

Contact

dkukral@gmail.com

www.linkedin.com/in/don-kukral-456304ba (LinkedIn)

Top Skills

IT Strategy

Vendor Management
Management

Languages

English

Certifications

Red Hat Certified Engineer

ITIL Foundations

Don Kukral

Business Control Executive

Charlotte, North Carolina, United States

Summary

Senior manager with comprehensive experience in a demanding financial organization; established a strong track record of leading operational excellence and stability in technology infrastructure and facility management. Recognized as a leader with strengths in building strong organizational alignments, influencing with impact and maximizing the potential in people. Develops strong talented teams for maximum effectiveness by promoting collaboration and continually motivating and coaching others to meet their goals.

Technology Specialties

Data centers, facility management, command centers, cloud computing, internet of things, platform as a service, service management, technology strategy, budgeting, distributed systems, security architecture, network topology and systems, shared service systems (email, document management, portals, application servers, access management), database management.

Business Specialties

Trading, Wholesale Banking and Wealth Management products

Leadership Specialties

Leadership and staff development, culture development, organizational transformation, operating model design and implementation, group facilitation, issue resolution and management

Experience

Bank of America

24 years 10 months

Third Party Governance and Strategy Executive

March 2022 - Present (3 years 8 months)

Charlotte, North Carolina, United States

Responsible for the holistic oversight of Global Technology & Operations Third Party Risk, including risk routines and escalations, as well as the execution of the Third Party Strategy. Drives the creation and implementation of the GT&O Third Party Strategy that clearly articulates performance and optimization objectives across the third party portfolio.

Partners with Global Procurement to confirm strategic opportunities, proactively manage pipeline renewals and drive leadership discussions on strategic outsourcing decisions, savings/value creation, ESG opportunities and risk reduction across the GT&O. Leads GT&O vendor portfolio optimization/reduction strategy.

Partners with Vendor Executives in Global Procurement to influence the adoption of Third Party Strategy and Third Party Risk Appetite Framework across GT&O Process Owners Implements and manages GT&O specific Third Party Governance routines Manages GT&O processes and routines by which MTM approval for insourcing and outsourcing decisions are made.

Ensures Third Party Risk items and decisions are appropriately reported and represented in GT&O Risk Committee. Partners with Vendor Executives, GT&O Third Party Executive and Process Owners to understand and mitigate portfolio-level risk for GT&O Supports and monitors GT&O Third Party regulatory exam activity, MRAs and Issues.

Exam Adherence Executive

July 2018 - Present (7 years 4 months)

Charlotte, North Carolina Area

Responsible for all CTO risk reviews including internal audit, external regulatory reviews, compliance and operational risks reviews to ensure preparation and readiness of audit coordination and the provisioning of independent assurance.

SVP - Head of US Data Center and Facilities

January 2015 - Present (10 years 10 months)

Charlotte, North Carolina Area

- Lead all aspects of operations and management of US data centers and supporting mechanical and electrical plants

SVP - Data Center Operations Systems Manager

January 2011 - January 2015 (4 years 1 month)

Charlotte, North Carolina Area

Automated asset procurement and inventory processes for Data Centers

SVP - Wealth Management Infrastructure Services

January 2007 - January 2011 (4 years 1 month)

Charlotte, North Carolina Area

Led incident and problem management operational excellence improvement program for Global Wealth and Investment Management CTO

SVP - Trading Infrastructure Command Center

January 2001 - January 2007 (6 years 1 month)

Charlotte, North Carolina Area

Managed 24x7 Global Command Center Operations supporting the Investment Bank and Wealth Management infrastructure and applications

ProSoft Technology Group Inc.

Senior Java Architect

June 2000 - January 2001 (8 months)

Greater Chicago Area

eOne Group

Senior Java Developer

January 2000 - June 2000 (6 months)

Greater Omaha Area

Novia Networking

Java Developer

September 1999 - December 1999 (4 months)

Greater Omaha Area

Planet Group

Java Consultant

June 1999 - September 1999 (4 months)

Greater Chicago Area

ABN AMRO Bank N.V.

Senior Web Engineer

January 1998 - June 1999 (1 year 6 months)

Greater Chicago Area

onDemand LLC

Java Developer

January 1997 - January 1998 (1 year 1 month)

Greater Chicago Area

4CS

Web Developer

January 1996 - January 1997 (1 year 1 month)

- Migrated construction company client brochures to online web based application
 - Created web based dealer locator for major construction company that tied into mainframe backed systems
 - Managed all content and design of external company website
-