

# DISHA LAMBA

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## PROFESSIONAL SUMMARY

Experienced Data Scientist with 3 years of experience building scalable ML systems and LLM applications that drive measurable business impact. Proven track record architecting end-to-end AI solutions from data infrastructure to production deployment. Strong foundation in Python, SQL, Tableau, statistical analysis, experimentation, and translating technical insights for C-level stakeholders.

## WORK EXPERIENCE

### CVS Health

New York, NY

Data Scientist

Aug 2024 – Present

- Achieved **80% reduction in clinicians' patient-note review time** by architecting an **end-to-end LLM system** that extracts key insights from unstructured discharge notes for **1.2M-member population**, implementing **schema-guided prompting with Pydantic** and **ClinicalBERT-based hallucination detection**, with continuous evaluation metrics to ensure clinical accuracy.
- Built **LLM-based risk detection model** on longitudinal claims data, enabling early chronic-disease interventions with **~\$100M projected savings**. Developed **Streamlit tool that automated prompt generation** through templating, **reducing manual effort by ~60%** and accelerating post-model-design experimentation. Designed evaluation metrics and ran validation experiments with clinicians to iteratively refine detection criteria and ensure clinical validity before production deployment.
- Led **CVS Specialty Pharmacy** project benchmarking 36 pharmacies' data-sharing practices to guide strategic decisions.
- Engineered 20M dataset** using SQL by unifying multiple data sources, **reducing access time by 70% for downstream ML work**.
- Designed and built **20+ SQL-based behavioral and engagement metrics** tracking user patterns and efficiency trends, integrating them into **Tableau dashboards** to give stakeholders real-time visibility and support data-informed decisions.
- Mentored 3 junior associates** on ML best practices, fostering technical growth and strengthening team capabilities.
- Presented insights** to **C-level** and cross-functional stakeholders, enabling adoption of data-driven decisions across workflows.

### Mindgrasp

Columbia, MD

Machine Learning Engineer

Jan 2024 – April 2024

- Designed a **math solver using Wolfram Alpha API**, enabling users to solve math problems, **increasing user retention by 18%**.
- Architected scalable serverless solution with **AWS Lambda, API Gateway, and S3 caching**, achieving **<500ms latency and 99.9% uptime** while handling 10K+ daily requests through ReactJS frontend integration, with **CloudWatch monitoring**.
- Ran **A/B experiments** with **Mixpanel** to **analyze user behavior** and feature adoption, driving data-informed iterations.

## SKILLS

**Languages & Packages:** Python, SQL, Pandas, NumPy, Matplotlib, Seaborn, Scikit-learn, Keras, TensorFlow, HTML/CSS, ReactJS

**Machine Learning:** LLMs, RAG, Prompt Engineering, NLP, Regression, Classification, Clustering, A/B Testing, Statistical Analysis, Time-Series Analysis, Recommendation Systems

**Database & Management:** Data Warehousing, Data Modelling, MySQL, PostgreSQL, Redshift, BigQuery, Spark, Airflow

**Cloud & Other Tools:** Amazon Web Services, Google Cloud Services, Docker, Tableau, Mixpanel, Jira, Confluence, MS Office Suite

## PROJECTS

### Recommendation System using MovieLens Dataset

- Built a scalable movie recommendation system on **MovieLens 32M dataset using PySpark's ALS algorithm** for latent factor modeling, benchmarking against user-based and popularity-based approaches to maximize accuracy.

### Adaptive Email Agent System using DSPy

- Developed AI agent using DSPy to generate personalized email responses by analyzing context and self-optimizing prompts.

## EDUCATION

### Master of Science in Computer Engineering

New York, USA

New York University

May 2023

Coursework: Machine Learning, Deep Learning, Probability & Statistics, Big Data, Decision Optimization Models, Data Analytics

### Bachelor of Technology in Information Technology

Delhi, India

Guru Gobind Singh Indraprastha University

September 2020

## ACHIEVEMENTS

- Speaker**, AICamp NYC 2024, [Data Summit](#) Boston 2025
- Best Medical Hack** at [MHacks 13 hackathon](#); developed ReactJS app to match COVID-19 patients with plasma donors.