

# Donnchadh Mc Ginley

Full Stack Developer

## Skills

HTML5 & CSS3	Django	PostgreSQL
JavaScript	Git	3D & Vector graphics
Python	Linux	Figma, Photoshop

## Experience

### Sales and Service Consultant at Wayfair, Virtual

Jun, 2019 - May, 2020

- First point of contact for the UK customer base
- Resolve customer problems in a variety of issues such as order changes, delivery queries, and defects
- Communicate with customers by providing excellent service in phone and email contacts to reach a suitable resolution
- Dealing with customer complaints, de-escalating them
- Liaise with various departments and suppliers to solve issues
- Give accurate time scales to customers for their follow-ups
- Manage time effectively through the use of tickets and self-monitoring skills
- Work within the team to analyze difficult problems and hit the targets, and mentor new hires through the use of our groups

### Freelance Web Developer, Letterkenny

May, 2021 - Oct, 2021

- UX/UI design, and wireframe of websites in Figma or Photoshop
- Working with clients to best showcase their brand
- Completing Semantic HTML and CSS

### Teacher in Tai Chi, Dublin

Sep, 2006 - Dec, 2017

- Teacher & Trainer in Tai Chi for over 10 years, under Master Deng School of Tai Chi

## Education

### Diploma in Full Stack Software Development, Code Institute, Online

Sep, 2021- Dec, 2022

### Degree in Fine Art, Dún Laoghaire Institute of Art, Design and Technology, Dublin

Sep, 2001 - Nov, 2003

### Diploma in Foundation Studies in Art & Design, North West Regional college Derry

Nov, 2000 - Dec, 2000

## Details

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Co. Donegal  
Ireland  
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## Links

Linkedin  
[linkedin.com/in/donnchadh-mc-ginley](https://linkedin.com/in/donnchadh-mc-ginley)

Github  
[github.com/dmcginley](https://github.com/dmcginley)

Portfolio  
[myapp-dmcginley.vercel.app](https://myapp-dmcginley.vercel.app)

## Interests

Computers, 2D & 3D Graphics,  
Photography, Web design,  
Graphic design, Painting,  
Tai Chi.