

CHARLOTTE BOOK MY EVENTS

WEBSITE USER MANUAL

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Introduction

Charlotte Book My Event is a web application for users to reserve tickets for various events that are being conducted all over the city of Charlotte. A new user has to sign up to the web application in order to view the various events that are conducted and also reserve tickets for the ones they are interested to attend. Application mainly focusses on students- for viewing educational events as well as recreational ones; tourists- who would like to get a glance at all the events and attend the ones in their time of stay in the city and the people who are interested in Sports and Music- by providing an easy medium to reserve tickets for their favourite Game show or Live Concerts.

The Admin is responsible for the maintenance of the website and does various operations like adding a new event, updating event details and ticket prices. Admin can also view the bookings for the events.

Users of the system

a. Admin

The Admin of the system is the one managing all the events. Admin can add, update and delete events and view the booking history.

b. Customer

Customers are the people of the Charlotte city- students and sports enthusiast or visitors to the city of Charlotte. This system will act as a medium for displaying various events that are happening in and around Charlotte area and enabling the customer to reserve tickets for the events they are interested.

User Requirements

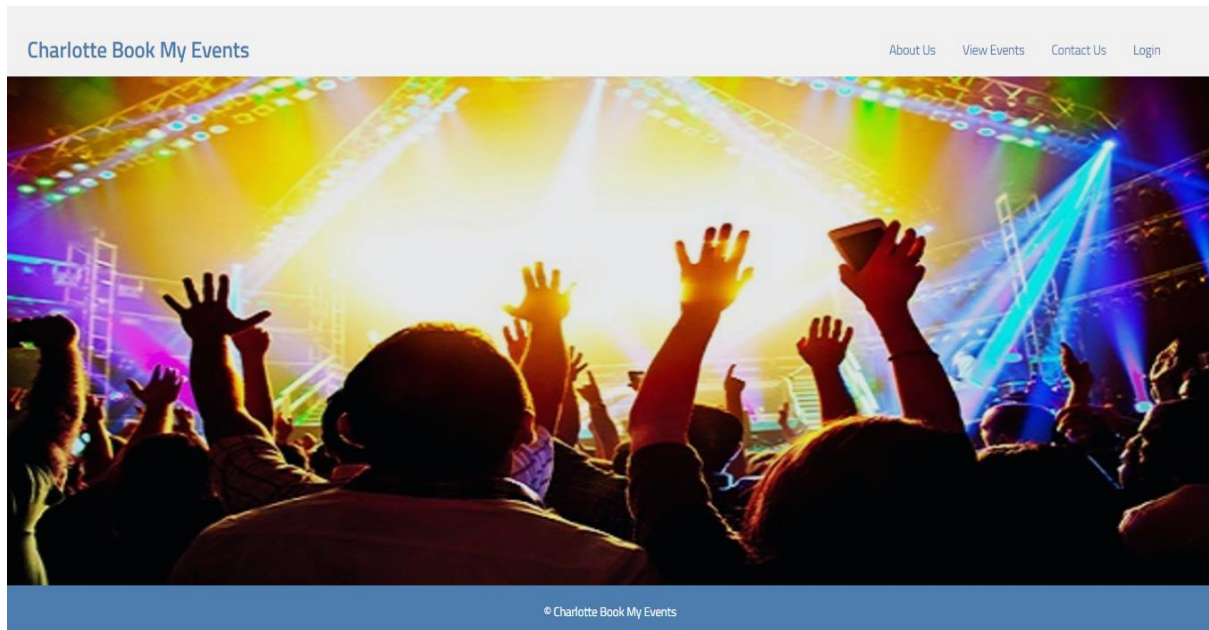
a. Admin

The Admin can be a technical person. But the User Interface for the Admin is developed in such a way that any non-technical person can easily handle. Admin has three functionalities namely Add, Update and Delete Events. Simple Buttons have been created for these and user can simply click on those buttons and perform the functions. In case of a DB Admin, we have three tables in the database that are linked to each other. To add new admins, the DB Admin will have to change the "Type" of the user from Participant to Admin.

