


Hi **DEEPAK NANGIA**, here's a quick summary of your bill.

## How much do you owe?

**\$58.76**

➔ Thanks for your pre-authorized payment. We'll charge your credit card on or after Mar 27, 2023.

## Here's a breakdown of your total

<b>Your account summary</b>		<b>\$</b>
Balance from last bill		56.50
Your payments - thank you	Feb 27	-56.50
<b>Balance brought forward</b>		<b>0.00</b>
<b>Your current bill</b>		<b>\$</b>
 Mobile	See page 4 >	58.76
<b>Total (Includes \$6.76 HST)</b>		<b>58.76</b>
<b>Total</b>		<b>\$58.76</b>

Any payments we received and processed after Mar 14, 2023 will show on your next bill.

Still have questions? Chat with us! For other ways to reach Fido Customer Care, visit [fido.ca/contactus](https://fido.ca/contactus)

See page 2 for other ways to contact us >



##POSTALCN2L 3K4;000000000000;W;ONTC;913931770;000

Your account number: 9-1393-1770  
**Total amount due: \$58.76**

Thank you!

**This invoice is for information purposes only.**

**The amount due will be debited from your credit card by pre-authorized payment.**

#####

DEEPAK NANGIA  
49 COLUMBIA ST W APT 101  
WATERLOO ON N2L 3K4



091393177091393177023031500000587611111110000000000000000008

Account number  
9-1393-1770

Bill number  
2610894736

Bill date  
Mar 13, 2023

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**Your credit limit is \$600**

## Contact us

If you've gone through your bill and still have questions...



Visit **fido.ca/contactus**



Call **1-888-481-3436**  
(or **611** free from your Fido phone)



Write to:  
Fido Customer Service  
100 Westmorland St  
Moncton, NB E1C 0G1

## IMPORTANT MESSAGE ABOUT PAYING YOUR FIDO BILL

We are making some changes that will impact how you pay your Fido bill. These changes will take effect on your next bill.

1. Increasing flexibility when you pay through a financial institution:  
When you pay your Fido bill through a financial institution, your bill will be considered paid on time when your payment is made by the required payment date. This means you will no longer have to allow additional time for payment processing.
2. Payment Date Changes:  
Your Fido bill payment date is changing. The new required payment date will be 21 days after your bill date. To see the required payment date of your current bill login to your Fido MyAccount at [fido.ca/signin](https://fido.ca/signin)

If you have set up Autopay for your Fido bill payments, the above changes do not impact you.

If you have any questions, please reach out to us in any of the ways listed in the Contact Us section of this bill or visit us at [fido.ca/billing](https://fido.ca/billing).

## FIDO INFO: THE WIRELESS CODE

Did you know the Wireless Code establishes basic rights for all wireless consumers? Every consumer or small business customer with a mobile plan is protected by the Wireless Code. The Wireless Code explains your consumer rights and the rules your provider must follow. To find out more about your rights as a Fido wireless consumer, visit: [www.crtc.gc.ca/postpaid-vs-prepaid](https://www.crtc.gc.ca/postpaid-vs-prepaid).

## FIDO INFO: CUSTOMER SUPPORT

If you have a concern that was not resolved, please review the steps for reporting an issue at [www.fido.ca/concern](https://www.fido.ca/concern). If you are not satisfied with the resolution provided by one of our management team members, you also have the option to speak to our Office of the President.

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-

## How To Pay Your Fido Bill

There are many ways to pay your bill.

The fastest and easiest way is by setting up automatic payments from your chequing account or credit card.

To get started, sign in to your account at **fido.ca** or in the Fido My Account app.

You can also make one-time payments every month:

- Online, by signing in to your account on **fido.ca** or the Fido My Account app.
- By calling Fido's interactive phone system: dial 611, free of charge from your Fido phone or 1-888-481-3436.
- At most major Canadian financial institutions. It could take 2 to 5 business days for your payment to reach us.

If we do not receive payment of an amount due on your account by the specified required payment date, it will be subject to a late payment charge of 3% per month. This late payment charge will accrue on a daily basis and will be calculated and compounded monthly on the outstanding amount (42.58% per year) from the date of the first bill on which it appears until the date we receive that amount in full. You agree that we can charge any unpaid and outstanding amount, including any late payment charges, on your account to your credit card, bank account or any other payment method pre-authorized by you for payment of our charges.

To see our complete terms and conditions, visit **fido.ca/terms** or contact us.

Payable at major Chartered banks in Canada

Teller's Stamp

Account number  
**9-1393-1770**

Bill number  
**2610894736**

Bill date  
**Mar 13, 2023**

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television Services (CCTS) may be able to assist you free of charge: [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or 1-888-221-1687.

# Mobile 519-781-2214

DEEPAK NANGIA

<b>Monthly charges</b>		Mar 14 - Apr 13	\$
8GB, Talk & Text - BYOP			52.00
<b>Total monthly charges</b>			<b>52.00</b>
<b>Usage summary</b>		Ending Mar 13, 2023	
<b>Usage type</b>		<b>You used</b>	<b>\$</b>
Voice	Min. used and incl. in package	29:00 min:sec	✓
Data	8GB Data	97.16 MB	✓
Msg	Messaging Bundle - Incl - Sent	8 msgs	✓
<b>Total usage</b>			<b>0.00</b>
<b>Total before taxes</b>			<b>52.00</b>
HST: 815781448			6.76
<b>Total for Mobile 519-781-2214</b>			<b>\$58.76</b>

**Legend:** ✓ No charge

For full details of usage on this service, see page 5

So we're clear: unless we told you otherwise, all voice minutes, messages and wireless internet details refer to usage within Canada on our network and to a Canadian number.



