dgs
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DGS EPOS Applications

This document describes how to use the *DGS EPOS Order Taking and Operations Management Applications*.

The following conventions will be used throughout this manual:

- **Bold** is used to emphasize windows, menus, field /column names, buttons or keystroke combinations.
- Procedural steps are denoted by the procedure title in the left hand margin and the steps within a table.

The following are used as cues to make it easier for you to find information:

Note: *Notes provide information required to complete a procedure or solve a problem.* ***Updated 2007****.*

Contact Technical Support

If you still have questions after you have read this manual, please contact the DGS Technical Support team.

1-866-398-5446
support@dgssvc.com
++ (506) 2289-0780

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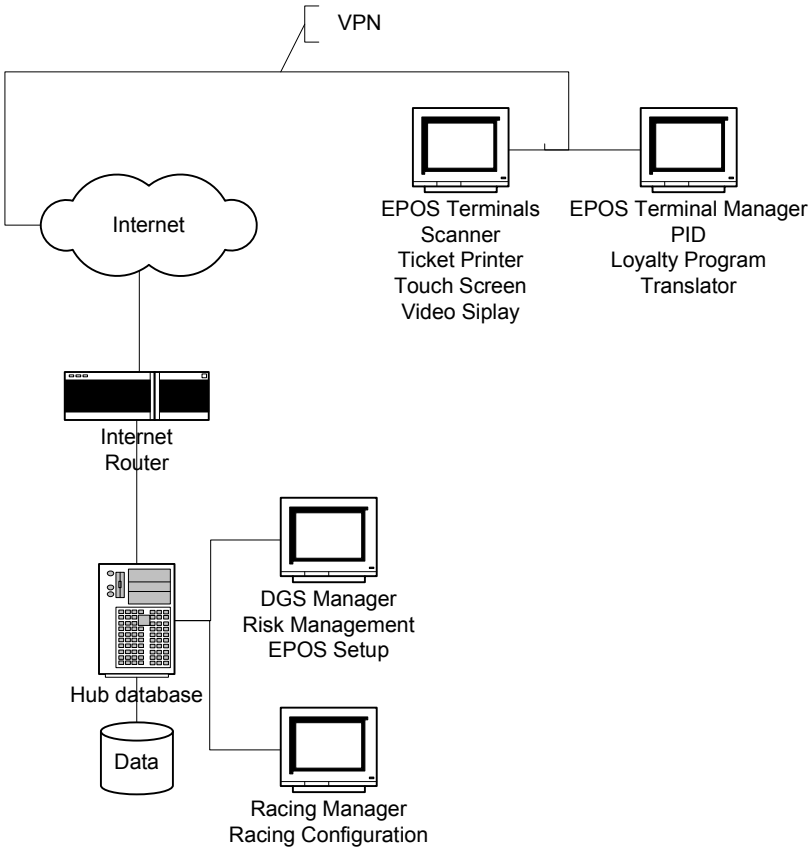
1 EPOS Architecture

System

System Components

DGS' Electronic Point of Sales (EPOS) system is comprised of 5 applications – the DGS EPOS Terminal, the DGS Terminal Manager, the DGS Translator, DGS Player Tracking and the DGS PID. These applications, in conjunction with the DGS Manager (risk management back end and point of sale network setup), enable real time wagering from remote point of sale locations into a central risk and operations management hub.



Hub: DGS Manager Application

At the risk management hub, System Administrators with the appropriate security rights to the DGS Manager are able to add and manage the security around remote point of sale locations. Risk management (line moves, wager limits, bet and bet types allowed) decisions are made exclusively at the hub. Hub operators also control which account wagering customers are able to transfer account funds to the point of sale for the purpose of point of sale wagering.

All other EPOS wagering functions can be managed remotely.

The DGS Manager User Manual describes in depth the functionality of the hub based DGS Manager application.

Point of Sale: DGS Terminal Manager

From the DGS Terminal Manager, EPOS Operators configure the currency and tax requirements of each point of sale location as well as the layout of bet slips (tickets and vouchers). From the same application an operator can also monitor, in real time, wagering and cash activity at every terminal and till at a specific point of sale location.

Point of Sale: DGS Terminal

The DGS Terminal is the order entry application that a point of sale clerk uses to accept sports and race wagers.

Point of Sale: DGS Player Tracking System

With the DGS Player Tracking System a point of sale operator is able to issue Loyalty Cards to point of sale customers. It is possible to track the wagering activity of customers using Loyalty Cards. A loyalty card can also be linked to a wagering account. Once a customer's account is linked to a Card he or she is able to transfer funds to and from their account for the purposes of placing a point of sale wager.

Point of Sale: DGS Translator

The DGS Translator allows an operator to translate Game Descriptions for a specific location. Translated

Descriptions are displayed on tickets printed at the location in question and on all customer facing display screens at the location.

Point of Sale: DGS (Personal Information Display) PID

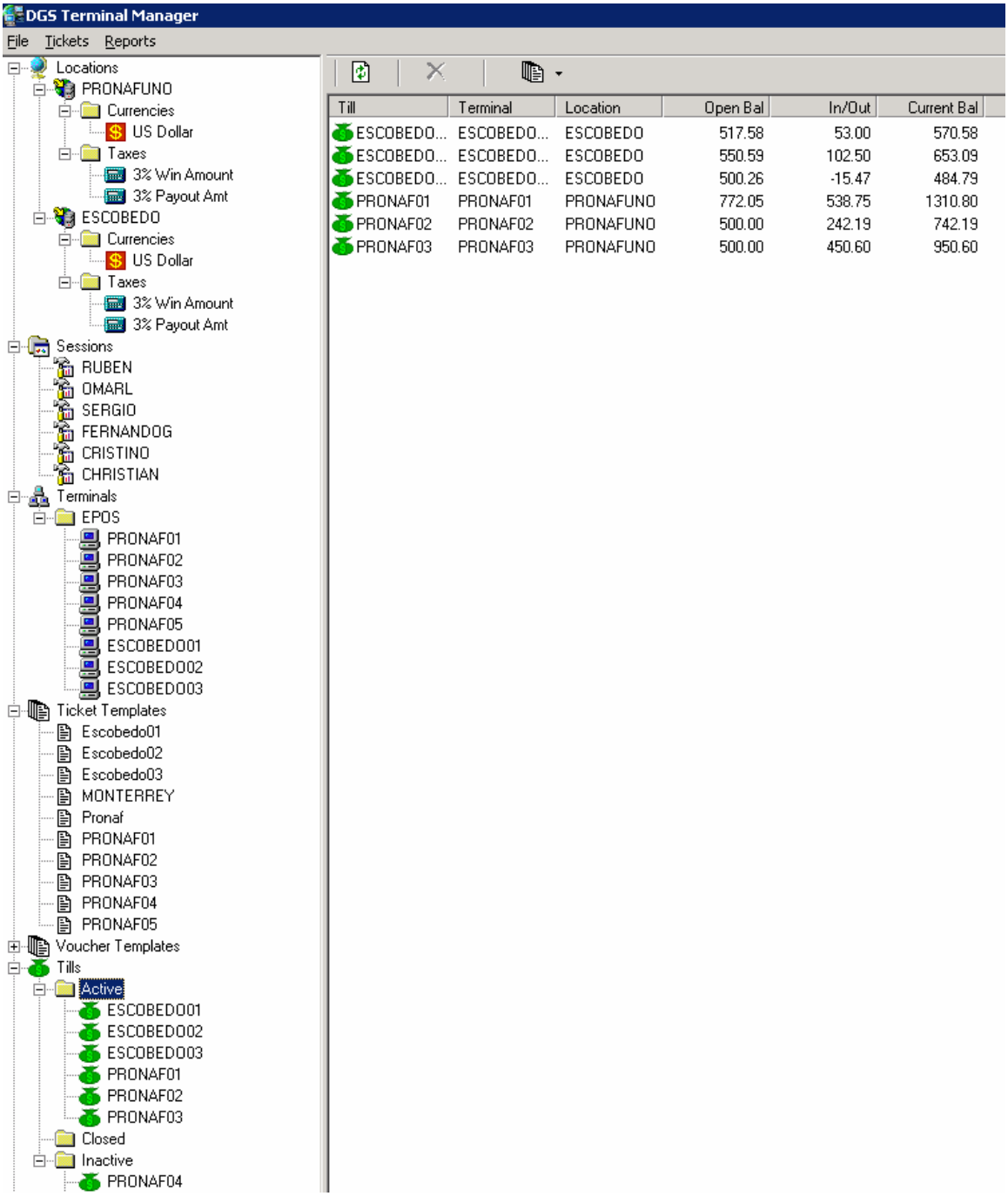
The PID application controls what line information is displayed on customer facing display devices (TV monitors, plasma screens, etc.)

