

PART TWO

Clearly articulate what obstacles students might encounter when enrolling in BAVC classes via computer or mobile device.

- I'm not sure if this question refers to the current BAVC site or the mobile site I've mocked up for Part 1. I'm going off the assumption it refers to the site I've created for the assignment.
- The first issue is that this site is not responsive and doesn't have a laptop/desktop layout. While it can be used on a laptop it will be quite small and users will quickly become frustrated. This applies, to a lesser degree, to tablets. A responsive design would allow more information to be displayed for tablet devices.
- Currently there is not a good navigation system to move backward. There are a few paths, which always move forward from the home screen (Certificate, Individual class, and Getting Started). There is no way to move back, besides using the title bar and going all the way back to the home screen.
- The pricing system is also based on the 'Honor System' currently. A user can pay whatever level they like. There is no way to verify if a user qualifies for ETP or is a Member. Along with that there is no way a user can sign up to be a Member for Member pricing.
- There is no concept of Account or Login. User cannot be emailed about upcoming classes, even though there is an option. A user can purchase and can get an email to their paypal account with further instructions. Though for ETP, which doesn't use paypal, there is no way to keep track of the user sign up. (Opps!)
- Users who are time sensitive may want a calendar view, which is not offered. This may be a better way for some users to schedule their classes.