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| --- | --- | --- | --- |
| Issue  CR/Liz Assigned Status: *none (no assigned status), Requested Feature, Spelling, High or Critical*  Dale assigned status: Low, Medium, High - 1, High-2, Critical, On-hold, Closed | Date | Screen | Status |
| I went to the email screen and hit delete search and I think save search and then recall search, just being the user idiot, then into where contains, put in art and hit the search button. It then timed out with the first screenshot message below.  Well, it appears that the threads are limited on the free version of SQL Server. So, when a bunch of buttons are pushed, it causes a bunch of queries to be launched, which on the large servers is no problem – the return message says it all – timed out waiting to complete the requested tasks to complete or, in this case, the server was not available for too long of a period. We could degrade the performance to deal with the free version, but most likely best not to do so as 99% of our users will be on a full version of SQL server. | 090616 | Email search | done |
| I went to enter in stuff in Word. Took my mouse over top of the grid in the email screen and pressed F1. I receive the Word Help!!!. See Below.  I am confused – were you in word or in the app? Moving the mouse over a grid does not change focus. If you were in word, that is where the current screen focus is. Did you click the mouse on the grid to set the focus? Did you change active focus to the grid or were you still in word? If focus was still in word, then the system (Vista) did what is expected – if the focus was in the app and Word help appeared, then we have an issue. I think focus was in Word and not in the app – try it again and let’s see. | 090616 | Email search | question |
| Then I went and did a one word search and then hit F1 and got the error message. See third screen capture  Add the full URL to the F1 key pressed function. | 090616 | Email search | done |
|  | 090616 |  | none |
|  | 090616 |  | none |
|  | 090616 |  | none |
|  | 090616 |  | none |