DGS Terminal Manager

Application Overview

Using the DGS Terminal Manager a EPOS operator can remotely monitor and control the activity at each Location assigned to their login id.

- **Location:** A physical wagering facility. In the screenshot below this operators is assigned 2 Locations
- **Currency:**
- **Taxes:** Sports % and Racing.
- **Sessions:** All users logged in a location or locations.
- **Terminal:** Terminals in specific location.
- **Ticket Templates:** Are the terminal ticket templates by location or by terminal.
- **Tills:** The tills keep control of the money-in-out during the day.


DGS Terminal Manager
File
Tickets
Reports
Locations
PRONAFUNO
Currencies
US Dollar
Taxes
3% Win Amount
3% Payout Amt
ESCOBEDO
Currencies
US Dollar
Taxes
3% Win Amount
3% Payout Amt
Sessions
RUBEN
OMARL
SERGIO
FERNANDOG
CRISTINO
CHRISTIAN
Terminals
EPOS
PRONAF01
PRONAF02
PRONAF03
PRONAF04
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Ticket Templates
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Voucher Templates
Tills
Active
ESCOBEDO01
ESCOBEDO02
ESCOBEDO03
PRONAF01
PRONAF02
PRONAF03
Closed
Inactive
PRONAF04
Till
Terminal
Location
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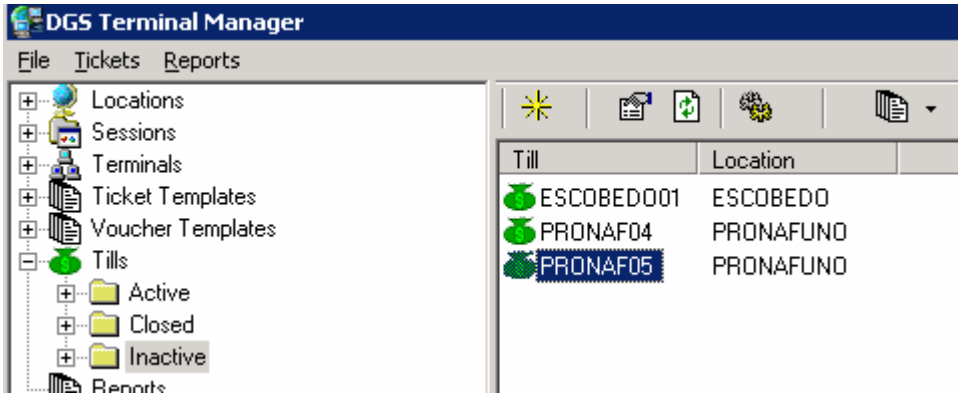
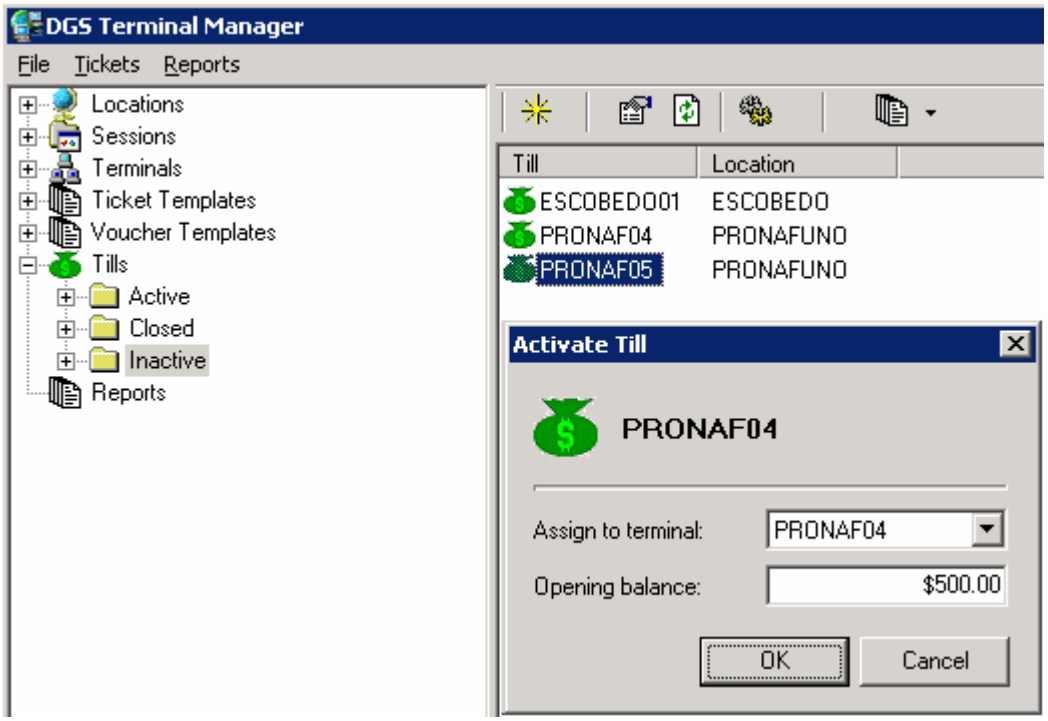
In/Out
Current Bal
ESCOBEDO... ESCOBEDO... ESCOBEDO 517.58 53.00 570.58
ESCOBEDO... ESCOBEDO... ESCOBEDO 550.59 102.50 653.09
ESCOBEDO... ESCOBEDO... ESCOBEDO 500.26 -15.47 484.79
PRONAF01 PRONAF01 PRONAFUNO 772.05 538.75 1310.80
PRONAF02 PRONAF02 PRONAFUNO 500.00 242.19 742.19
PRONAF03 PRONAF03 PRONAFUNO 500.00 450.60 950.60

Opening and Closing a Till

At the bottom of the screen there are two push bottoms. Select OK to accept and Cancel to ignore any setting changes. Both buttons will close the Import Games window.