b. Customer

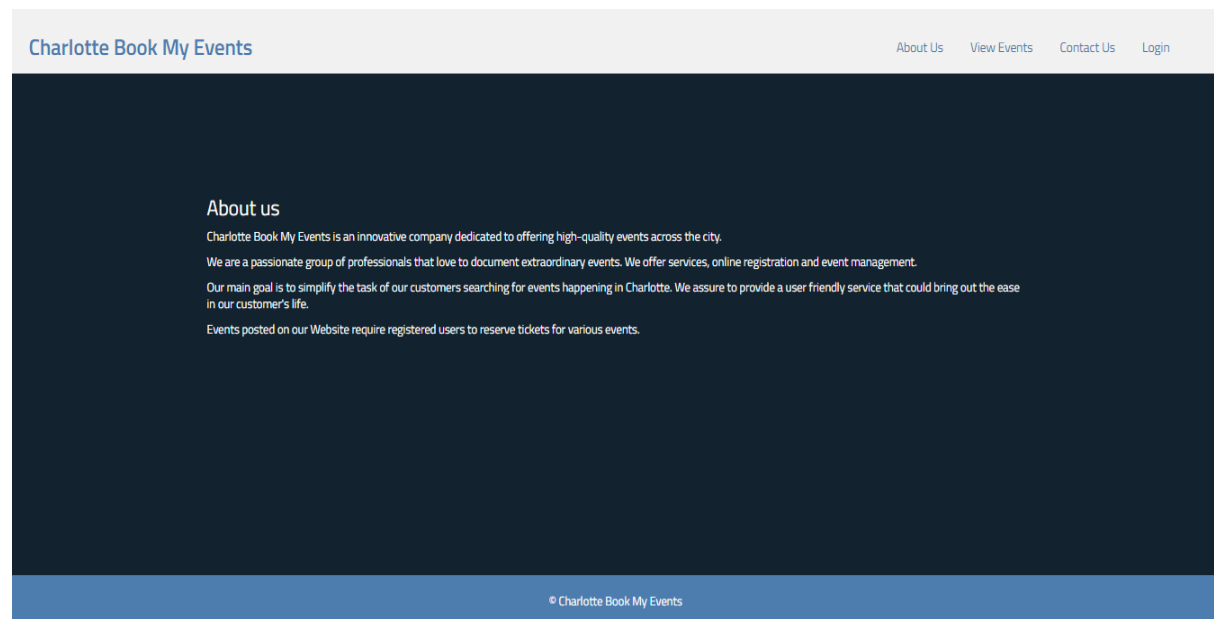
Customers are students, young and old people. A simple User Interface is created that displays events. Book Tickets button goes to the page to reserve the number of tickets. The customer is instructed to reserve only up to 5 tickets and appropriate messages will be displayed to the customer in case of success or failure of ticket reservation.

User Home Page



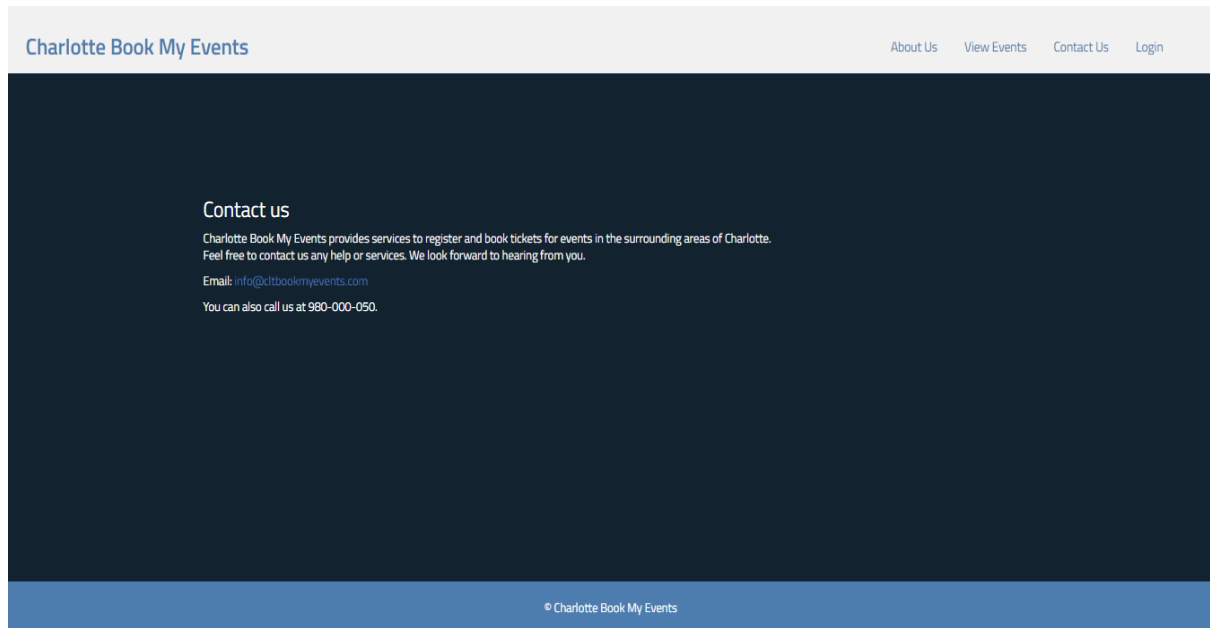
This is the home page for a user. The header includes navigation to other pages. Clicking on the Login button will go the Login/Sign up form. Clicking on the View Events Page will display all the events that are listed in the website. To book for events, the user must have registered to the website.

