

# DHARMESH KUMAR

## (Salesforce Developer)



### Profile:

Salesforce developer with more than 3 years of experience. Skilled in Salesforce development and Admin functionalities. Seeking position at your esteemed company. Developed and maintained salesforce with 100% client satisfaction.

### PHONE:

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### EXPERIENCE: -

#### **Salesforce Consultant**

Stratos Studios Pvt. Ltd

12/2021 – Present, Gurugram.

-Worked for Virtusa as an associate

#### **Product Developer**

Idemia Syscom

07/2019 – 07/2021, Noida.

### SKILLS:

- Salesforce Development
- Apex
- Sales cloud
- Deployment
- Data Migration
- Lightning web components
- Service Cloud
- Integration

### PROJECT: -

#### **BT (07/2022-Present)**

**Description of project:** This is Telecom project where the Customer relationship management is done completely on salesforce Sales cloud and service cloud where we will have almost all the functionalities related to salesforce CRM functionalities. We get requirement from business from a specific market, we take it as a new feature and built in agile model and interact with client and deliver the things as require for end business. We here quickly adapt to any change in requirement and deliver the things in a smooth manner.

## CERTIFICATIONS: -

- Salesforce Certified Platform Developer- I
- Salesforce Certified Administrator
- Salesforce Certified Associate

## EDUCATION :-

- Degree : BTECH
- COLLEGE : NIET Greater Noida
- Stream : Information Technology
- Year of passing out : 2019
- Marks scored : 69.14%

## ACHIEVEMENTS: -

- Many Spot-on Awards during the project for delivering on time.
- Triple Star Ranger in Trailhead

## Idemia (07/2019-07/2021)

**Description of Project:** Idemia is World's leading Identity, security connectivity products like Biometric, Payment Card, USim in this project the Customer relationship management is done completely on salesforce Sales cloud and service cloud where we will have almost all the functionalities related to salesforce CRM functionalities.

## Roles and responsibilities:

- Requirements gathering and analysis with clients.
- Estimating efforts required to new requirements from end to end.
- Working on the agile model.
- Working with the internal business group and business analyst for requirement gathering.
- Created Apex classes, Triggers, Lightning web components, Lightning Flows, lightning page, record types, page layouts, and assigned page layouts to different record types Developed and maintained formula fields, validation rules to meet the business requirement.
- Created various custom fields on custom objects & standard objects like Accounts, Contacts, Cases, and Opportunities as per the business requirement.
- Demoing development to Clients each sprint.
- Experience on web service integration between Salesforce and external systems (REST/SOAP).
- Involvement in querying the Salesforce table using SOQL queries using Workbench.
- Involved in deploying changes to the higher orgs as well as deploying for the release branches.