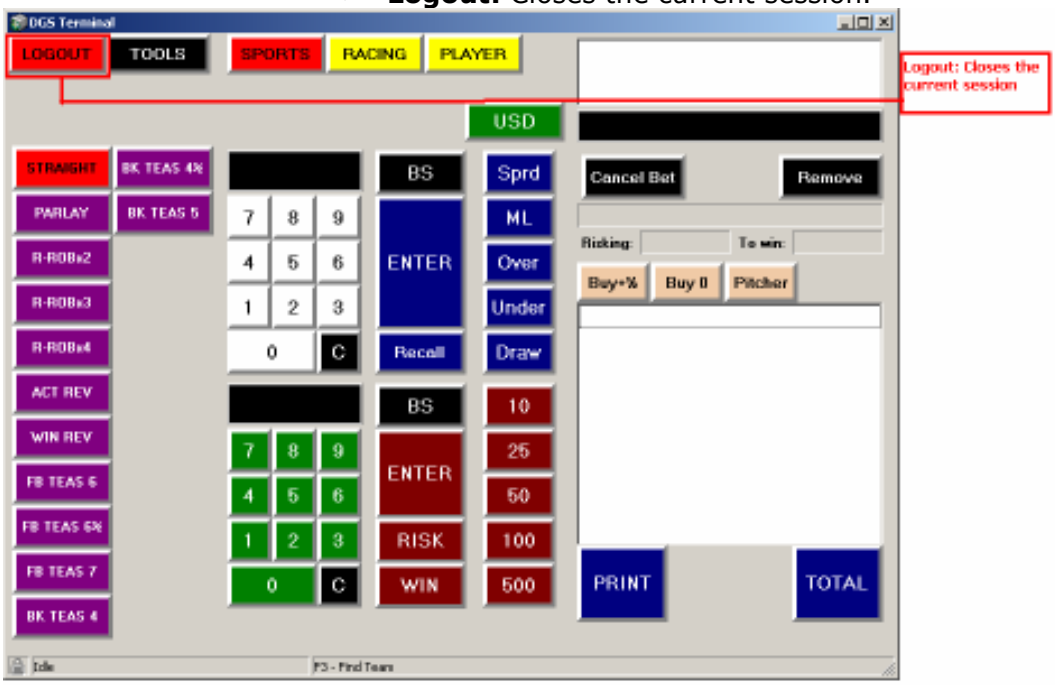
How To Open A Till	1. On Dgs Terminal Manager you select "Tills" 2. Select the Inactive Tills 3. Select the till You want to Open in this case would be "Pronaf05" 4. When it's select the Till , Rigth Click and select Activate till 5. It will Pop a windows asking for the Terminal Name in this case it would be also "Pronaf05" 6. Then you click ok and the terminal would be ready to take wager.

DGS Terminal

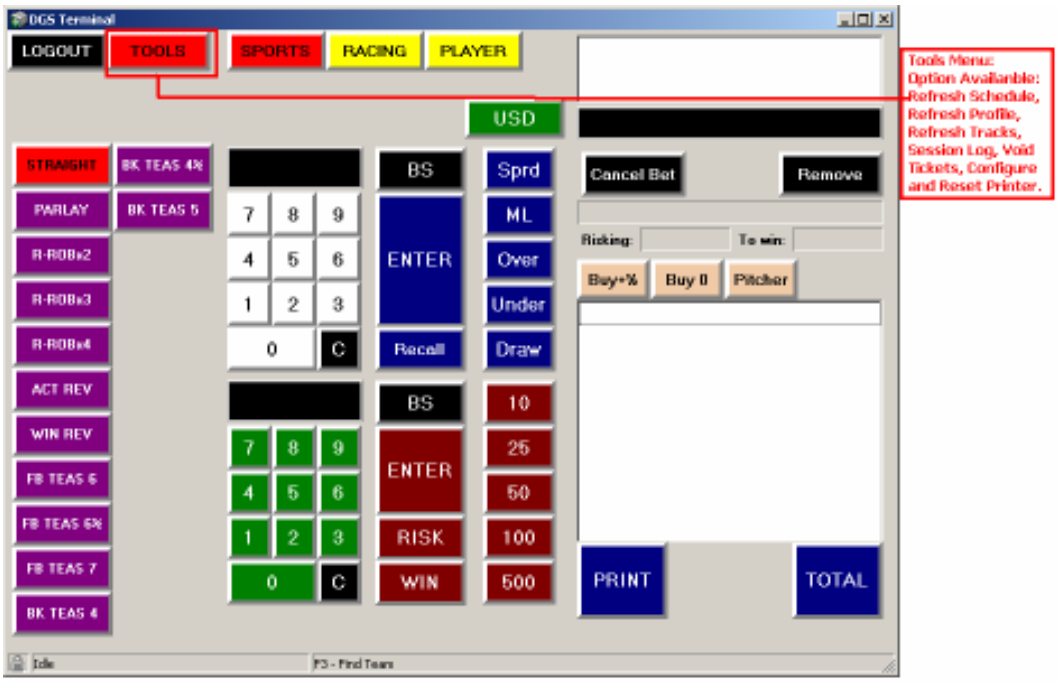
Application Overview

The DGS Terminal is the order entry application that a point of sale clerk uses to accept sports and race wagers.

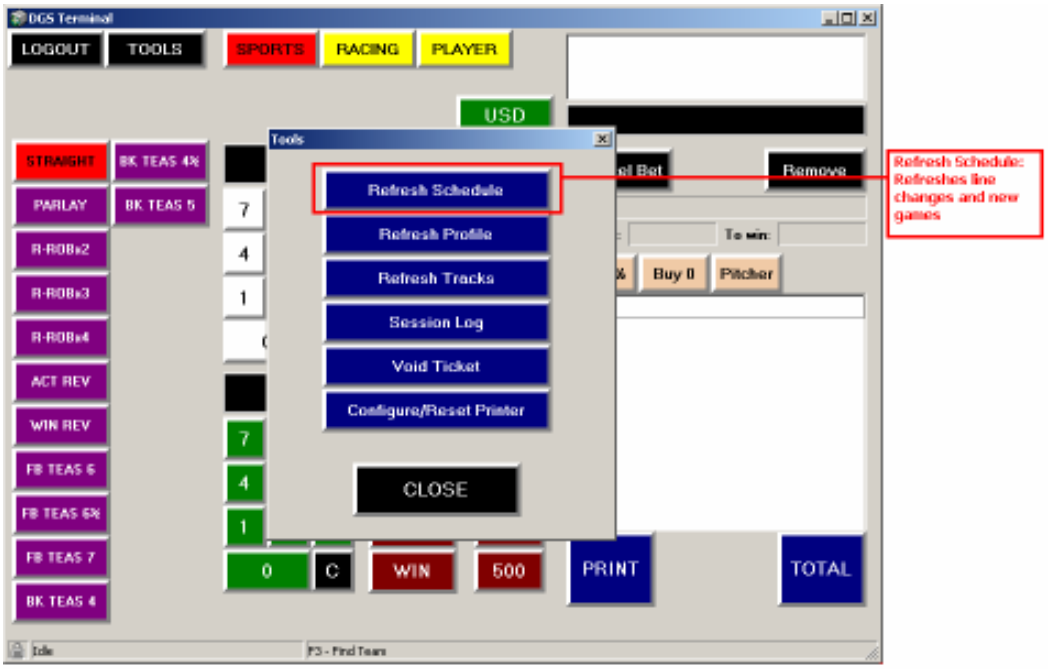
- **Logout:** Closes the current session.



