Michael Bales

(951) 660-3380 http://github.com/slapplebags mtbales.com

Experience

2018 - Associate Network Engineer, LogMeln, Goleta, CA.

- Present Deploying and maintaining worldwide Cisco network infrastructure for 30+ offices and 4000+ users
 - Install, manage, and update 500+ L2/L3 switches, ASAs, Fortinet Firewalls, Palo Alto firewalls, WLCs, and APs to maintain 99.9% network uptime across the company
 - Team lead for creation and maintenance of network automation tools and servers. Created and manage several internal tools for device monitoring and recurring tasks.
 - SME of the worldwide Cisco Anyconnect VPN system now supporting 4000+ remote users

2015 – 2017 Senior IT Support Specialist, Outside Open, LLC, Santa Barbara, CA.

- Windows, Mac, and Linux user support expert covering all aspects of end user needs for 30+ companies in Santa Barbara and central California.
- Backend server management and configuration in Mac, Linux, and Windows environments. NAS and SAN deployment and management.
- VMWare and HyperV server migration, deployment, and management.
- Microsoft Office 365 and Google Apps support, migration and implementation.
- Cisco Networking equipment setup and maintenance for small to medium businesses
- GDPR compliance and enforcement for Defense Contractor clients

2011 – 2015 **IT Support Specialist**, *Brooks Institute*, Santa Barbara, CA.

- Managed 150 Windows PCs and 200 Mac OS faculty and lab computers.
- Casper, BigFix, Microsoft Exchange, Apple Remote Desktop.
- Setup and support Linux, Windows, and Mac servers.
- Managing Nagios alerting and monitoring
- Maintained BackupExec backups and tape archiving.
- Cisco Networking equipment setup and maintenance
- JAMF / JSS server setup, maintenance, image and software management

2010 - **CEO** and Founder, Santa Barbara Hackerspace, Inc., Goleta, CA.

- Present Founded the 501(c)3 non-profit public benefit organization
 - Managing day to day operations, classes, and events
 - Grew organization from 7 to 100+ members.
 - Work with our members to develop and maintain internal network, servers, and custom resources.
 - Mange the \$100,000 annual budget
 - Developed and maintain a camera security system and phone system

Technical Experience

Technologies Linux, Windows, OSX, FreeBSD, Cisco, Juniper, PFSense, Sonicwall, Asterisk, Barracuda, Altium, Kicad, Eagle CAD, Fusion360 CAD/CAM, SQL, Azure, AWS, Apache, Citrix VM, Hyper V, Xen, KVM, Netmiko, Palo Alto, Fortinet

Languages BASH, Powershell, Asterisk, Python, C++, C

Certificates CCNA: 438144170190HMWN, Cisco Certified Specialist - Enterprise Core: TX9MST3FJ3V1QJW3, Cisco Certified Specialist - Enterprise Advanced Infrastructure Implementation: VQLZ93MHLDB1153R, CCNP Enterprise: RKKY532FBK1QQQ35

Awards and Personal Projects

Awards • First contractor to receive the Core Technology Group Bravo award for spearheading the integration of 400+ Jive Communications employees and computers into LogMeIn

- Projects Developed the hardware and software for the open source Tracksoar weather balloon tracker, and manage assembly, marketing, sales, and inventory. Planned and executed 30+ successful scientific research balloon flights.
 - Built a toolkit for automatic configuration and compilation of Samba 4 as a open source Active Directory replacement.