

CHEVENING SCHOLARSHIP  
WOBURN HOUSE  
20-24 TAVISTOCK SQUARE  
LONDON  
WC1H 9HF



## Itinerary

<b>Booking No:</b>	502984	<b>Destination:</b>	King Mswati III, Swaziland	<b>Departure Date:</b>	22-Sep-17
<b>Printed Date:</b>	20-Jul-17	<b>Agent:</b>	Michael Fletcher		
<b>Agent Email:</b>	mletcher@diversitytravel.co.uk			<b>Agent Phone:</b>	0161 235 5400
				<b>PO No:</b>	SZCV-2016-629

### Passenger(s):

TITLE: MR FIRST NAME: SENZOSIHLE SURNAME: DLAMINI

Please note if your name appears with spaces in your passport, these will not show due the airline's reservation systems not allowing them.

Please note hyphenated names will not show a hyphen or space.

Date	Description				
<b>Friday</b> <b>22-Sep-17</b>	<b>Service</b>	<b>Air</b>			
	<b>Airline:</b>	ACCESSRAIL	<b>Flight:</b>	9B439	<b>Status</b> Confirmed
	<b>Departure:</b>	Cardiff	<b>Time:</b>	11:30	<b>Seats:</b> 1
			<b>Check in:</b>	90 Mins in Adv	<b>Class:</b> Economy
	<b>Arrival:</b>	London Heathrow	<b>Time:</b>	14:35	<b>Arrive:</b> 22-Sep-17
	<b>Terminal:</b>	TN	<b>Stops:</b>	1	<b>Aircraft:</b> BUS
			<b>Duration:</b>	03.05	
	<b>PNR Ref:</b>	ZXDDRS			<b>Airline Ref:</b> J53ERR
	<b>Note:</b>	Operated By:NATIONAL EXP			

### AIRLINE INFORMATION:

AT LEAST ONE OF YOUR SECTORS IS PROVIDED BY ACCESRAIL, THIS COULD BE A COACH OR TRAIN

\*\*\*Please note you MUST visit [www.accesrail.com/checkin](http://www.accesrail.com/checkin) to check in; this must be done at least 72hrs before departure. If you do not do this would will not be allowed to travel\*\*\*

IF YOU ARE TRAVELLING ON NATIONAL EXPRESS (COACH), PLEASE READ: You can take two medium sized suitcases, each weighing no more than 20Kg and a small piece of hand luggage.

<b>Friday</b> <b>22-Sep-17</b>	<b>Service</b>	<b>Air</b>			
	<b>Airline:</b>	South African Airways	<b>Flight:</b>	SA237	<b>Status</b> Confirmed
	<b>Departure:</b>	London Heathrow	<b>Time:</b>	21:00	<b>Seats:</b> 1
	<b>Terminal:</b>	2	<b>Check in:</b>	180 Mins in Adv	<b>Class:</b> Economy
	<b>Arrival:</b>	Johannesburg	<b>Time:</b>	09:05	<b>Arrive:</b> 23-Sep-17
	<b>Terminal:</b>	A	<b>Stops:</b>	0	<b>Aircraft:</b>
			<b>Duration:</b>		<b>Baggage:</b> 2PC
	<b>PNR Ref:</b>	ZXDDRS			<b>Airline Ref:</b> J53ERR
<b>Saturday</b> <b>23-Sep-17</b>	<b>Service</b>	<b>Air</b>			
	<b>Airline:</b>	South African Airways	<b>Flight:</b>	SA8084	<b>Status</b> Confirmed
	<b>Departure:</b>	Johannesburg	<b>Time:</b>	12:50	<b>Seats:</b> 1
	<b>Terminal:</b>	B			<b>Class:</b> Economy
	<b>Arrival:</b>	King Mswati III, Swaziland	<b>Time:</b>	13:40	<b>Arrive:</b> 23-Sep-17
			<b>Stops:</b>	0	<b>Aircraft:</b>
			<b>Duration:</b>		<b>Baggage:</b> 2PC
	<b>PNR Ref:</b>	ZXDDRS			<b>Airline Ref:</b> J53ERR



**New Sales Enquiries:** 0161 235 5407  
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9-10 Staple Inn  
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**Manchester Office**  
Manchester One  
53 Portland Street  
Manchester M1 3LD

**Note:**

Operated By:SA Airlink

## Important booking information below. Please read carefully.

### Fare Restrictions:

CHANGES TO OUTBOUND TRAVEL DATE PERMITTED FOR A FEE SUBJECT TO AVAILABILITY AND ANY FARE DIFFERENCE  
CHANGES AFTER OUTBOUND TRAVEL PERMITTED FOR A FEE SUBJECT TO AVAILABILITY AND ANY FARE DIFFERENCE  
PART REFUNDS ARE ONLY PERMITTED UP TO AT LEAST 24HRS BEFORE TRAVEL. WITHIN 24HRS OF TRAVEL NO REFUNDS ARE PERMITTED

NATIONAL EXPRESS NON REFUNDABLE

### IMPORTANT VISA INFORMATION:

National of: SZ. Visa not required.