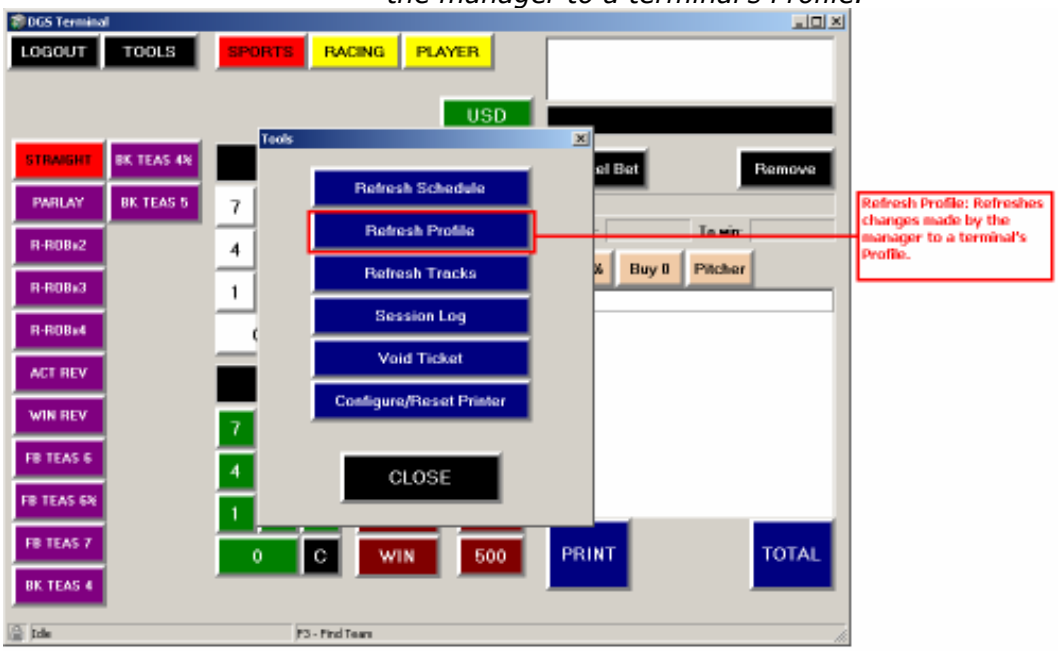
- **Tools:** EPOS Clerk options; as follows:



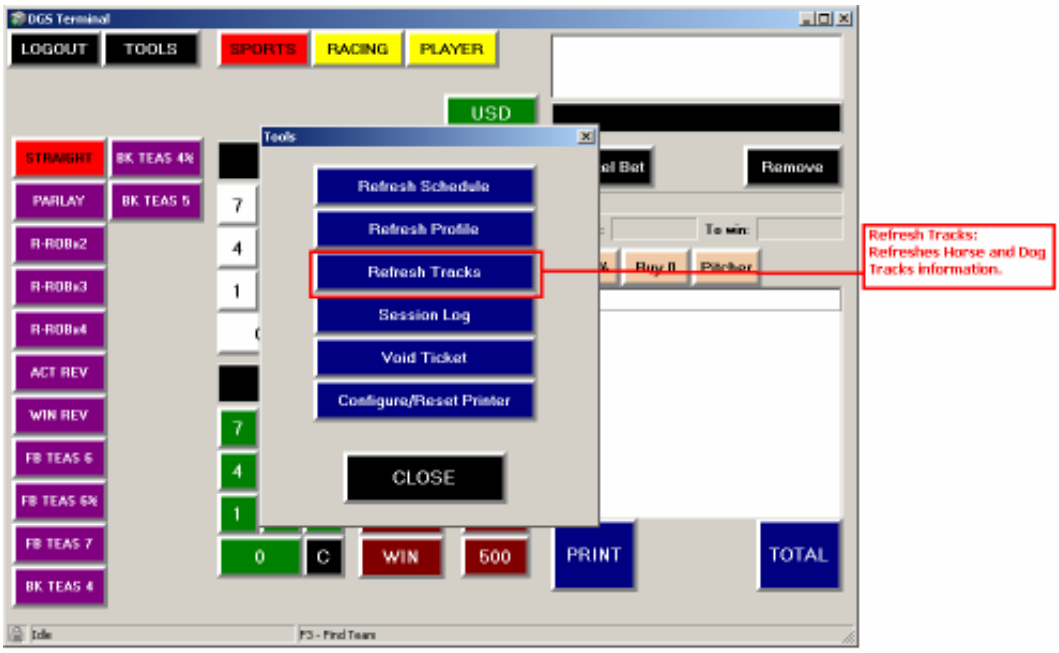
a. *Refresh Schedule:* *Refreshes line changes and new games.*



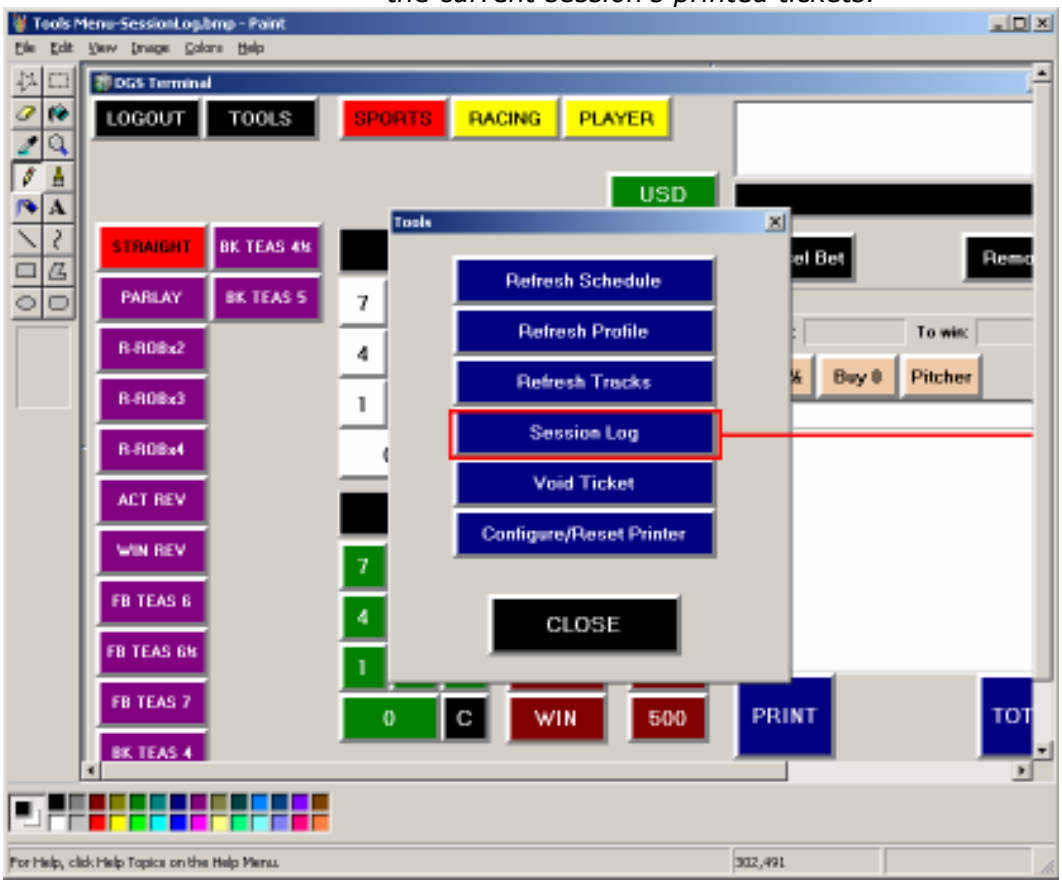
b. Refresh Profile: *Refreshes changes made by the manager to a terminal's Profile.*