About Us



Clicking the About Us link in the header gives the About Us Page that contains information about the company.

Contact Us




Clicking the Contact Us link in the header gives the Contact Us Page that contains contact details of the company.

View Events


Charlotte Book My Events

[About Us](#)[View Events](#)[Contact Us](#)[Login](#)


Events




Bruno Mars
At Spectrum Center, 333 East Trade Street Charlotte, NC 28202. Time: 8:00 PM
Wed, 30 Nov 2016
[Book Tickets](#)




Dallas Mavericks at Charlotte Hornets
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 1:00 PM
Fri, 23 Dec 2016
[Book Tickets](#)




The Avett Brothers
At 2700 E. Independence Blvd. Charlotte, NC 28205. Time: 8:30 P.M
Fri, 16 Dec 2016
[Book Tickets](#)



Moscow Ballet's Great Russian Nutcracker
Owen's Auditorium at 3:00 PM
Thu, 18 May 2017
[Book Tickets](#)



Belk Bowl
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 5:30 PM
Thu, 15 Dec 2016
[Book Tickets](#)



Food Festival For You
At 9501 University City Blvd., NC 28263. Time: 5:00 PM
Wed, 30 Nov 2016
[Book Tickets](#)

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Clicking the View Events link in the header redirects to events page where all the events are listed. When a user wants to book tickets for the event, it will be redirected to the login/sign up form. If the user is already logged in, it will be redirected to the reserve tickets page.

User Sign Up

[Charlotte Book My Events](#)[About Us](#)[View Events](#)[Contact Us](#)[Login](#)

Log In

Sign Up

Get Started

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On entering valid details in all the fields, a user will be registered to the website. Upon registration, a Welcome email will be sent to the user.

User Login

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[About Us](#) [View Events](#) [Contact Us](#) [Login](#)

Log In

Sign Up

Welcome Back!

Email Address *

Password *

Log In


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A registered user can enter the email address and password to login to the website. On clicking the Log In button, user will be redirected to the View Events page. Failure in logging in will display message to the user.


Charlotte Book My Events

[Hello, rdhananj](#) [About Us](#) [My Events](#) [View Events](#) [Contact Us](#) [Logout](#)


Events




Bruno Mars
At Spectrum Center, 333 East Trade Street Charlotte, NC 28202. Time: 8:00 P.M.
Thu, 29 Dec 2016
[Book Tickets](#)




Dallas Mavericks at Charlotte Hornets
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 1:00 P.M.
Fri, 23 Dec 2016
[Book Tickets](#)




The Avett Brothers
At 2700 E. Independence Blvd. Charlotte, NC 28205. Time: 8:30 P.M.
Fri, 16 Dec 2016
[Book Tickets](#)



Moscow Ballet's Great Russian Nutcracker
Oven's Auditorium at 3:00 P.M.
Thu, 18 May 2017
[Book Tickets](#)



Belk Bowl
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 5:30 P.M.
Thu, 15 Dec 2016
[Book Tickets](#)



Food Festival For You
At 9501 University City Blvd., NC 28263. Time: 5:00 P.M.
Wed, 30 Nov 2016
[Book Tickets](#)

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Notice the navigation links in the header being changed after logging into the website.

