

# D.L. White

D.L White

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## Skills

Team Leadership - Accurate Data Entry - Problem Solving - Excellent Communication Skills - Computer Literacy - Customer relationship management (CRM) - 40WPM Typist - Microsoft Office Suite

## Experience

### Comerica Bank - Bank Teller

May 2019 - Present | Austin, TX

Customer  
Retention

Revenue Growth

Compliance

- *Customer Acquisition* - Execute Consumer and business development, work targeted leads as assigned, Maintain customer info and needs.
- *Growth* - Impacted revenue growth utilizing marketing activity for the attraction, retention, and expansion of customers.
- *Compliance* - Ensure compliance with applicable federal, state, and local laws and regulations, and Comerica's policies and procedures.
- *Risk Management* - Adhere to all banking center risk assessment and Compliance standards and minimize losses utilizing policies and procedures.
- *Customer Service* - Performed routine service banking requests and resolved customer issues.
- *Fostering Relationships* - Meaningful conversations focused on adding value wherever applicable.

### Walgreens Pharmacy - Certified Senior Pharmacy Technician

Oct 2011 - Dec 2017 | Cedar Park, TX

Inventory  
Management

Team Lead

Scheduling

- *Data Entry* - of patient and drug information, minimize errors, verifying medicine is correct, checked for interactions and prescription errors while adhering to company policies and procedures.
- *Inventory Management* - Navigated medication replenishment from vendors according to the company budget. Merchandising, ordering, unpacking, checking, and storing shipment of pharmaceuticals.
- *Team Lead* - Guided pharmacy technician team in the operation of pharmacy systems and customer service expectations.
- *Medical Billing* - Processes (corrects and resubmits) manual Insurance claims for third party program prescription services and chargebacks.

## Education

The University of Texas at Austin: Full-Stack Coding Bootcamp - Completion date June 2021



The University of Texas at Austin  
Center for Professional Education

# Full-Stack Web Development

## Boot Camp Curriculum

### Phase 1: Foundation Weeks 1-8

- HTML, CSS, and JavaScript
- Creating a web page from scratch
- Mastering terminal commands
- DOM manipulation
- jQuery
- Consuming RESTful APIs
- Parsing JSON to extract meaningful data
- Using AJAX to update data on a website

### Phase 2: Technical Weeks 9-16

- Writing Node.js server code to serve static web pages
- Querying large amounts of data and answering questions from a MySQL database
- Understanding and using Joins, Wheres, and Counts strategically

### Phase 3: Performance Weeks 17-24

- Utilizing NoSQL databases, such as MongoDB, as an alternative to MySQL
- Improving the performance of applications
- Converting traditional applications into progressive web applications (PWAs)
- Creating single-page applications with React
- Computer Science applied to JavaScript (data structures, algorithms)

### Asynchronous Regional Content Weeks 25

- Deep-dive into Laravel
- Use Laravel's built-in tools to build complex applications quickly
- Understand how Laravel implements the MVC design pattern