## Your services include:

### 8GB, Talk & Text - BYOP

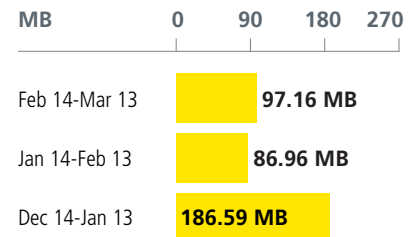
- 8GB Data
- Unlimited Text, Picture and Video Messages from Canada to Canadian, U.S. and International Mobile Numbers
- Unlimited Canada-Wide Minutes
- Call Display
- Voicemail
- Call Waiting
- Conference Call
- Data Overage Protection. Data is paused once you hit your plan's limit. To unpause, you can add more data.



For your complete billing details including talk, text and data usage please visit [fido.ca/myaccount](https://fido.ca/myaccount).



## Your data usage trends



## Your detailed usage

Here are the full details of your usage this month, broken down by service.

### Detailed usage for Mobile 519-781-2214

DEEPAK NANGIA

#### Voice

Date	Time	Call type	From	To	Location called	Rate period	Length (min:sec)	Cost per min (\$)	Airtime charges (\$)	LD/other rate (\$)	LD/other charges (\$)	Total (\$)
Wed Feb 22	09:53	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
Thu Feb 23	12:29	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
Fri Feb 24	14:51	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
Sun Feb 26	10:38	INC	INCOMING		KITCHEWTRL ON		8:00	0.00	-	-	-	✓
	11:01	OUT	KITCHEWTRL ON	647-703-9366	TORONTO ON		1:00	0.00	-	-	-	✓
	11:01	INC	INCOMING		KITCHEWTRL ON		2:00	0.00	-	-	-	✓
Mon Feb 27	14:44	OUT	KITCHEWTRL ON	647-703-9366	TORONTO ON		1:00	0.00	-	-	-	✓
	16:44	OUT	KITCHEWTRL ON	647-703-9366	TORONTO ON		2:00	0.00	-	-	-	✓
Tue Feb 28	20:15	OUT	KITCHEWTRL ON	226-978-9269	KITCHEWTRL ON		1:00	0.00	-	-	-	✓
	20:15	OUT	KITCHEWTRL ON	226-978-9269	KITCHEWTRL ON		2:00	0.00	-	-	-	✓
Thu Mar 02	12:53	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
Sat Mar 04	10:20	OUT	KITCHEWTRL ON	226-978-9269	KITCHEWTRL ON		4:00	0.00	-	-	-	✓
Sun Mar 05	13:08	OUT	KITCHEWTRL ON	778-890-0277	PRINCEGRGE BC		1:00	0.00	-	-	-	✓
Sun Mar 12	14:54	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
Mon Mar 13	15:40	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
	20:09	INC	INCOMING		KITCHEWTRL ON		1:00	0.00	-	-	-	✓
<b>Total</b>							<b>29:00</b>					<b>\$0.00</b>

**Legend:** INC = Incoming local call | OUT = Outgoing Call | ✓ No charge

Detailed usage for Mobile 519-781-2214 continues on the next page >

Detailed usage for Mobile 519-781-2214 continued...

## Data

Date	Roaming	Type	You used	\$
Tue Feb 14		WI	0.08 MB	-
Wed Feb 15		WI	0.01 MB	-
Thu Feb 16		WI	0.17 MB	-
Fri Feb 17		WI	0.17 MB	-
Sun Feb 19		WI	0.04 MB	-
Wed Feb 22		WI	3.25 MB	-
Thu Feb 23		WI	0.13 MB	-
Fri Feb 24		WI	0.84 MB	-
Sat Feb 25		WI	0.41 MB	-
Sun Feb 26		WI	0.66 MB	-
Mon Feb 27		WI	0.03 MB	-
Tue Feb 28		WI	0.07 MB	-
Wed Mar 01		WI	8.37 MB	-
Thu Mar 02		WI	0.64 MB	-
Fri Mar 03		WI	1.33 MB	-
Sat Mar 04		WI	0.97 MB	-
Sun Mar 05		WI	8.41 MB	-
Mon Mar 06		WI	42.72 MB	-
Tue Mar 07		WI	4.20 MB	-
Wed Mar 08		WI	3.48 MB	-
Thu Mar 09		WI	2.33 MB	-
Fri Mar 10		WI	2.42 MB	-
Sat Mar 11		WI	8.41 MB	-
Sun Mar 12		WI	0.75 MB	-
Mon Mar 13		WI	7.13 MB	-
<b>Total</b>			<b>97.16 MB</b>	<b>-</b>



Your total of 97.16 MB equals  
0.09 GB

**Legend:** WI = Wireless Internet