User Reserve Tickets

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Book Your Event !!

Bruno Mars

At Spectrum Center, 333 East Trade Street Charlotte, NC 28202. Time: 8:00 P.M

Date: Thu, 29 Dec 2016

Ticket Price: \$70

No. of Tickets:

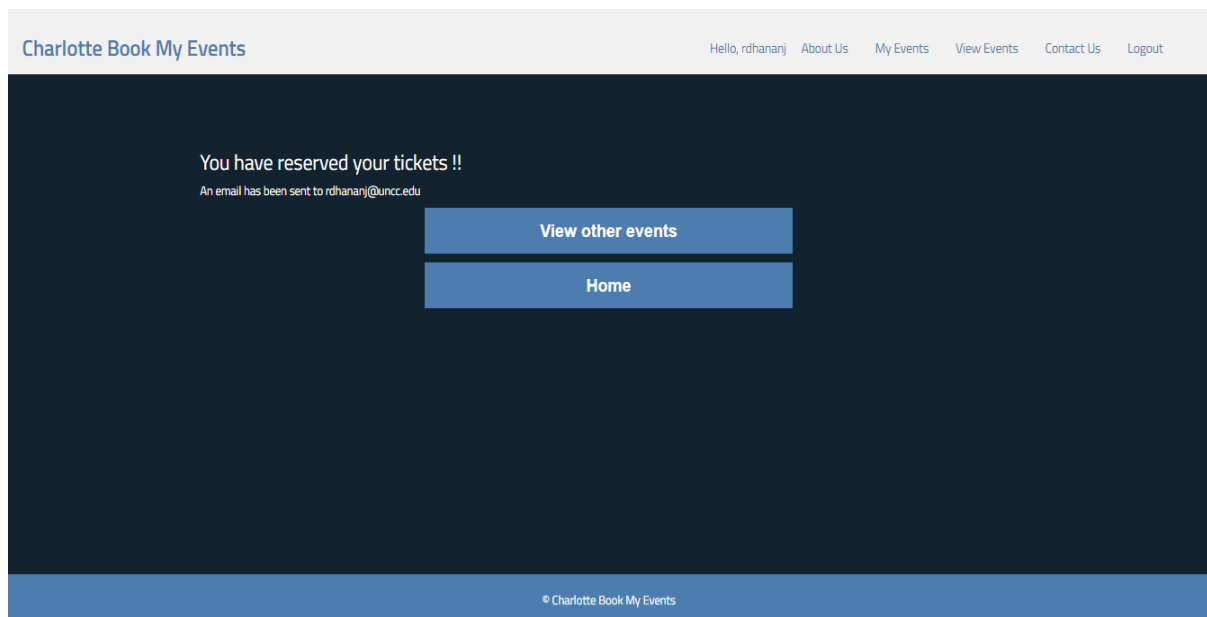
ReserveTicket

*You can reserve only upto 5 tickets

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This is the page to reserve tickets for an event. The event details will be displayed and the user can reserve a maximum of 5 tickets for an event. Appropriate success and failure messages will be displayed when the user clicks on the Reserve Ticket button.

User - Thank You Page



Upon successful reservation, an email is sent to the user and a confirmation has been displayed to the user.

