Weekly director slide

7/25/2025

DMD
Systems Recovery

Agenda

DMD
Systems Recovery

Processing Ops- 7/25

Headlines

- Working with Providence on getting the server up and running on their end. The server looks like it was damaged during transit.

- Reconfigured a new area for asset verification and repair.

- Transferred assets from Palo Alto to Tempe for resale.

- **Scorecard**

- Pallets Received
  - Offsite - 1
  - Tempe –
  - Austin – 24
  - Palo Alto –

- Processed assets 881 (Breakdown in Assets processed slide)

- Assets in DEP 2885 (Breakdown in assets processed slide)
  - Tempe – 2785
  - Palo Alto – 23
  - Austin - 100

- Receipt to inventory – 13

- FG inventory – 4084(Breakdown in Finish goods slide)

Rocks

[DMD All Teammates Landing Page - Rocks](#)

Title	Description	Status	Key Strategy	Quarter
Load Balancing for Wipe/Audit/ Remote Management	Develop a process to align Wipe, Audit output with Remote management verification. Accomplish: to balance the through put on both in production and Remote managed assets without causing a bottleneck between both processes. Deliverable: a. Process workflow documentation b. Staffing Allocation plan	On Track	Deliver ITAD	2025 Q3
Enhance Physical Security – All Facilities	Assess and recommend vestibules, mantraps, or extra entry barriers for secure areas, including renderings, benefits, and cost estimates for Palo Alto and Tempe. Install digital camera grids and welcome screens at each facility; Tempe is operational but requires automation for rotating views. Accomplish: Enhance security in all sites to avoid potential data breaches. Deliverable: a. Facilities tracking sheet b. Budget summaries c. Updated warehouse layouts	On Track	Deliver ITAD	2025 Q3
Lifecycle Implementation	Assess and carry out necessary processes or layout modifications to execute future projects. Accomplish: to be proactive and have the necessary process/layout for future projects. Deliverable: a. Current State Assessment Report b. Layout Modification Proposal c. Process Workflow Design d. Resource & Equipment Plan	On Track	Deliver ITAD	2025 Q3

Assets Processed through Audit (Week to date)

Assets Processed

Wk	29						30			Total
Class	07/14	07/15	07/16	07/17	07/18	Total	07/21	07/22	Total	
⊞ LAPTOP	254	280	469	410	242	**1655**	214	236	**450**	3872
⊞ MOBILE IOS	14	156	168	309	96	**743**	76	105	**181**	2994
⊞ MOBILE	64	87	13	43		**207**	19	34	**53**	544
⊞ PC	6	17	32	86	28	**169**	68	70	**138**	500
⊞ NETBOOK	1		6	57	14	**78**		18	**18**	311
⊞ DOCKING STATION	2	22				**24**				107
⊞ TABLET iOS		3	5	13		**21**	8	4	**12**	92
⊞ MONITOR	47	5	7	1		**60**		1	**1**	91
⊞ MODULE	40		5			**45**				79
⊞ SWITCH	2			5	18	**25**	11	5	**16**	60
Total	**448**	**599**	**722**	**939**	**405**	**3113**	**401**	**480**	**881**	**8858**

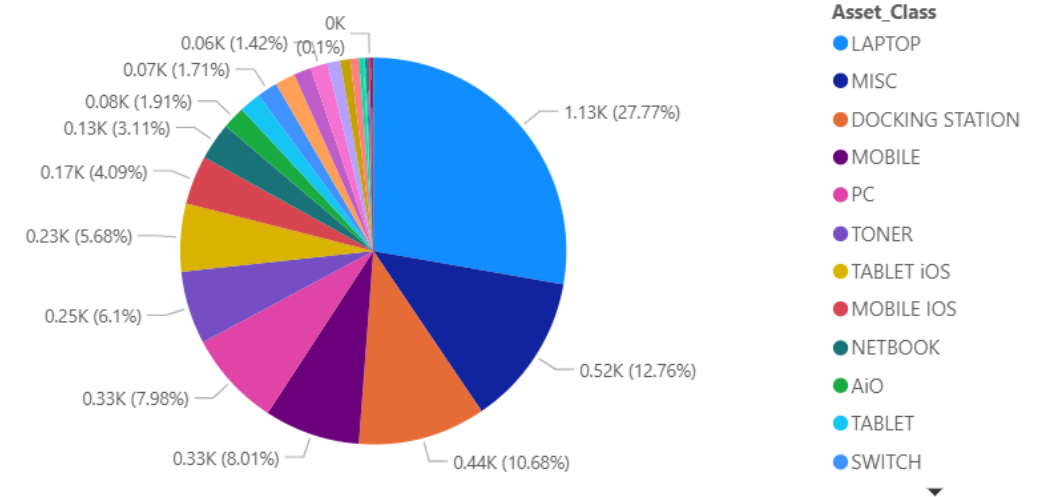| Row Labels ▾	Count of Asset ID
APAC BLDG RC	1
DMD Austin	294
DMD Palo Alto	40
DMD Tempe	808
Grand Total	**1143**

HDD's Processed

Wk	29						30			Total
ServicePerformed ▲	07/15	07/16	07/17	07/18	07/19	Total	07/21	07/22	Total	
⊞ In Unit: HDD Destroy	59	460	55	7	52	**650**	6	14	**20**	1328
⊞ In Unit: HDD Wipe x 1	234	468	484	295	17	**1768**	266	285	**551**	5525
⊞ In Unit: HDD Wipe x 3										2
⊞ Loose Unit: HDD Destroy	85	318	1		3	**509**				786
⊞ Loose Unit: HDD Wipe x 1	4	1				**14**	1		**1**	57
Total	**382**	**1247**	**540**	**302**	**72**	**2941**	**273**	**299**	**572**	**7698**