Please note a minimum of 6 months validity may be required to travel to your destination or any transit points, please check the expiry date of your travel documents as failure to meet this criteria may result in denied boarding.

Our visa department are registered to submit visa applications with a large number of embassies. In most cases you need to be a resident of the UK in order to apply for a visa with an embassy that is based here . For detailed information on each embassies visa requirements and for further information on our visa service please visit our website on [www.diversitytravel.co.uk/embassy](http://www.diversitytravel.co.uk/embassy). Alternatively please call us on 020 3544 3550 or email [visas@diversitytravel.co.uk](mailto:visas@diversitytravel.co.uk).

### ENTRY INFORMATION -:

Please be aware that as you are travelling to South Africa your passport must hold at least two clean adjoining pages for immigration requirements. If you are entering South Africa after having recently visited a Yellow Fever infected area , a Yellow Fever Certificate will be required or you will be refused entry. If you are in transit through South Africa and are not leaving the airport airside transit area, a Yellow Fever Certificate is not required.

Effective travel date from 01 June 2015 all minors under 18 years of age travelling to and from the Republic of South Africa , have to present additional documents upon entry, regardless of their nationality.

It is the responsibility of passengers to ensure their children have the correct documentation or risk being denied boarding. The new law will be enforced by airlines and immigration officials.

All documents must either be original or certified as true copies of the original, by a competent authority. Documents not in English must be accompanied by a sworn translation.

PLEASE CONTACT OUR RESERVATIONS DEPARTMENT FOR FURTHER INFORMATION REGARDING THE ADDITIONAL DOCUMENTS REQUIRED BY ANYONE TRAVELLING TO OR FROM SOUTH AFRICA UNDER 18 YEARS OF AGE. YOU CAN GET FURTHER INFORMATION FROM:

<http://www.dha.gov.za/files/Brochures/Immigrationleaflet.pdf>

### AIRPORT INFORMATION -:



**The People Awards**  
Recognising excellence  
in business travel  
Account Management  
Team of the Year 2017



**GTMC**  
the voice of business travel

**ISO 9001**  
QUALITY ASSURANCE  
**ISO 14001**  
QUALITY ASSURANCE

Proud to be a  
Member of  
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#### Other Important Information:

The British and US governments have announced a cabin baggage ban on laptops and other electronic devices on direct passenger flights to the UK and US from several countries. Passengers travelling into the UK from Turkey, Lebanon, Jordan, Egypt, Tunisia and Saudi Arabia will be affected by the new ruling, with additional restrictions for passengers travelling to the US from Morocco and UAE. Those travelling with affected airlines are likely to experience delays as airports adjust to the new security measures. More information can be found on this web page. Please contact your Diversity Travel reservations team if you have any questions or queries.

The web page URL is:

<https://www.diversitytravel.co.uk/2017/03/22/uk-flights-ban-electronic-devices/>

#### **\*\*EMERGENCY OUT OF HOURS CONTACT\*\***

In emergency situations outside office hours, we can be contacted on +44 161 300 8258. Please note that this number is for Emergencies Only where travel is taking place before the next working day. This number can only accept calls and not SMS messages. If the call is not answered immediately please leave a message and we will contact you as soon as possible.

Should you wish to change your date of travel at any time, subject to airline ticket conditions, please contact Diversity Travel or the airline/supplier locally before the original date of travel. Do not contact a local travel agent as they will not have access to your booking and are not permitted to make changes. If you fail to make any changes before your original travel date and do not present yourself for the flight, this may render your ticket void.

Please note that local airport taxes may be applicable on arrival/departure from overseas airports. Please ask one of our consultants for more information on applicable taxes that may apply.

Immigration formalities require that passengers carry the appropriate travel documents upon entry into the country. If you have not already done so, please ensure that you have provided us with the passenger(s) nationality so that we can advise accordingly along with a local contact number whilst overseas so that we/the airline can contact you should there be any schedule changes to your flight.

#### Airport Check-in Times

We strongly advise that you present yourself for check-in 120 mins before flight departure for short-haul flights and 180 mins before departure for long-haul flights as once the check-in desk closes the carrier will be unable to accept you as a passenger.