Your tickets are confirmed Inbox x



charlotte.eventmanagement@gmail.com

to me ▾

Hello rdhananj,

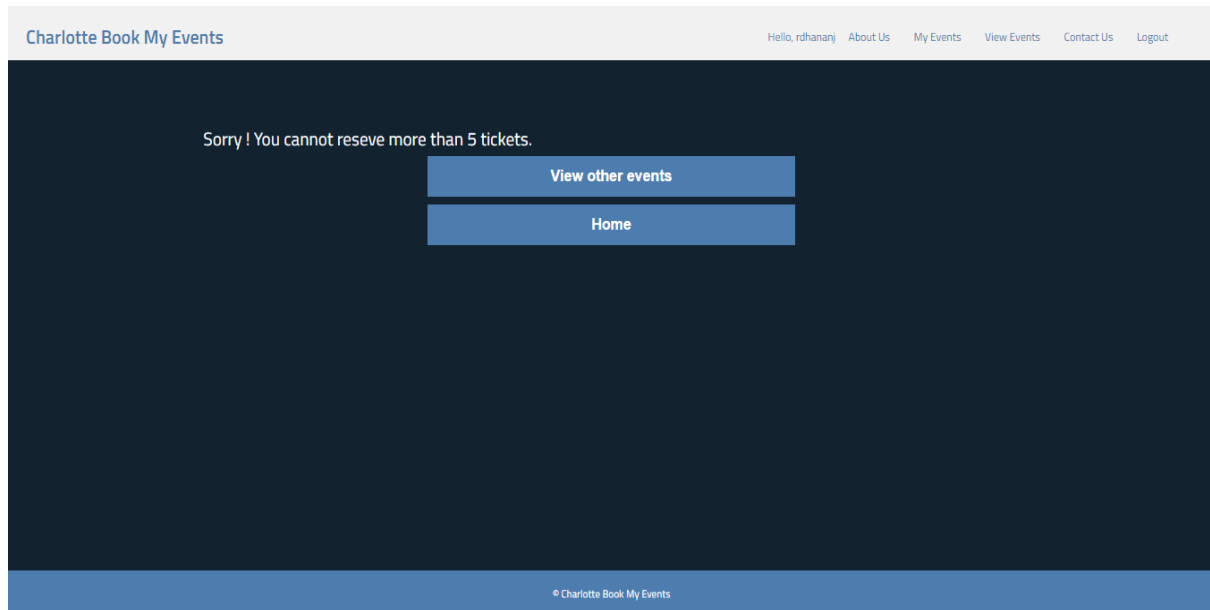
You have successfully reserved 3 tickets for Bruno Mars.

Please pay \$210 at the counter and collect your tickets.

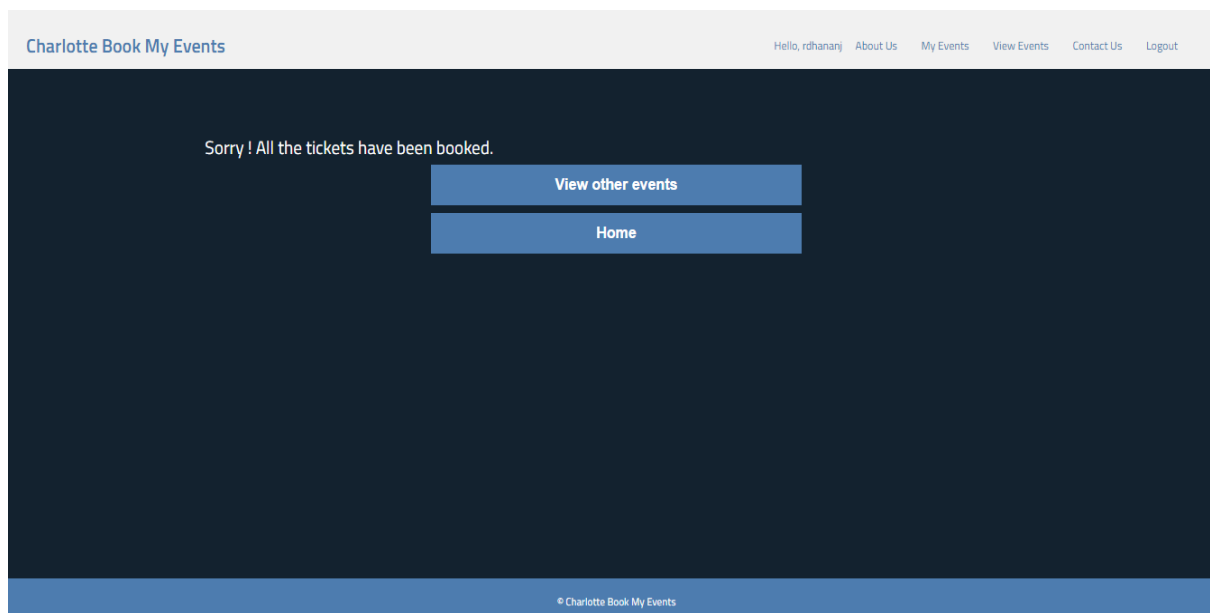
Make sure you carry your ID and have a copy of the mail.

