



Brian Sandoval  
Governor

Florence Jameson, MD  
Chairwoman

Heather Korblic  
Executive Director

# Silver State Health Insurance Exchange

2310 South Carson Street, Suite 2

Carson City, NV 89701

T: 775-687-9939

F: 775-687-9932

[www.nevadahealthlink.com/sshix](http://www.nevadahealthlink.com/sshix)

## Non Discrimination and Accessibility Statement Discrimination is Against the Law

The Silver State Health Insurance Exchange (“Exchange”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Exchange does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The Exchange provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact Dawn King, Compliance Officer, if you believe that the Exchange has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Dawn King, Compliance Officer  
2310 South Carson Street, Suite 2  
Carson City, Nevada 89701  
(775) 687-9929 phone, (775) 687-9932 fax  
[dking@exchange.nv.gov](mailto:dking@exchange.nv.gov)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dawn King is available to help you. You can also file a civil rights complaint with the:

U.S. Department of Health and Human Services,  
Office for Civil Rights, electronically through the Office for Civil Rights Complaint  
Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or, by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-768-5465 (TTY: 1-855-853-8100)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-768-5465 (TTY: 1-855-853-8100)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-768-5465 (TTY: 1-855-853-8100)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-768-5465 (TTY: 1-855-853-8100) 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-768-5465 (TTY: 1-855-853-8100)

ማስታወሻ: የሚኖሩት ቅንቃ አማርኛ ክህን የተጠቀም እርዳታ ድርጅቶች፣ በኋላ የግብር ተዘጋጀቸል፡ ወደ ማከተለው ቁጥር ፧፻፭፻፮ 1-855-768-5465 (መስማት ለተሳናቸው (TTY: 1-855-853-8100)

ເຮືນ: ດ້ວຍເຫຼືອການຢ່າງເປົ້າໃຫຍ່ການຕ່າງໆ ໄດ້ເວັບໄຊ 1-855-768-5465 (TTY: 1-855-853-8100)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます1-855-768-5465 (TTY: 1-855-853-8100)）まで、お電話にてご連絡ください。

(رقم هاتف 1-855-768-5465-ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية متوافر لك بالمجان. اتصل برقم 1-855-768-5465 (الصم والبكم: TTY: 1-855-853-8100).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-768-5465 телетайп (TTY: 1-855-853-8100).

ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-855-768-5465 (TTY: 1-855-853-8100)

توجه: اگر به زبان فارسی گفتگو می کنید، تمهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-855-768-5465 تماس بگیری (TTY: 1-855-853-8100).

MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoan, e fai fua e leai se totogi, mo oe, Telefoni mai: 1-855-768-5465 (TTY: 1-855-853-8100)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-768-5465 (TTY: 1-855-853-8100)

PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahé nga awanan bayadna, ket sidadaan para kenyam. Awagan ti: 1-855-768-5465 (TTY: 1-855-853-8100)