TANYA GUPTA

1631 Kalorama Rd NW Unit 28
Washington DC 20009
Phone: 202-458-8252 (O)/202-596-8091(cell)
e-mail: tgupta@worldbank.org

Bank Experience

CURRENT ROLE

Pillar Lead, Knowledge Management and Policy (Senior Resource Management Officer), BPS, Washington DC, USA 2015-Present,
As the Pillar Lead for Knowledge Management and Policy in BPS (Center of Expertise for Policy and Systems) and OPE supervisor for 7 staff and informal for 5-6 staff and STCs, I oversee a portfolio that includes Knowledge Management, Learning, Policy, Operational Risk Management and Audit coordination (for all resource management staff). As a part of the RM knowledge management function, I and my team have built AskBudget - a knowledge base and advisory service for RM staff - with minimal strategic direction (due to an unanticipated handover of the function from WFA) to a fully functioning helpdesk with more than fifty personnel spread across two departments, more than 20,000 tickets since pilot launch, averaging 1000 plus tickets a day, and the start of a knowledge base with many strengths over similar Bank products with innovative features.

CMU MANAGED TASKS - WBG

- Bangladesh Annual Review of Portfolio Performance 1998
- Bangladesh Country Portfolio Performance Review 1998
- Bangladesh Country Assistance Strategy 1998

LENDING PROJECTS - WBG

- MX IT Industry Development Project - (P106589) 2009
- MX Customs Institutional Strengthening - (P114271) 2009
- CL(IDF)Inst.Strngth.Staff Integr - (P104376) 2009
- MX Community Access JusticeII - (P090179) 2009
- OECS E-Gov for Regional Integration - (P100635) 2008
- GT(IDF)Inst Streng. Anticorrup - (P104492) 2008
- GD TAC - (P101322) 2008
- DM GSPTAC - (P094869) 2007
- HT Economic Governance TAG II - (P095371) 2006
- HN JUDICIAL BRANCH MODERNIZATION - (P081516) 2006
- PE Real Property Rights II - (P078894) 2006

ADVISORY - WBG

PE (SCL)Gov & Governability Enhancement - (P106739) 2009

Public Pay for Private Work? Issues from Bank nationalisation 03/2009
Some initial thinking on the implications of public subsidies for private sector firms for decisions about individual pay

The Role of E-Government in Building Democratic Governance 11/2008
Congreso Internacional del CLAD sobre la Reforma del Estado y de la Administración Pública, (Buenos Aires: November 2008)

The Age of Performance: Are Our Concepts and Data up to the Task? 11/2008
xiii Congreso Internacional del clad sobre la Reforma del Estado y de la Administración Pública, Buenos Aires,

A discussion of the implications for senior management when financial institutions move into the public domain 06/2009
Prepared by the World Bank and the OECD.

ADVISORY - EXTERNAL

Capturing Tweet Semantics to Foster Responsive and Transparent Governance 06/2010
SEMTECH2010

United Nations Expert Group meeting 2012 UN E-Government Survey: Towards a More Citizen-Centric Approach Approach- Session on multi-channel service provision on how citizens want multiple channels into public services—online, telephone, over the counter, mobile, kiosks, and even podcasts.

Reduction of Price Dispersion through the Semantic Web WWW2002 Hawaii
05/2002
The emergence of semantic web opens up boundless possibilities by enabling software agents to intelligently reason about its content. Agent enabled semantic search will have a dramatic impact on the precision of these searches.

