RPA solutions and batch scripts, enhancing business process automation
- Conducted data processing and analysis using Python, improving decision-making processes
- Managed EDI data mapping, significantly improving data exchange efficiency
- Provided comprehensive IT support, including network troubleshooting and hardware configuration

Digital Transformation Engineer, AGC Inc., Shenzhen, China   **Jun 2022 - Sep 2023**
- Managed IT operations for AGC's locations in China, serving as a communication bridge with Tokyo HQ
- Led RPA development and implementation, automating tasks using Python and increasing productivity
- Conducted server maintenance, printer troubleshooting, and PC setup/configuration for 2000+ users
- Translated technical documents, created procedural manuals, and provided IT basic training to staff
- Participated in international network improvement projects

Skills and Certifications

- Chinese (Native), Japanese (Fluent), English (Fluent)
- Programming: Python, JavaScript, Rust, Golang
- IT Skills: Linux, Nginx, Docker, AWS/GCP, Prometheus/Grafana
- Other: RPA development, EDI data mapping, batch scripting, network troubleshooting

ADDITIONAL EXPERIENCE

Kitchen Assistant (Part-time), Tokyo Haneda International Airport   **2018**
- Assisted in kitchen operations and customer service in a multicultural environment
- Contributed to the preparation and timely delivery of dishes to international customers
- Developed strong teamwork and time management skills in a fast-paced setting

VISA STATUS

Highly Skilled Professional Visa (ロ), valid until Oct 22, 2029

INTERESTS

- Cross-cultural communication & international relations & following international news and current events
- Continuous professional development and learning new programming languages
- Upbeat music, Nordic relaxing music, Japanese traditional music