# Candler Arlin Starke

3784 Paces Ferry West SE Atlanta, GA 30339 | 404-444-1076 | candler.starke@yahoo.com

### **Profile**

Ethical, energetic, honest and dependable team player. Excellent customer service acumen.

### **Experience**

Accenture (Formally N3)

Quality Audit Analyst / Business Development Representative

Performs weekly audits to ensure high compliance rates across three different lines of business. Works within Excel to quantify data and present to clients. Contributes to training agents and coaching of markdowns to drive higher company success. Team lead for the Quality Assurance team completing management level work and assisting other managers to ensure deadlines are met.

Business Development Representative position managing high call volumes while maintaining a high customer success rate. Assisting the team in fixing technical issues and creating processes that streamline productivity.

Joyride Tours Tuscaloosa

General Manager / Driver Ambassador 2017-2019

Managed between 85-100 employees and responsible for hiring/training and disciplinary action when needed. Maintained client relationships and provided excellent customer service. Excelled in day by day operations including:

- · Scheduling
- Payroll
- Financial Oversight
- Operations Maintenance
- Social Media Oversight

**Lanier Parking Solutions** 

Valet 2011-2013

Provides exceptional service to all guests and potential guests by assisting them in a friendly, efficient, courteous and professional manner.

## **Skills & Accomplishments**

- Leadership
- Salesforce
- Cloud Computing
- Microsoft Office Suite and Macintosh
- · Client Service
- Technical Mindset
- Outward Bound North Carolina Completion, 2010

#### **Education**

Bachelors in Marketing, Minor Computer Technologies at University of Alabama, Class of 2017

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# **Affiliations & Volunteer Commitments**

- Atlanta Humane Society long term volunteer
- · Meals on Wheels
- American Red Cross
- · Habitat for Humanity
- Sigma Nu

Referrals upon request