LARGE WBG PROJECTS MANAGED

- **Business Planning and Consolidation** (the new planning system for the Bank Group) Working with ITS, IFC, MIGA, ITS, GSD, and multiple RM units on BPC training and rollout
- **AskBudget** (Advisory service for RM staff) Led the development and implementation of AskBudget in collaboration with key BPS partners
- **OETF, Budget Reform and Simplification exercises**
  Key team member from BPS for multiple budget reform and simplification exercises across the Bank
- **OPCS collaboration on multiple projects includeing** Design and implementation of the **collaboration indicator** Working with OPCS developed the first collaboration indicator and **performance dasboard**
- **P&PF development and implementation for Resource Management**

PREVIOUS EXPERIENCE

Resource Management Officer, CFRPA, Senior Resource Management Office, BPS Washington DC, USA
2003 to 2007, 2009 to 2011
Focal point on policy matters for all BPS from 2009-2011. Overall I have worked on most RM areas: implementing performance management in the Bank, Quarterly Business Reviews, Board and President's reports, Performance Management, Strategy, Budget Construction, Budget Management and Budget Reform. Among other things, my work in this department required me to have an understanding of effective performance management, principles of prudent budget management, the role of the results framework in performance and the impact of risk management on the budget and the portfolio

Public Sector Development Assignment, PS Group, PREM, LAC, World Bank, Washington DC, USA
2007 to 2009
As Acting TTL and backup TTL for tasks in LCSPS, I contributed to Public Sector Modernization in the LAC region, with particular emphasis on e-government. My contributions to trade, decentralization, civil service reform, EITI in

Peru, and governance indicators, trust fund and portfolio management were recognized by TTLs

Resource Management Analyst/Knowledge Management Coordinator, PREM, LAC, World Bank, Washington DC, USA
1999-2003
As team lead and OPE supervisor for my team, I contributed to a balanced budget and a well managed work program, overall quality, and well managed deliverables for LCSPR, while contributing to projects and being a co-author of the LAC E-government agenda. I also developed a knowledge strategy for LACPREM and trained country offices (Brazil, Argentina, and Bolivia) in use of knowledge tools.

Operations Officer, Dhaka, Bangladesh
1997-1999
Responsible for portfolio/deliverables/work program management, deliverables, quality, and overall monitoring, I was also the key liaison for Aid Coordination, supporting the CD/Ops Director in establishing strategic partnerships with development organizations and bilateral aid agencies, internal/external liaison. As a part of the Front Office, I also functioned as interlocutor between the CMU/SMU and region, as well as Government of Bangladesh (GOB). Produced the ARPP, first draft of CPPR, and contributed to the CAS

Visiting Professor and Head, Department of Career Services, North South University, Dhaka, Bangladesh
1995-1997
-As a Visiting Professor, I taught *Management of Information Systems, Accounting I and II, Introduction to Finance* and helped develop MIS and MBA program curricula. As Special Assistant to the President, I worked on outreach, contacts with the government, and faculty programs
-I managed the Department of Career Services and supervised staff, coordinated the internship program, job placement, graduate study abroad and alumni relations of North South University.
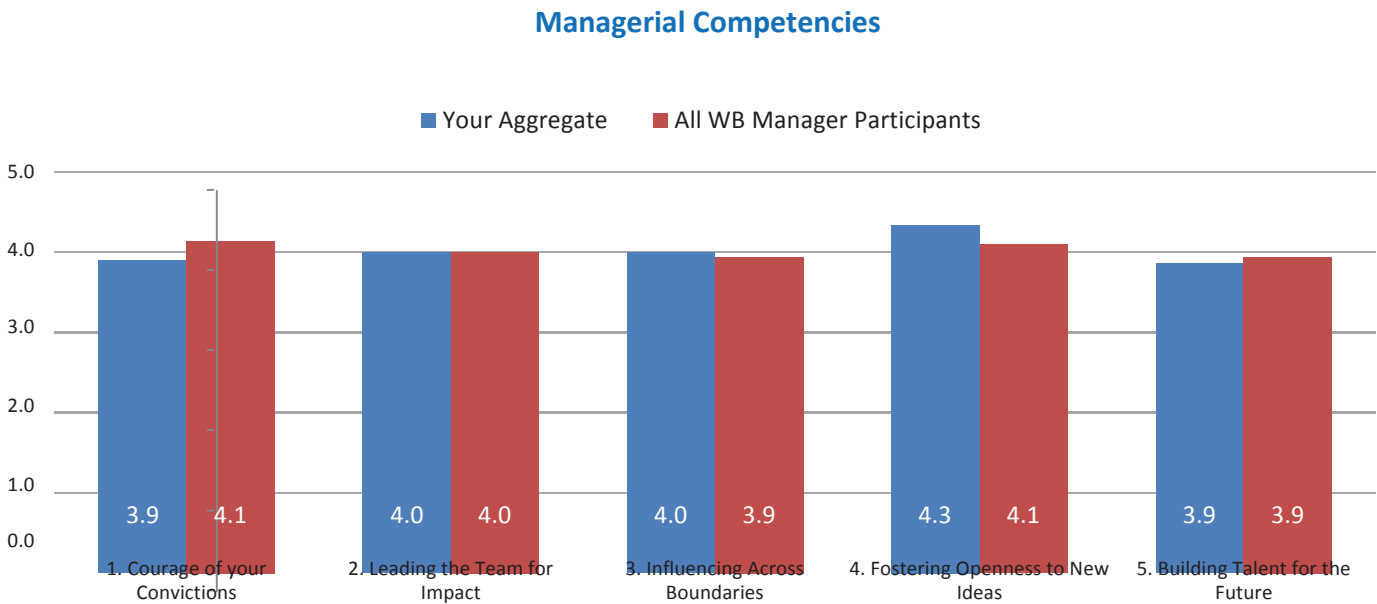

