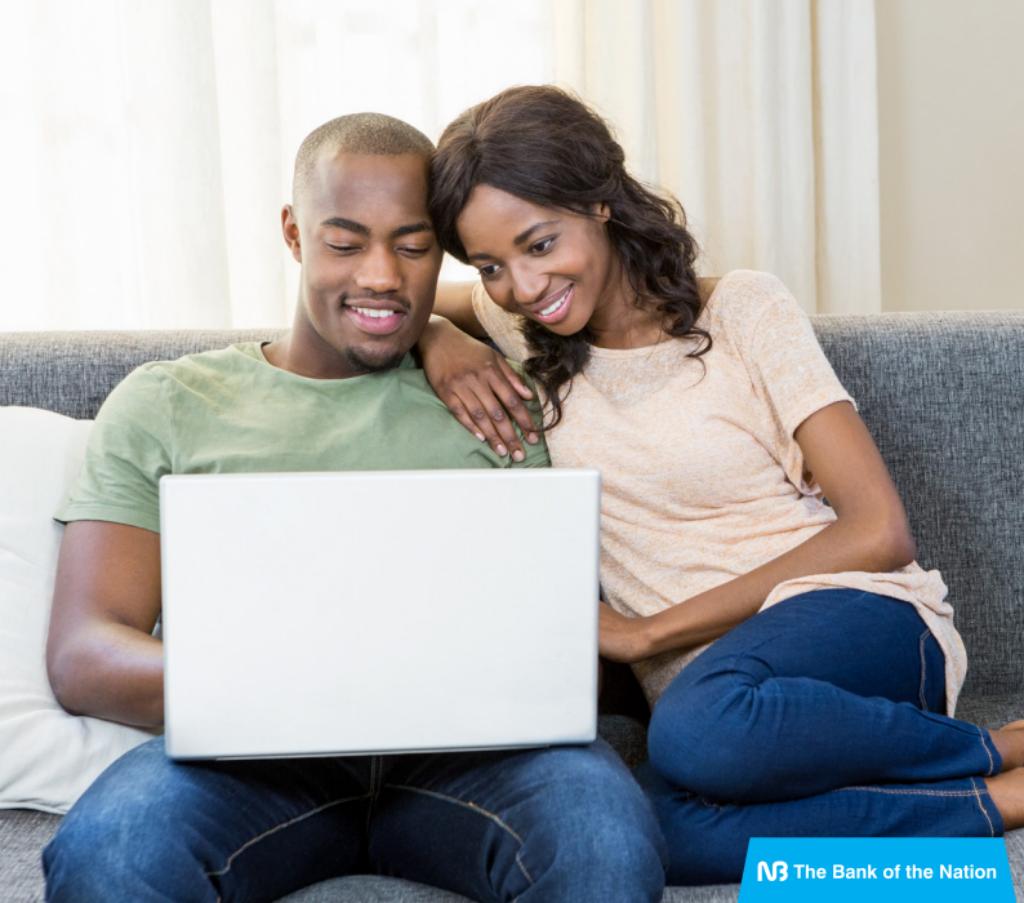




## Banknet360



## **Banknet 360**

### **Service/Product target**

All NBM Corporate, SME and Retail customers

### **Product Attributes/ Features**

- A web based platform that gives customers access to their accounts 24/7 from anywhere in the world
- The customer will need to self-register or be assisted by the Bank to register on the platform
- After registration, the customer is provided with a User Name and password to enable them access the platform
- The customer is then able to transact on their account

### **Benefits to the Customer/user**

Web based therefore accessible from anywhere in the world

- Customer access to account 24 hours a day, 7 days a week
- A self-service channel for all basic account transactions
- Relatively cheaper and efficient
- Safe and secure through the use of User IDs, Passwords and OTPs delivered to the subscriber's mobile phone and/or email inbox

### **Costs to access the product**

- Retail Customer: MK2,000 per month
- Corporate/ SME: MK5,500 per month
- Selected transactions on the platform attract transactional fees in line with NBM's Tariff schedule such as transfers to other Banks

### **How to access product**

Visit the website [www.banknet360.co.mw](http://www.banknet360.co.mw) or visit NBM's main website and click on the BankNet360 link

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 nbmcallcentre

[www.natbank.co.mw](http://www.natbank.co.mw)



 The Bank of the Nation