面谈时间: 30 分钟

## 面谈提纲

- 1. 开场问候(5分钟)
  - 。 感谢测试人员参与本次测试, 简要介绍面谈目的。

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## 2. **使用体验讨论**(10分钟)

- 在使用过程中,您对软件的总体印象如何?
- 您是否遇到过声音识别功能不准确的问题?具体的场景是什么?
- 您觉得声音定位功能是否帮助您提升了使用体验?是否有偏差?
- 。 您体验到的 3D 音效感觉如何? 是否有代入感?
- 3. 问题与反馈(10分钟)
  - 使用过程中, 您遇到过哪些明显的问题或障碍?
  - 如果是语音识别不准或狗叫声停止不及时的情况,您认为原因可能是什么?
  - 您认为在当前的版本中,哪个部分最需要改进?
- 4. **改进建议与未来期望** (5 分钟)
  - 如果您可以提出改进建议,您希望软件增加哪些功能或改进哪些方面?
  - 您认为未来的版本中,什么样的功能会更吸引您继续使用这款软件?
- 5. 总结(5分钟)
  - 再次感谢测试人员的宝贵时间和意见,说明他们的反馈将如何帮助改善 软件。

Interview time: 30 minutes

Interview outline

- 1. Opening greetings (5 minutes)
- o Thank the tester for participating in this test and briefly introduce the purpose of the interview.

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- 2. User experience discussion (10 minutes)
- o What is your overall impression of the software during use?
- o Have you encountered the problem of inaccurate voice recognition? What is the specific scenario?
- o Do you think the sound positioning function helps you improve the user experience? Is there any deviation?
- o How do you feel about the 3D sound affects you experience? Is there a sense of substitution?
- 3. Questions and feedback (10 minutes)
- o What obvious problems or obstacles have you encountered during use?
- o If the voice recognition is inaccurate or the dog barking stops in time, what do you think may be the reason?
- o Which part do you think needs to be improved most in the current version?
- 4. Improvement suggestions and future expectations (5 minutes)
- o If you can make improvement suggestions, what features do you hope to add or improve in the software?
- o What kind of features do you think will attract you to continue using this software in future versions?
- 5. Summary (5 minutes)
- o Thank the testers again for their time and comments and explain how their feedback will help improve the software.