E D U C A T I O N

- MBA, Bentley University, Waltham MA [Major in Finance and equivalent in MIS] fully supported by academic scholarship
- BS in Business Administration, Spring Hill College, Mobile AL [Major in Economics and Finance, Minor in Computer Information Science] fully supported by academic scholarship
- Research Fellow at American Institute for Economic Research

---

OTHER

- Awards include **LAC Prize for Innovation in Development Solutions and Results** in 2008, team awards for the corporate scorecard for multiple years, contribution to OETF, OECS e-government spot award

Management Experience

Managerial Competencies Participants Comparison 2017 from staff supervised

Managerial Competencies

■ Your Aggregate   ■ All WB Manager Participants

	1. Courage of your Convictions	2. Leading the Team for Impact	3. Influencing Across Boundaries	4. Fostering Openness to New Ideas	5. Building Talent for the Future
Your Aggregate	3.9	4.0	4.0	4.3	3.9
All WB Manager Participants	4.1	4.0	3.9	4.1	3.9

The aggregate score is the average rating from Manager(s), Direct Reports, Peers, Clients, and Other where applicable.

Software Experience

End to end applications (conceptualize, design, implement, deploy and support)			
Application	Users	Platform	Collaborator(s)
Word Cloud Generator	491,706	Google Docs Add-On	
Pixabay	164,090	Google Docs Add-On	Pixabay.com
wordtagcloud.com		Google App Engine	
myamerica.life (citizenship quiz app)		Google App Engine	
Others: GSheets Calculator, GTable Calculator, Medium Article Writer and others (Docs Add-Ons)			

Certifications/Credentials	Institution
Grow with Google Challenge Phase 1	Udacity/Scholarship to the Mobile Web Specialist track
Front End Developers Certificate	FreeCodeCamp
Social Network Analysis	Coursera/ University of Michigan
Chrome Web Store	Whitelisted developer Google
Making Sense of Data with Google	Google

Languages			
Javascript	30,000		
Node js	coursework/supporting materials		
Python	coursework/supporting materials		
Java	Android app coursework		
Frameworks/Libraries/Web APIs (selected)			
HTML	HTML/CSS	Prettify	Watson API
jQuery	D3.js	Ace.js	Multiple Google APIs

Knockout JS	Ajax	NYT API	Medium API
Backend technology			
Google Apps Engine	IndexedDB API	cacheStorage	
Google App Script	sessionStorage	MongoDB	
IndexedDB Promised	localStorage	Flask	
Programming environment/editors			
Atom	Cloud9	Mac	