

**EDUCATION:**

*University of Maryland, College Park*

2011

**Bachelor of Arts in Economics, Magna Cum Laude, GPA: 3.88**

**AWARDS:** Phi Beta Kappa, Distinguished Scholar in Economics, Dean's List

Relevant Coursework: Econometrics, Computer Methods in Economics, International Economics, Game Theory

**WORK EXPERIENCE:**

Customer Service Agent

12/2014 - Present

*Beyond Stores* [www.beyondstores.com/](http://www.beyondstores.com/)

- Handle customer inquiries for existing orders and potential sales by phone and email.
- Manage a variety of customer problems, ranging from inventory, order status, shipping, to damage claims
- Multi-task to process over 100 customer service daily inquiries

Undergraduate Teaching Assistant

Fall 2011

*University of Maryland, Department of Economics*

- Teaching Assistant for Theory of International Economics course
- Taught 20 students a variety of economic models related to international economics, finance and trade

Research Intern

Summer 2010

*Food and Drug Administration, Bethesda MD*

- Helped plan and conduct experiments on intra-protein reactions involved in blood coagulation
- Successfully expressed biological proteins using a variety of statistical and laboratory techniques
- Results from the experiments were published in *The Journal of Thrombosis*

Undergraduate Researcher, Professor Barrett Kirwan

Fall 2009 - Spring 2010

*University of Maryland, Department of Economics*

- Assisted professor in finding the economic relationships among ethanol production, excise taxes and negative net pollution output
- Accumulated large amounts of hard quantitative data and format in spreadsheets
- Researched government databases and academic journals on economic trends regarding tax policies for ethanol and ethanol production

**IDF MILITARY EXPERIENCE:**

Infantry Soldier, Nahal Brigade's 50<sup>th</sup> Battalion

2012 - 2014

Rank: Sergeant

**Languages:** English- native tongue; Hebrew- very good working knowledge

**Computer Skills:** SAS, STATA, Excel, PowerPoint, Word, Python, Java script, HTML, CSS.

**Interests:** Computer Programming, English Literature, Yoga, Cooking, Hiking