

D. Miller & Associates, Ltd

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Highland Park, IL 60035

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Sunday, September 13, 2020

Quote: Three years of ECM Library Maintenance and Support

Picatinny Arsenal utilizes ECM Library for content management and requires support and maintenance and support at times throughout the year. D. Miller and Associates offers support to Picatinny Arsenal for a three year period based on the following schedule.

ECM Maintenance and Support Includes:

- 24 hours of one-on-one remote working together with a lead from each company
- 24 hours of live chat support
- Unlimited email support between leads
- Onsite work while under maintenance for \$105 per hour plus reasonable expenses.
- Onsite work while NOT under maintenance for \$215 per hour plus reasonable expenses.

Year One: \$21,000

Year Two: \$21,000

Year Three: \$21,000

This is based on three consecutive years of maintenance and support.

This proposal is valid for 30 days from today's date of May 28, 2020.

By: W. Dale Miller, Partner (847.274.6622)