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User - Reservation Failure



When a user tries to reserve for more than 5 tickets, a failure message is displayed to the user.



When the ticket count has reached the maximum limit, the user cannot reserve tickets for that event and will be displayed with the above message.

User My Events

Charlotte Book My Events

Hello, rdhananjAbout UsMy EventsView EventsContact UsLogout

My Events

Belk Bowl
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 5:30 PM
Date: Thu, 15 Dec 2016
Number of Tickets: 5
Ticket Price: \$150
Booking Date: 30/Nov/2016

Dallas Mavericks at Charlotte Hornets
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 1:00 PM
Date: Fri, 23 Dec 2016
Number of Tickets: 2
Ticket Price: \$140
Booking Date: 30 Nov 2016

Chargers At Panthers
At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 5:30 PM
Date: Fri, 16 Dec 2016
Number of Tickets: 1
Ticket Price: \$10
Booking Date: 30 Nov 2016

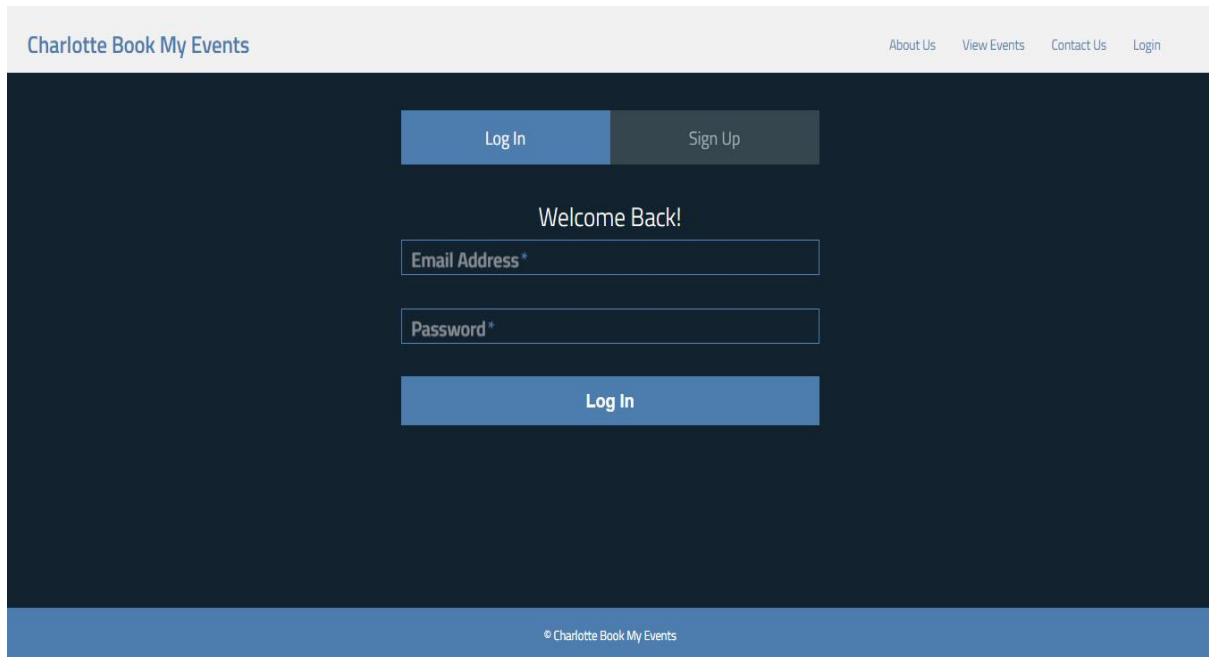
Bruno Mars
At Spectrum Center, 333 East Trade Street Charlotte, NC 28202. Time: 8:00 PM
Date: Thu, 29 Dec 2016
Number of Tickets: 3
Ticket Price: \$210
Booking Date: 05 Dec 2016

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This page lists the events that have been reserved by the user. Also details about the number of tickets and the total amount spent on tickets for each event are displayed.

