

Damian Mandola Jr.

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After spending over ten years in restaurant and bakery management I have focused on switching fields to start a career in web development. I have always been intrigued and fascinated with technology and especially enjoy the creativity involved in front end development. With my background in customer service and management, I look forward to creating professional, responsive and user-friendly websites as part of my new career.

EDUCATION

UNIVERSITY OF TEXAS

Austin, TX

Coding Boot Camp- Full Stack Web Development, Jul 2016 - Feb 2017

BOSTON UNIVERSITY

Boston, MA

BA, International Relations, September 2002 - May 2006

- Degree in International Relations with a focus on International Systems and World Order
- Student Leader for Project Hope, Community Service Center
- BU Red Cross Volunteer

JOHN CABOT UNIVERSITY

Rome, Italy

Study Abroad Program, September 2004 - May 2005

SKILLS

- Programming languages: HTML, CSS, Javascript, JQuery, Node.js, Express, SQL, MongoDB, React.js
- Limited working proficiency in Spanish and moderate proficiency in Italian(dual Italian citizenship)
- Comprehensive experience with computer software including Aloha POS, Hotschedules and Microsoft Office

WORK EXPERIENCE

Instacart

Full Service Shopper

Austin

Aug 2016 – Present

Mandola's Italian Market

Manager

Austin, TX

Jan 2013 – Jul 2016

- Achieve company objectives in sales, service, quality, appearance of facility and sanitation and cleanliness through training of employees and creating a positive, productive working environment.
- Prepare all required paperwork, including forms, reports and schedules in an organized and timely manner.
- Ensure that all guests feel welcome and are given attentive, friendly and courteous service at all times.
- Establish standards for personnel performance and customer service.

Bakery Director

Mar 2012 – Jan 2013

- Directly responsible for implementing and following company bakery standards and overseeing the bakery operations of all stores as well as inter-store deliveries.
- Meet with customers to discuss menus for special occasions, such as weddings, parties, or banquets.
- Analyze recipes to assign prices to menu items, based on food, labor, and overhead costs.

Mandola's Italian Market

Bee Cave, TX

General Manager

Mar 2009 – Feb 2012

- Oversee and coordinate the planning, organizing, training, and leadership necessary to achieve stated objectives in sales, costs, profitability, employee retention, guest service and satisfaction, food quality, cleanliness, and sanitation.
- Manage staff, preparing work schedules through Hotschedules and assigning specific duties.
- Achieve company objectives in sales, service, quality, appearance of facility, sanitation, and cleanliness through training of employees and by creating a positive and productive working environment.

Mandola's Italian Market

Austin, TX

Floor Manager

Jun 2006 – Mar 2009

- Understand completely all policies, procedures, standards, specifications, guidelines and training programs.
- Ensure that all guests feel welcome and are given attentive, friendly and courteous service at all times.
- Control cash and other receipts by adhering to cash handling and reconciliation procedures in accordance with restaurant policies and procedures.