Sabre GDS Frequently Asked Questions

Question: *Can Sabre or a Sabre vendor detect that I am searching them?*

Answer: Yes. All Sabre activity is routed through what are called terminal addresses, or TA's. A TA is like a phone number and Sabre has caller id, so every time a search is performed, both Sabre and the vendor know who is calling. Rate-Highway can use either our TA or your TA.

Question: *Some vendors are not appearing on my Sabre report, or appearing as all closed. Why is that?*

Answer: Sabre vendors have the option of "blocking" any TA (see above question) they desire. So if for example, they see quite a lot of inquiries from one of Rate-Highway's terminal addresses, and no booking or revenue from them, then they can make the determination that someone is scanning their rates using the terminal address and in turn, block it.

Question: *The other vendor's rates on my Sabre reports are questionable, what is going on?*

Answer: Defined viewership. The Sabre system has the ability to display different rates depending upon who is asking for them. The who part is determined by the terminal address that is used. So when you are asking a vendor for their rates, the caller id feature in Sabre tells the vendor who is asking, and IF the vendor chooses, they can have rates displayed that are specifically for you. They might be intentionally misleading.