

Experience

- 2018 – Present **Associate Network Engineer, LogMeIn, Goleta, CA.**
- Deploying and maintaining worldwide Cisco network infrastructure
 - Team lead for automation of recurring network deployment and maintenance tasks
 - Implemented internal documentation system centralizing the world wide IT documentation and support materials
 - Supported complete roll out of a new worldwide VPN system
- 2017 – 2018 **Network Engineer, Latitude 34 Technologies, Goleta, CA.**
- Windows, Mac, and Linux user support expert covering all aspects of end user needs for 30+ companies in Santa Barbara and central California.
 - Implemented internal documentation system and remote monitoring tools for client networks and infrastructure.
- 2015 – 2017 **Senior IT Support Specialist, Outside Open, LLC, Santa Barbara, CA.**
- Windows, Mac, and Linux user support expert covering all aspects of end user needs for 30+ companies in Santa Barbara and central California.
 - Backend server management and configuration in Mac, Linux, and Windows environments. NAS and SAN deployment and management.
 - VMWare and HyperV server migration, deployment, and management.
 - Microsoft Office 365 and Google Apps support, migration and implementation.
 - Deployed and managed several FreePBX phone systems
 - New client onboarding and system deployment
 - Cisco Networking equipment setup and maintenance for small to medium businesses
 - GDPR compliance and enforcement
- 2011 – 2015 **IT Support Specialist, Brooks Institute, Santa Barbara, CA.**
- Managed 150 Windows PCs and 200 Mac OS faculty and lab computers.
 - Casper, BigFix, Microsoft Exchange, Apple Remote Desktop.
 - Setup and support Linux, Windows, and Mac servers.
 - Managing Nagios alerting and monitoring
 - Maintained BackupExec backups and tape archiving.
 - Cisco Networking equipment setup and maintenance
 - JAMF / JSS server setup, maintenance, image and software management
- 2010 – Present **CEO and Founder, Santa Barbara Hackerspace, Inc., Goleta, CA.**
- Founded the 501(c)3 non-profit organization
 - Managing day to day operations, classes, and events
 - Grew organization from 7 to 80+ members.
 - Work with our members to develop and maintain internal network, servers, and custom resources.
 - Maintain the internal network
 - Developed and maintain a camera security system and phone system

Technical Experience

- Technologies** Linux, Windows, OSX, FreeBSD, Cisco, Juniper, PFSense, Sonicwall, Asterisk, Barracuda, Altium, Kicad, Eagle, SQL, Azure, AWS, Apache, Citrix VM, Hyper V, Xen, KVM
- Languages** BASH, Powershell, Asterisk, Python, C++, C
- Certificates** Apple Certified Associate Mac OS 10.11 & 10.12, CCNA 438144170190HMWN, Cisco Certified Specialist - Enterprise Core TX9MST3FJ3V1QJW3

Personal Projects and Experience

- Awards**
- First contractor to receive the Core Technology Group Bravo award for spearheading the integration of 400+ Jive Communications employees and computers into LogMeIn
- Projects**
- Developed the hardware and software for the open source **Tracksoar** weather balloon tracker, and manage assembly, marketing, sales, and inventory
 - Built toolkit for automatic configuration and compilation of **Samba 4** as a open source Active Directory replacement