

Integrations, Orchestrations, Automations: Paving the Path for AI in Enterprise Architecture

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business systems



EXCELLENCE IN RECRUITMENT

 **CONQUEST**

What this talk is...

Integrations, Orchestrations, and Automations: Paving the Path for AI in Enterprise Architecture





What this talk **is not...**

Integrations, Orchestrations, and Automations: Paving the Path for AI in Enterprise Architecture

How do we "Modernize Integration"?

Integration Solutions

Where is the complexity for such a simple problem?

Hardware



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Startups

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AI

Apps

Events

Startup Battlefield

More



How do we "Modernize Integration"?

You Don't.

You Modernize Everything Else.

How?

Outline

- ~~Introduction & The Problem~~
- Where We Started
- Where We Went
- Where We Are Going
- Conclusion & Takeaways

Takeaways

- Integration modernization is NOT a project
- Define "integration modernization" for your own environment
- Find data about integrations, don't create it
- Wrap technical capabilities with business capabilities
- Acknowledge risks, and capitalize on opportunities

Where We Started...

2022/23 -> SIS Modernization Effort

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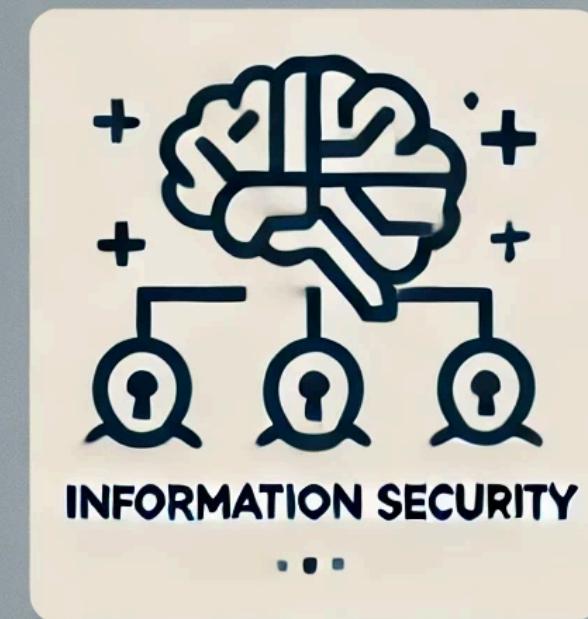


Examine the environment...

- ...in the industry
- ...in the enterprise
- ...in the development team

State of the Industry (Higher Education)

- Gartner Conversations & Hype Cycles
- "AI-Readiness" (opportunity)
- Information Security (opportunity)
- Citizen Developers (risk/opportunity)



State of the Enterprise

- Data Governance & Data Analytics/Warehouse Effort
- Integration Strategy v1.0 from 2021 did not rollout as hoped
- Integrations treated separately from Data
- New tools introduced to empower Citizen Developers



State of the Development Team

- Data Copy/Sync Pattern used almost exclusively
- Lacked Experience in Modern Integration Development (a.k.a. Cloud-Native)
- Integration wasn't quite an Integration



What is "Integration Modernization" to UM?

- Change in expectation
- Change in definition
- Change in implementation
- **NOTE: This is bigger than an "SIS Modernization Project"**

The Revolution (What did we do?)



IST Principles and Standards Book

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[Architecture Principles](#)

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+ New Page details Analytics

IST Standards Book

This contains Principles and Standards that inform the work that "IST Standards Book". the Standards Book is broken into 8 chapters:

- Governance
- Security
- Technology
- IT Operations
- IST Administration and HR
- Engagement Services
- Vendor Management
- Architecture

For general information on Principles and Standards, read [policy](#)

For questions about the IST Standards book or Standards in General, contact [General](#)

Principles and Standards

> Name ▾

> Chapter : 1. Governance (4)

> Chapter : 3. Technology (36)