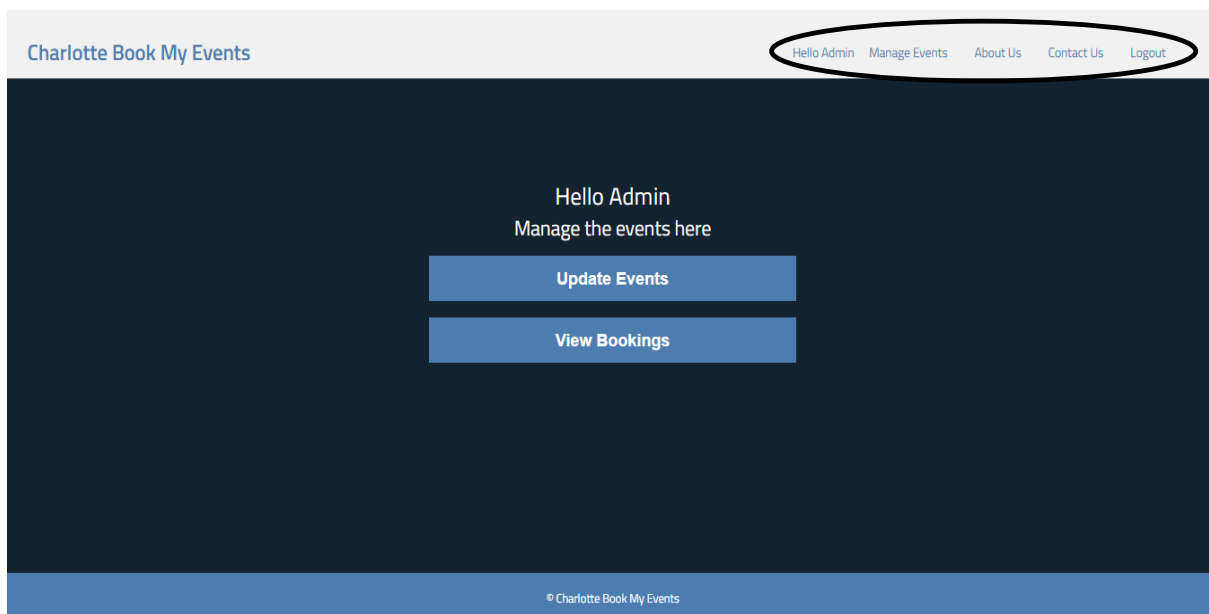
User can logout from the website by clicking on the logout option present in the header navigation.

Admin Login



A screenshot of the 'Charlotte Book My Events' Admin Login page. The page has a dark blue background. At the top, there is a light gray header bar with the site name 'Charlotte Book My Events' on the left and navigation links 'About Us', 'View Events', 'Contact Us', and 'Login' on the right. Below the header, there are two buttons: 'Log In' (blue) and 'Sign Up' (gray). Below these buttons, the text 'Welcome Back!' is displayed. Underneath, there are two input fields: 'Email Address *' and 'Password *'. Below the password field is a blue 'Log In' button. At the bottom of the page, there is a blue footer bar with the copyright notice '© Charlotte Book My Events'.

Admin login page is the same as the User. Admin logs in to the website and is redirected to a different user interface.



A screenshot of the 'Charlotte Book My Events' Admin Dashboard. The page has a dark blue background. At the top, there is a light gray header bar with the site name 'Charlotte Book My Events' on the left and navigation links 'Hello Admin', 'Manage Events', 'About Us', 'Contact Us', and 'Logout' on the right. The 'Hello Admin' link is circled in red. Below the header, the text 'Hello Admin' and 'Manage the events here' is displayed. Underneath, there are two buttons: 'Update Events' (blue) and 'View Bookings' (blue). At the bottom of the page, there is a blue footer bar with the copyright notice '© Charlotte Book My Events'.

Notice how the header navigation changes when an Admin logs in. On logging in, Admin is redirected to Manage Events page where Admin can update events or view the bookings.