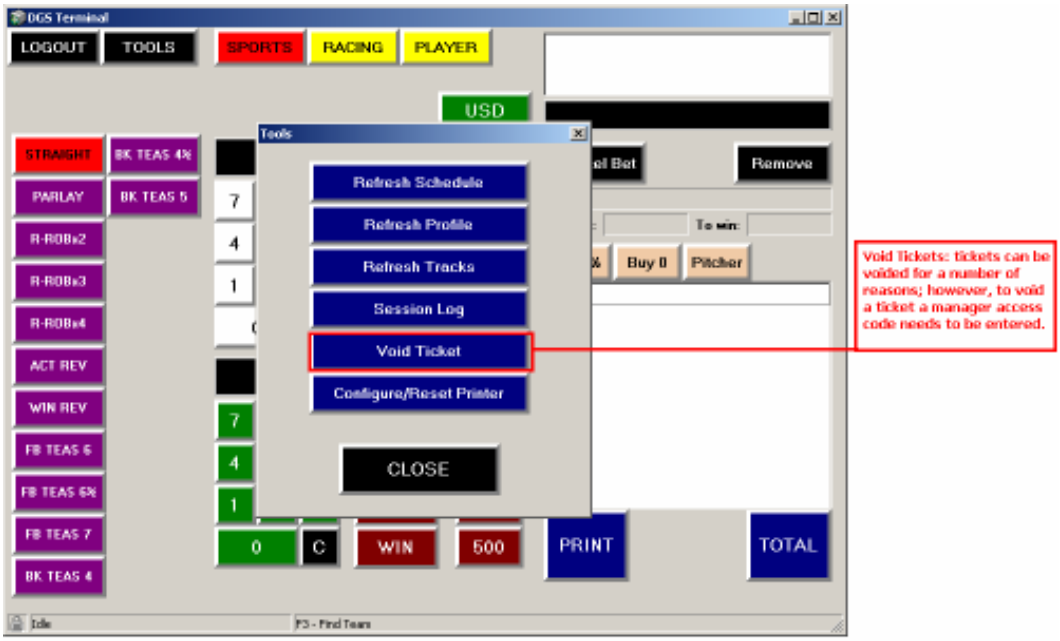
c. Refresh Tracks: *Refreshes Horse and Dog Tracks information.*



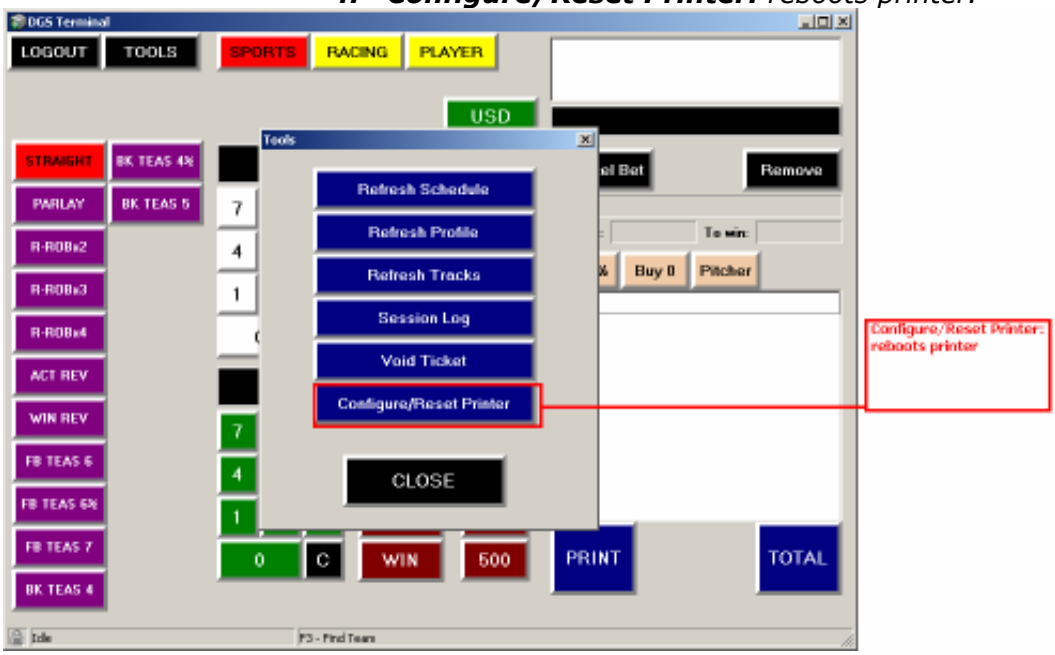
d. Session Log: *this option allows the clerk to view the current session's printed tickets.*



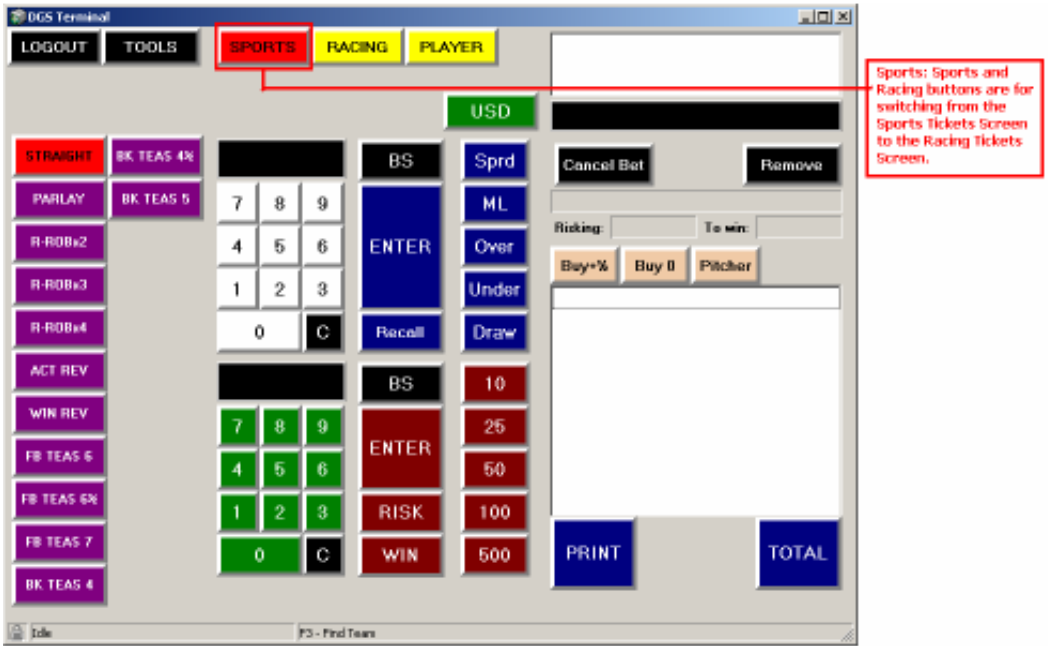
e. ***Void Tickets:*** *tickets can be voided for a number of reasons; however, to void a ticket a manager access code needs to be entered.*