Defined (and Communicated) Standards

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Integration Strategy

Q4 2021

Finding Pre-Existing Work



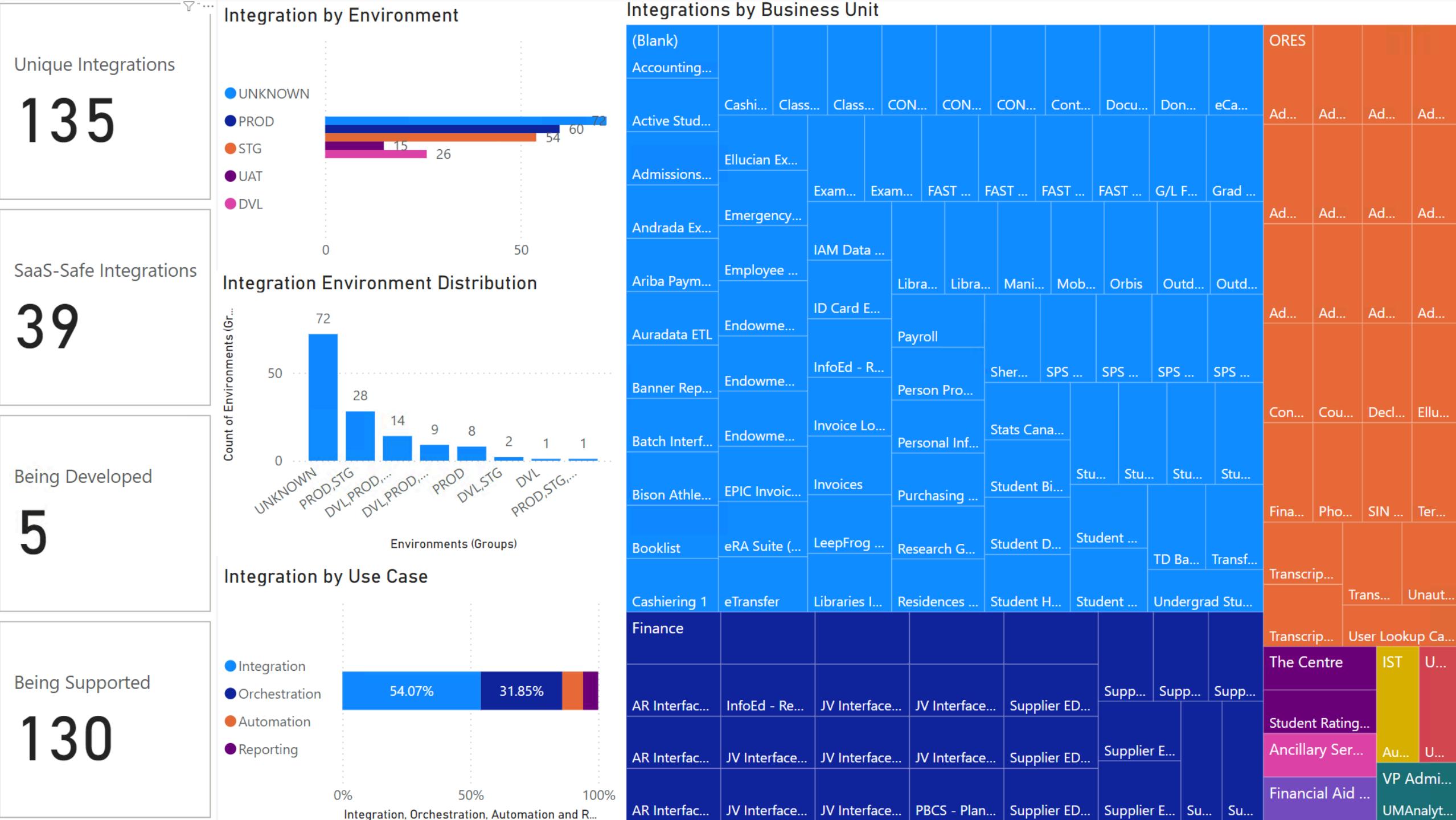
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Info
and

Inventory of the Integrations

| | | Vers. | Status | Origin | Dest. | Integr. | Integration Type |
|----------|-----------|-------|---------------|-----------|-----------|---------|--------------------------|
| System A | Product X | 12.0 | In Production | Info Ed | Banner | Data | Automation |
| System B | Product Y | 9.0 | In Production | VIP | Banner | Data | Orchestration / Workflow |
| System C | Product Z | 8.0 | In Production | FAST | FAST | Data | Integration |
| System D | Product A | 8.0 | In Production | FAST | Banner | Data | Integration |
| System E | Product B | 10.0 | In Production | Banner | FAST | Data | Integration |
| System F | Product C | 9.0 | In Production | Banner | FAST | Data | Integration |
| System G | Product D | 10.0 | In Production | Banner | FAST | Data | Reporting |
| System H | Product E | 10.0 | In Production | SAP Ariba | Banner | Data | Integration |
| System I | Product F | 10.0 | In Production | SAP Ariba | Banner | Data | Integration |
| System J | Product G | 9.0 | In Production | Banner | SAP Ariba | Data | Integration |
| System K | Product H | 8.0 | In Production | Banner | SAP Ariba | Data | Integration |
| System L | Product I | 8.0 | In Production | SAP Ariba | Banner | Data | Integration |
| System M | Product J | 9.0 | In Production | Database | SAP Ariba | Data | Integration |
| System N | Product K | 9.0 | In Production | SAP Ariba | Banner | Data | Automation |
| System O | Product L | 8.0 | In Production | Concur | Banner | Data | Integration |
| System P | Product M | 8.0 | In Production | Concur | Banner | Data | Integration |
| System Q | Product N | 8.0 | In Production | Banner | Concur | Data | Integration |
| System R | Product O | 6.0 | In Production | Core | Banner | Data | Integration |

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Challenging Our Assumptions

The Evolution (Where it's going)

Enabling Conversations about Opportunities

Data Governance v2.0 += Integration Strategy v2.0

New Risks become New Opportunity

Streamlining Business Capabilities by Reclassifying "Integrations" (as orchestrations, automations, and reports)

Takeaways

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Who am I?

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