Daniel Makover

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WORK EXPERIENCE:

SEEKING ALPHA   Tel Aviv, Israel
Junior Product Manager - Mobile Product   2016 - April 2017
- Managed a two person team in Customer Support and QA, attributing to an increase in customer satisfaction and both apps achieving over 4 stars in The App Store and Google Play.
- Achieved a 99% crash free rating for both the Android and iPhone app with the integration of various manual and automated tests into the software development cycle.
- Decreased the management planning time with the centralization of all user feedback into a single dashboard.

Junior Product Manager - Core Product   2015 - 2016
- Increased the management team's efficiency in evaluating user satisfaction and prioritizing upcoming tasks with the creation of various automated computer programs to quantifying user feedback.
- Reduced production bugs and increased user satisfaction for all new core product features by implementing more regressions tests into the development cycle.
- Lowered support response time to under 24 hours by implementing a work funnel for managing the company's inboxes.

BEYOND STORES   Jerusalem, Israel
Customer Service Agent   2014 - 2015
- Maximized the company's profit margin by ensuring customer satisfaction and preventing order cancellations from delays and item damages.

UNIVERSITY OF MARYLAND   College Park, MD
Undergraduate Teaching Assistant   2011
- Taught two classes: **International Economics** and **Introduction to Chemistry Lab**. I was responsible for teaching 2 classes of 30 students, holding office hours, and proctoring exams.

MILITARY EXPERIENCE: **Israel**

Israeli Defense Forces: 2012 - 2014
SERGEANT - Nahal Brigade's 50th Battalion

EDUCATION:

University of Maryland,   *College Park, MD*
Bachelor of Arts in Economics, Magna Cum Laude, **GPA: 3.9**   **2011**
AWARDS: Phi Beta Kappa, Distinguished Scholar in Economics, Dean's List

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SKILLS

Programming: SQL, JavaScript, HTML, CSS, Android Studio, Xcode, Ruby on Rails, AngularJs, NodeJS
Computer: MS Excel, MS Word, Google Apps, Google Calander, Jira
Languages: English- native; Hebrew- fluent