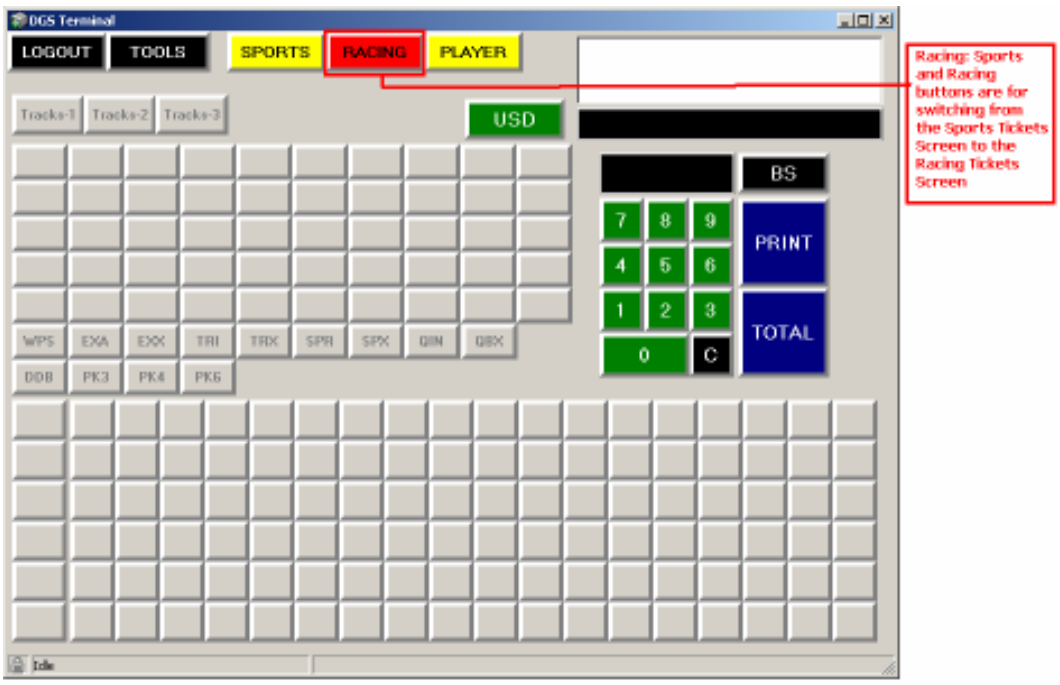
f. ***Configure/Reset Printer:*** *reboots printer.*



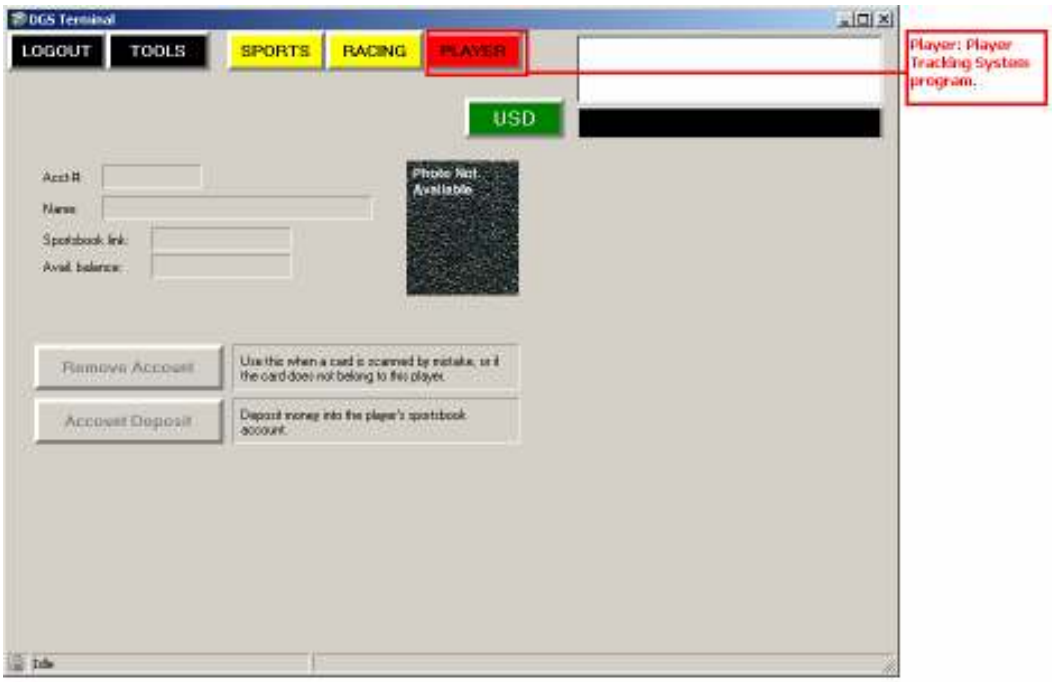
- **Sports:** Sports and Racing buttons are for switching from the Sports Tickets Screen to the Racing Tickets Screen.



- **Racing:** Sports and Racing buttons are for switching from the Sports Tickets Screen to the Racing Tickets Screen.

