# Recruit Restaurant Visitor Forecasting (Kaggle)

### Danijel Kopčinović

#### Description

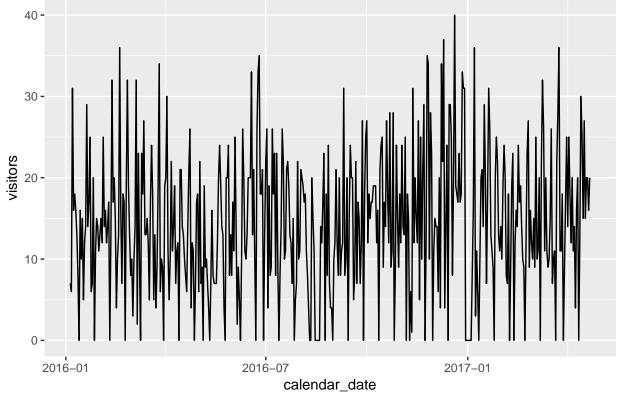
This is a problem put by Recruit Holdings, owner of a line of restaurants. The challenge is to use reservation and visitation data to predict the total number of visitors to a restaurant for future dates. This information will help restaurants be much more efficient and allow them to focus on creating an enjoyable dining experience for their customers. Problem link: https://www.kaggle.com/c/recruit-restaurant-visitor-forecasting/.

#### Data

The data used to solve the problem consists of:

- air\_reserve.csv: reservations from the air reservation system (92.378 entries).
- hpg\_reserve.csv: reservations from the hpg reservation system (2.000.320 entries).
- air\_store\_info.csv: restaurant information from the air reservation system (829 entries).
- hpg\_store\_info.csv: restaurant information from the hpg reservation system (4.690 entries).
- store\_id\_relation.csv: relation matching restaurants between two reservation systems (150 entries).
- air\_visit\_data.csv: visitation data from the air reservation system (252.108 entries).
- date\_info.csv: basic date information about the holidays and days of week (517 entries).





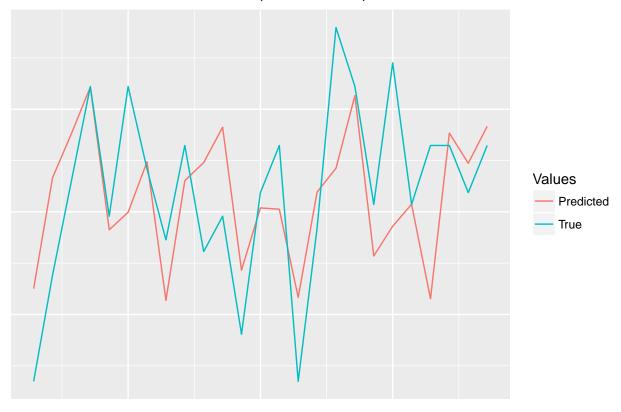
## Modelling

Since the goal is to predict (forecast) visitation for each restaurant, we will use time related data that we have: reservations from both systems, past visitation data and date information (to match days of the week and holidays with the effect on visitation).

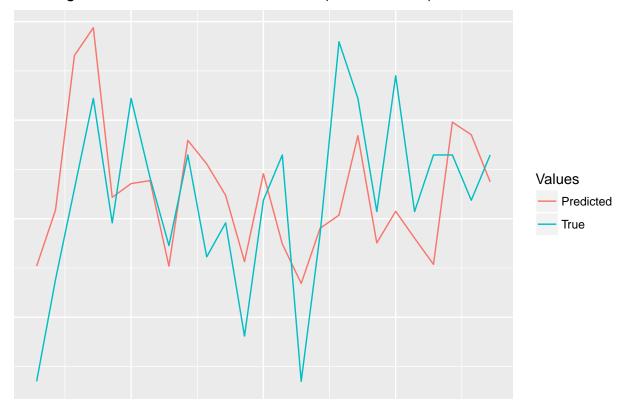
We will use three approaches:

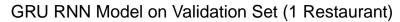
- ARIMA (autoregressive integrated moving average)
- neural network regression
- GRU-RNN (recursive neural network)

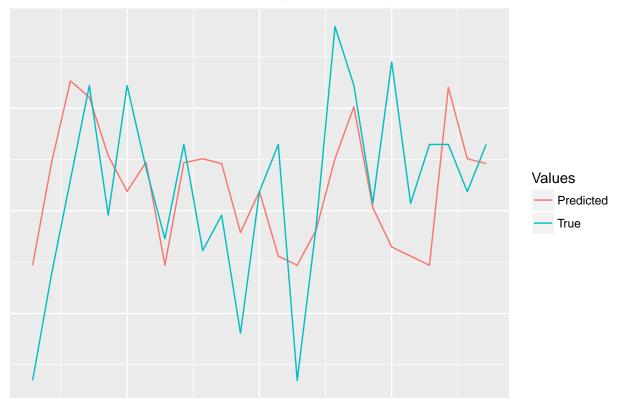
# ARIMA Model on Validation Set (1 Restaurant)



# NN Regression Model on Validation Set (1 Restaurant)



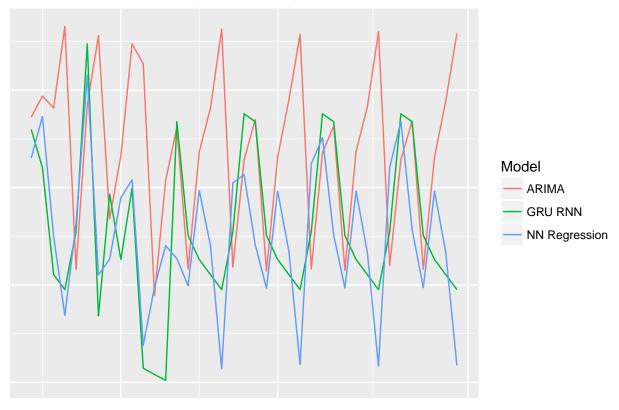




## Forecasting

All 3 models seem to work quite well with the data so we will make forecasts with all models and check against new data (results unknown to us - used for evaluating the applications on Kaggle).

## 3 Models on New Data (1 Restaurant)



The final valuation result was 0.499 (root mean squared logarithmic error) where the best result was 0.465.



### Contact and Info

Danijel Kopčinović, IT Market

Mail: danijel.kopcinovic@itmarket.hr

 $Tel:\ +385956472127$