Admin - View Bookings

Charlotte Book My Events

[Hello Admin](#) [Manage Events](#) [About Us](#) [Contact Us](#) [Logout](#)

View All Bookings

Event ID	Event Name	User	User Email ID	Number of Tickets	Booking Date	Amount
5	Belk Bowl	rdhananj	rdhananj@uncc.edu	5	30/Nov/2016	\$150
2	Dallas Mavericks at Charlotte Hornets	rdhananj	rdhananj@uncc.edu	2	30 Nov 2016	\$140
11	Chargers At Panthers	rdhananj	rdhananj@uncc.edu	1	30 Nov 2016	\$10
1	Bruno Mars	rdhananj	rdhananj@uncc.edu	3	05 Dec 2016	\$210

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Clicking the View Bookings button, we get this page where the list of bookings done by all the user will be displayed.

Admin - Manage Events

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[Hello Admin](#) [Manage Events](#) [About Us](#) [Contact Us](#) [Logout](#)

Manage your events

Event Name	Event Description	Event Date	Ticket Price	Maximum Number of tickets		
Bruno Mars	At Spectrum Center, 333 East Trade Street Charlotte, NC 28202. Time: 8:00 PM	Thu, 29 Dec 2016	\$70	100	Update Event	Delete Event
Dallas Mavericks at Charlotte Hornets	At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 1:00 PM	Fri, 23 Dec 2016	\$41	100	Update Event	Delete Event
The Avett Brothers	At 2700 E. Independence Blvd. Charlotte, NC 28205. Time: 8:30 PM	Fri, 16 Dec 2016	\$200	200	Update Event	Delete Event
Moscow Ballet's Great Russian Nutcracker	Owen's Auditorium at 3:00 PM	Thu, 18 May 2017	\$50	150	Update Event	Delete Event
Belk Bowl	At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 5:30 PM	Thu, 15 Dec 2016	\$30	100	Update Event	Delete Event
Food Festival For You	At 9501 University City Blvd., NC 28263. Time: 5:00 PM	Wed, 30 Nov 2016	\$200	200	Update Event	Delete Event
Sabrina Carpenter	At McColhan Theatre, 345 North College Street Charlotte, NC 28202. Time: 7:00 PM	Mon, 12 Dec 2016	\$2	200	Update Event	Delete Event
CO Career Fair	At Student Activity Center, UNC Charlotte, NC-28223. Time: 10 A.M	Wed, 18 Jan 2017	\$111	250	Update Event	Delete Event
Graduate Student Career Fair	At Student Activity Center, UNC Charlotte, NC-28223. Time: 11 A.M	Wed, 11 Jan 2017	\$20	250	Update Event	Delete Event
Chargers At Panthers	At Bank of America Stadium, 800 South Mint St Charlotte, NC 28202. Time: 5:30 PM	Fri, 16 Dec 2016	\$10	101	Update Event	Delete Event

Add Events

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Clicking the Manage Events button gives the page with the listing of all events and their details that can be updated or deleted. Admin can also add a new event.

Clicking the Delete Event deletes the event and sends an email to all the users who have registered for the event about the event cancellation. Also the User's My Events page will have the event removed.

Event Cancelled Inbox x



charlotte.eventmanagement@gmail.com

to me ▾

Hello rdhananj,
The event **Test event** on 2016-12-30 that you reserved tickets for has unfortunately been cancelled.

charlotte.eventmanagement@gmail.com | +1 980-000-050

Admin - Add Event

Charlotte Book My Events

[Hello Admin](#) [Manage Events](#) [About Us](#) [Contact Us](#) [Logout](#)

Event Name:

Event Description:

Event Date:

dd-mm-yyyy

Maximum No. of Tickets:

Ticket Price:

Upload event image

Choose File

No file chosen

Add Event

View Events

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Admin has to enter values in all the fields and choose an image for the event. Clicking the Add event will update the database and redirect to the event listing page with the new event.

Admin - Edit Event Details

Charlotte Book My Events

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Event Name:

Dallas Mavericks at Charlotte Hornets

Event Description:

At Bank of America Stadium, 800 South Mint St

Event Date:

23-12-2016

Maximum No. of Tickets:

100

Ticket Price:

41


Upload event image

Choose File

No file chosen

Update Event

View Events



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Admin can edit details of the event and click on update event button. This gets redirected to the manage events page with the event details being updated.

Admin can logout by clicking on the Logout option in the header navigation.