Row Labels ▾	Count of Service
⊟ DMD Austin	**282**
In Unit: HDD Destroy	7
In Unit: HDD Wipe x 1	275
⊟ DMD Palo Alto	**8**
In Unit: HDD Destroy	3
In Unit: HDD Wipe x 1	5
⊟ DMD Tempe	**452**
In Unit: HDD Destroy	19
In Unit: HDD Wipe x 1	432
Loose Unit: HDD Wipe x 1	1
Grand Total	**742**

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Assets in FG by Class (Current)

Warehouse	Count of AssetID
⊟ **DMD Austin**	**1116**
AiO	20
DOCKING STATION	60
LAPTOP	374
MOBILE	202
MOBILE IOS	99
MONITOR	3
NETBOOK	20
PC	237
ROUTER	2
SERVER	12
SWITCH	35
TABLET	39
TABLET iOS	13
⊟ **DMD Palo Alto**	**468**
AiO	6
AV	7
DOCKING STATION	42
LAPTOP	217
MISC	1
MOBILE IOS	63
MONITOR	1
NETBOOK	92
PC	17
SERVER	1
SWITCH	4
TABLET iOS	5
TONER	12

⊟ **DMD Tempe**	**2500**
ACCESS POINT	4
AiO	52
AV	62
CAMERA	30
DOCKING STATION	334
FIREWALL	3
LAPTOP	543
MISC	520
MOBILE	126
MOBILE IOS	5
MODULE	59
MONITOR	54
NETBOOK	17
NETWORK	7
PC	72
POS	6
POWER	3
PRINTER	6
ROUTER	12
SERVER	21
STORAGE	45
SWITCH	31
TABLET	35
TABLET iOS	214
TONER	237
UPS	2
Total	**4084**

Count of Asset_sk by Asset_Class

Pie chart values:
- 1.13K (27.77%)
- 0.52K (12.76%)
- 0.44K (10.68%)
- 0.33K (8.01%)
- 0.33K (7.98%)
- 0.25K (6.1%)
- 0.23K (5.68%)
- 0.17K (4.09%)
- 0.13K (3.11%)
- 0.08K (1.91%)
- 0.07K (1.71%)
- 0.06K (1.42%)
- 0K (0.1%)

Asset_Class
- LAPTOP
- MISC
- DOCKING STATION
- MOBILE
- PC
- TONER
- TABLET iOS
- MOBILE IOS
- NETBOOK
- AiO
- TABLET
- SWITCH

DMD Systems Recovery

Remote Management

Remote Managed Assets

Warehouse	Count of Class
⊟ **DMD Austin**	**100**
⊞ CDW - IPipeline	3
⊞ CDW - Qualia	71
⊞ Charles Schwab Data	15
⊞ Ken's Foods	1
⊞ ONE Gas	8
⊞ Software AG	1
⊞ Sparklight	1
⊟ **DMD Tempe**	**2785**
⊞ ALDI	255
⊞ American Homes 4 Rent	1
⊞ Avnet	1
⊞ CDW - Denova Collaborative Health	1
⊞ Charles Schwab Data	2
⊞ Direct Recycling, Inc.	1
⊞ LIT - Corteva	3
⊞ Salesforce.com Asset Recovery Services	2423
⊞ Salesforce.com Mobility	1
⊞ Union Elementary School District	96
⊞ Zendesk	1
Total	**2885**

Remote Managed Assets

Asset_Class	Count of Asset_sk
AiO	5
LAPTOP	1701
MOBILE	60
MOBILE IOS	1053
PC	29
TABLET iOS	37
Total	**2885**

Assets in Verify

Warehouse	Count of AssetID
⊟ **DMD Austin**	**14**
⊟ **CDW - Qualia**	**12**
LAPTOP	9
NETBOOK	3
⊟ **Charles Schwab Data**	**2**
LAPTOP	1
NETBOOK	1
⊟ **DMD Palo Alto**	**23**
⊟ **SalesForce.com Laptops & Computers & M&A**	**10**
PC	10
⊟ **Zendesk**	**13**
LAPTOP	10
PC	3
⊟ **DMD Tempe**	**12**
⊟ **Salesforce.com Asset Recovery Services**	**9**
AiO	5
AV	1
MOBILE	1
MOBILE IOS	2
⊟ **Salesforce.com Mobility**	**3**
MOBILE IOS	3
Total	**49**

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Pallets received (week to date)

Lot Number	Account	Warehouse	Lot Status	Received Date	Received Net Weight	Received Skids
27921	Roosevelt School District	DMD Tempe	In Production	7/23/2025	816	2
27793	CDW - Command Alkon Inc	DMD Tempe	In Production	7/23/2025	100	1
27792	CDW - Command Alkon Inc	DMD Tempe	In Production	7/23/2025	100	1
27572	Salesforce.com Asset Recovery Services	APAC BLDG RC	Out Of Production - In Finance	7/23/2025	21	1
27870	Charles Schwab	DMD Tempe	In Production	7/22/2025	1059	3
27869	Madison School District	DMD Tempe	In Production	7/21/2025	10519	14
27918	Compex Legal Services	DMD Tempe	In Production	7/21/2025	16	1
27878	Salesforce.com Asset Recovery Services	DMD Tempe	In Production	7/21/2025	100	1
27877	Salesforce.com Asset Recovery Services	DMD Tempe	In Production	7/21/2025	100	1

	Sum of
Row Labels	**Received Skids**
APAC BLDG RC	1
DMD Tempe	24
Grand Total	**25**