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## \*\*\* E-Ticket Receipt for ACCESSRAIL \*\*\*

**Issued By:** Diversity Travel - IATA No: 91280044

**Passenger:** DLAMINI SENZOSIHLE MR ADT

**Form of Payment:** Paid direct to Diversity Travel

**Ticket No:** 000 - 4901786853

**Issue Date:** 20-Jul-17

Itinerary								
Airline	Flight No	Class	Date	From - To	Depart	Arrive	Airline Ref	Status
9B	439	S	22-Sep-17	CWL - LHR	11:30	22-Sep-17 14:35	J53ERR	HK

*To check-in online please use the airline reference as indicated above. Alternatively you can check in with your e-ticket number*



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## \*\*\* E-Ticket Receipt for South African Airways \*\*\*

**Issued By:** Diversity Travel - IATA No: 91280044

**Passenger:** DLAMINI SENZOSIHLE MR ADT

**Form of Payment:**

Paid direct to Diversity Travel

**Ticket No:** 083 - 4901786852

**Issue Date:**

20-Jul-17

### Itinerary

Airline	Flight No	Class	Date	From - To	Depart	Arrive	Airline Ref	Status
SA	237	W	22-Sep-17	LHR - JNB	21:00	23-Sep-17 09:05	J53ERR	HK
SA	8084	Q	23-Sep-17	JNB - SHO	12:50	23-Sep-17 13:40	J53ERR	HK

*To check-in online please use the airline reference as indicated above. Alternatively you can check in with your e-ticket number*



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## **CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES**

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

### **NOTICE of Liability Limitations**

**The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.**

**Where the Montreal Convention applies, the limits of liability are as follows:**

- 1. There are no financial limits in respect of death or bodily injury.**
- 2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,200; US \$1,800) per passenger in most cases.**
- 3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,000; US \$7,500) per passenger in most cases.**

**EC Regulation No. 889/2002 requires European Community carriers to apply the provisions of the Montreal Convention limits to all carriage by them of passengers and their baggage by air. Many non-European Community carriers have elected to do so in respect of the carriage of passengers and their baggage.**

**Where the Warsaw Convention system applies, the following limits of liability may apply:**

- 1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.**

2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
3. The carrier may also be liable for damage occasioned by delay.

**Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.**

**Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.**

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

#### **Notice of Contract Terms Incorporated by Reference**

1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
4. The Conditions may include, but are not restricted to:
  - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
  - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
  - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
  - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
  - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.

- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carrier's right to refuse carriage.
  - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
  - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
5. You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
  6. If a carrier sells air transportation services or checks baggage specifying carriage on another carrier, it does so only as agent for the other carrier.

**YOU CANNOT TRAVEL IF YOU DO NOT HAVE ALL REQUIRED TRAVEL DOCUMENTS, SUCH AS PASSPORT AND VISA.**  
**GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.**

**DENIED BOARDING:** Flights may be overbooked, and there is a slight chance that a seat will not be available on a flight even if you have a confirmed reservation. In most circumstances, if you are denied boarding involuntarily, you are entitled to compensation. When required by applicable law, the carrier must solicit volunteers before anyone is denied boarding involuntarily. Check with your carrier for the complete rules on payment of denied boarding compensation (DBC) and for information on the carrier's boarding priorities.

**BAGGAGE:** Excess valuation may be declared on certain types of articles. Carriers may apply special rules for fragile, valuable, or perishable articles. Check with your carrier. **Checked Baggage:** Carriers may permit a free checked baggage allowance, which is set by the carrier and may differ by class, and/or route. Carriers may apply extra charges for checked baggage in excess of their permitted allowance. Check with your carrier. **Cabin (Unchecked) Baggage:** Carriers may permit a free cabin baggage allowance, which is set by the carrier and may differ by class, route, and/or aircraft type. It is recommended that cabin baggage be kept to a minimum. Check with your carrier. If more than one carrier is providing the transportation for your journey, each carrier may apply different rules on baggage (both checked and cabin). **SPECIAL BAGGAGE LIABILITY LIMITATIONS FOR US TRAVEL:** *For domestic travel wholly between US points, federal rules require any limit on a carrier's baggage liability to be at least US\$3300.00 per passenger, or the amount currently mandated by 14 CFR 254.5.*



**CHECK-IN TIMES.** The time shown on the itinerary/receipt is the departure time of the aircraft. Flight departure time is **not** the same as the time you must check-in or the time you must be available for boarding. Your carrier may refuse you carriage if you are late. Check-in times, as advised by your carrier, are the latest times at which passengers can be accepted for travel; boarding times, as advised by your carrier, are the latest times at which passengers must present themselves for boarding.

**DANGEROUS GOODS (HAZARDOUS MATERIALS).** For safety reasons, dangerous goods must not be packed in checked or cabin (unchecked) baggage except as specifically permitted. Dangerous goods include but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidising materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. **Check with your carrier.**

#### **DANGEROUS GOODS**

**Do not pack or carry onboard the items pictured below without checking with your carrier.**



**DO NOT ENDANGER YOUR SAFETY OR THAT OF YOUR FELLOW PASSENGERS.**

**CONTACT YOUR CARRIER FOR MORE INFORMATION.**

Translations and other useful travel information are available on the IATA website:

[www.iatatravelcentre.com/tickets](http://www.iatatravelcentre.com/tickets)