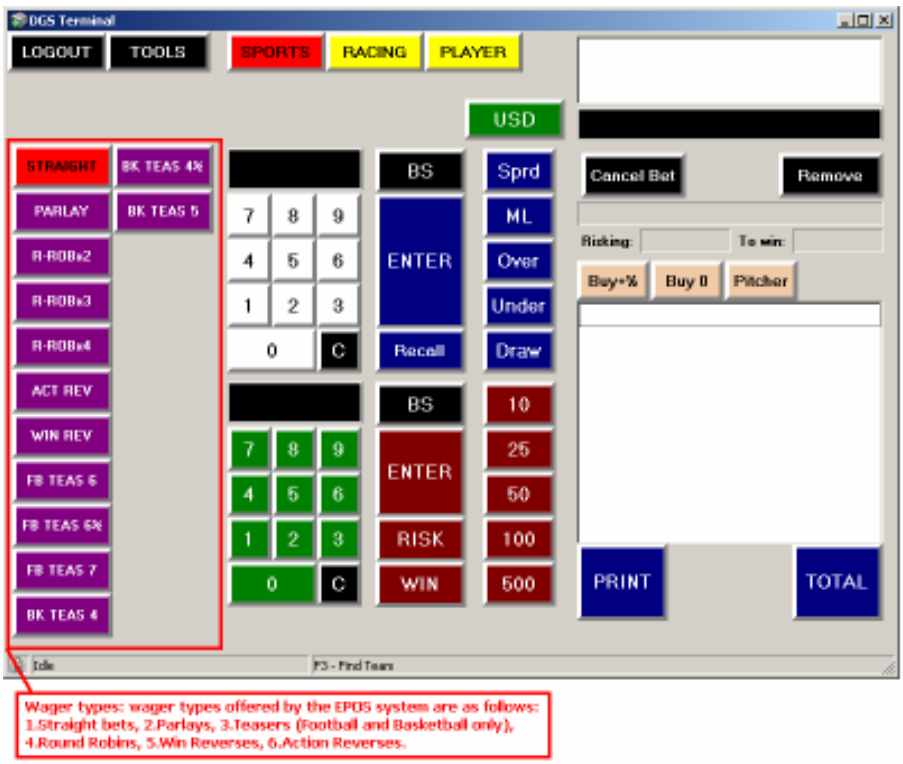


- **Player:** *Player Tracking System.*

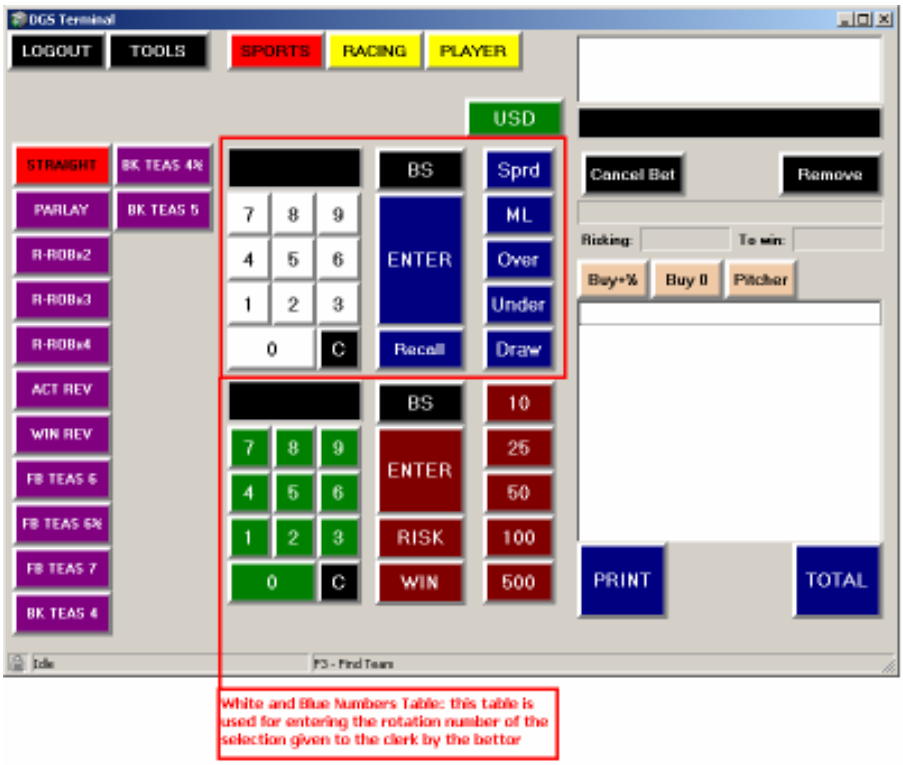


- **Wager types:** wager types offered by the EPOS system are as follows:

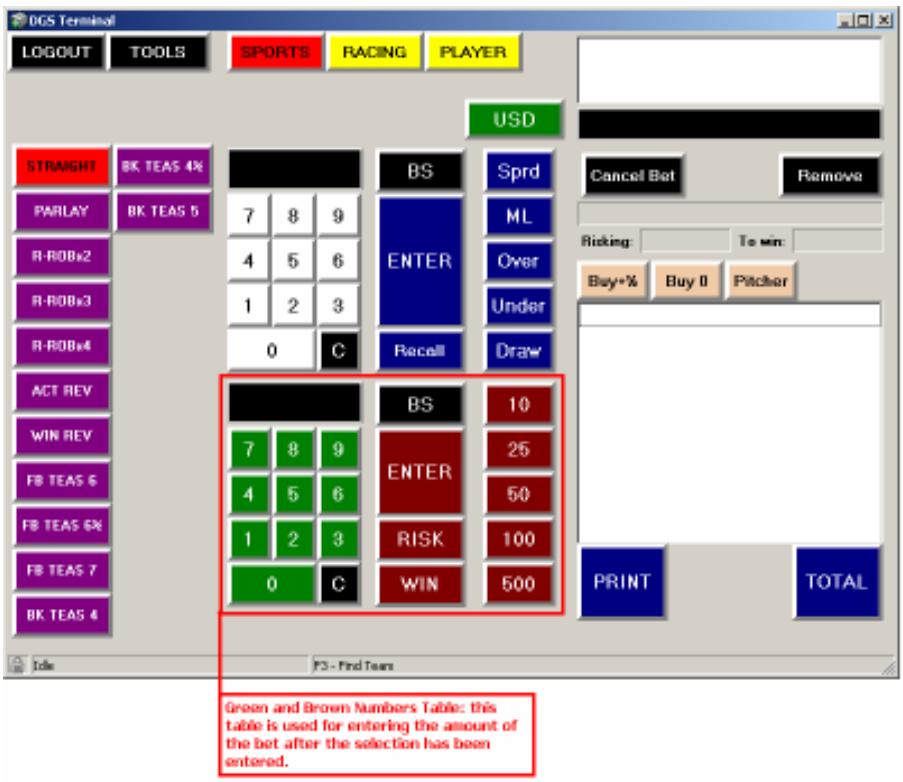
1. *Straight bets*
2. *Parlays*
3. *Teasers (Football and Basketball only)*
4. *Round Robins*
5. *Win Reverses*
6. *Action Reverses*



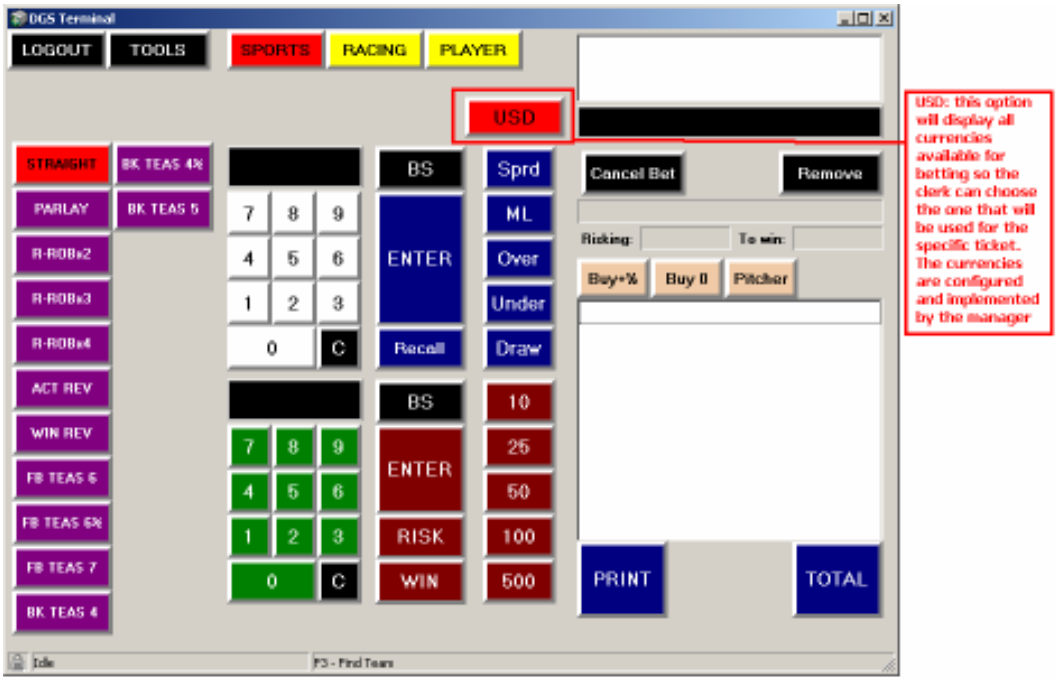
- **White and Blue Numbers Table:** this table is used for entering the rotation number of the selection given to the clerk by the bettor.



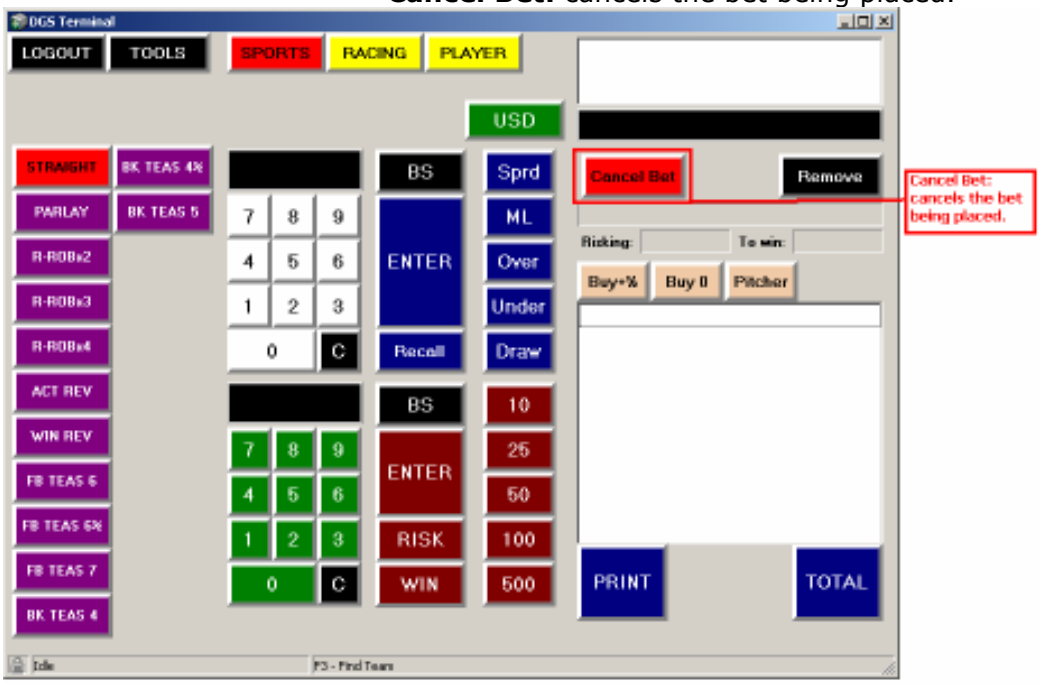
- **Green and Brown Numbers Table:** this table is used for entering the amount of the bet after the selection has been entered.



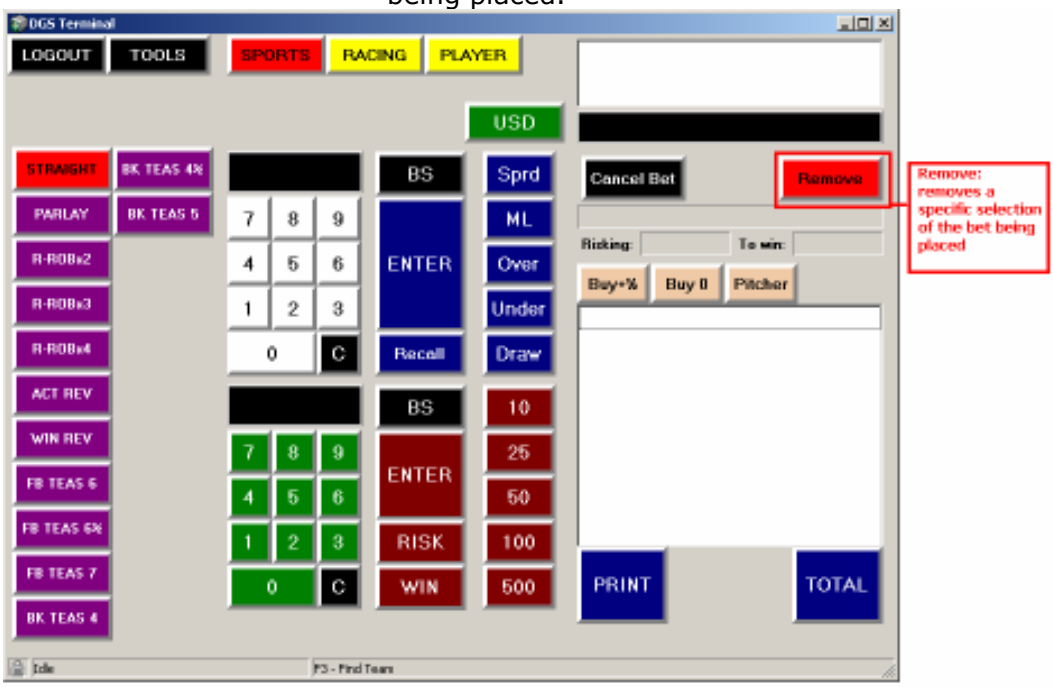
- **USD:** this option will display all currencies available for betting so the clerk can choose the one that will be used for the specific ticket. The currencies are configured and implemented by the manager.



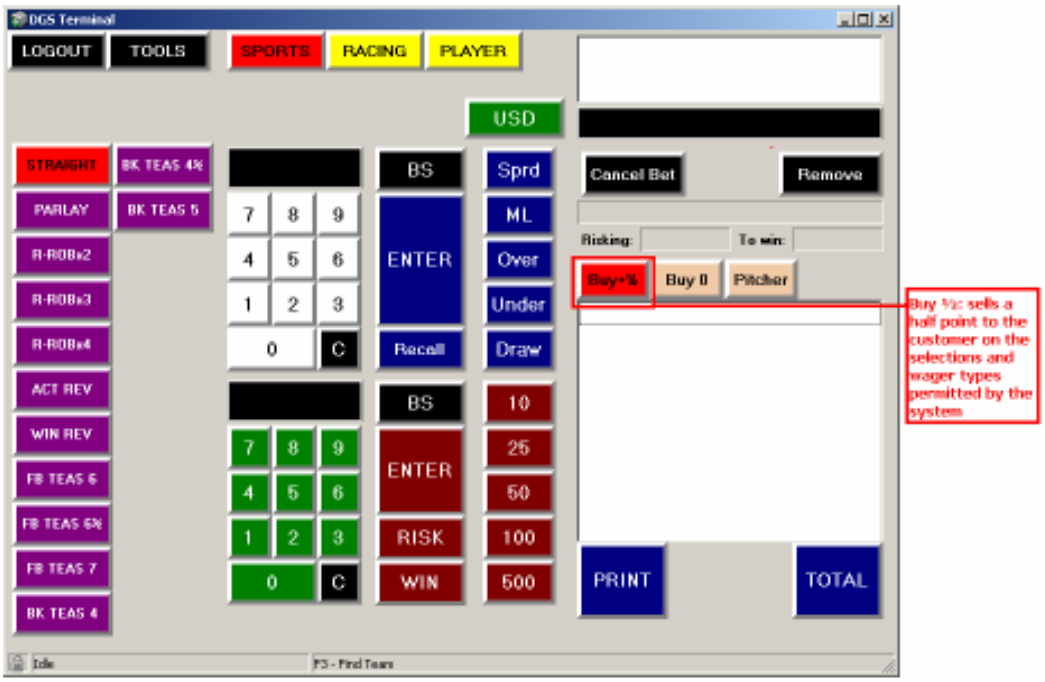
- **Cancel Bet:** cancels the bet being placed.



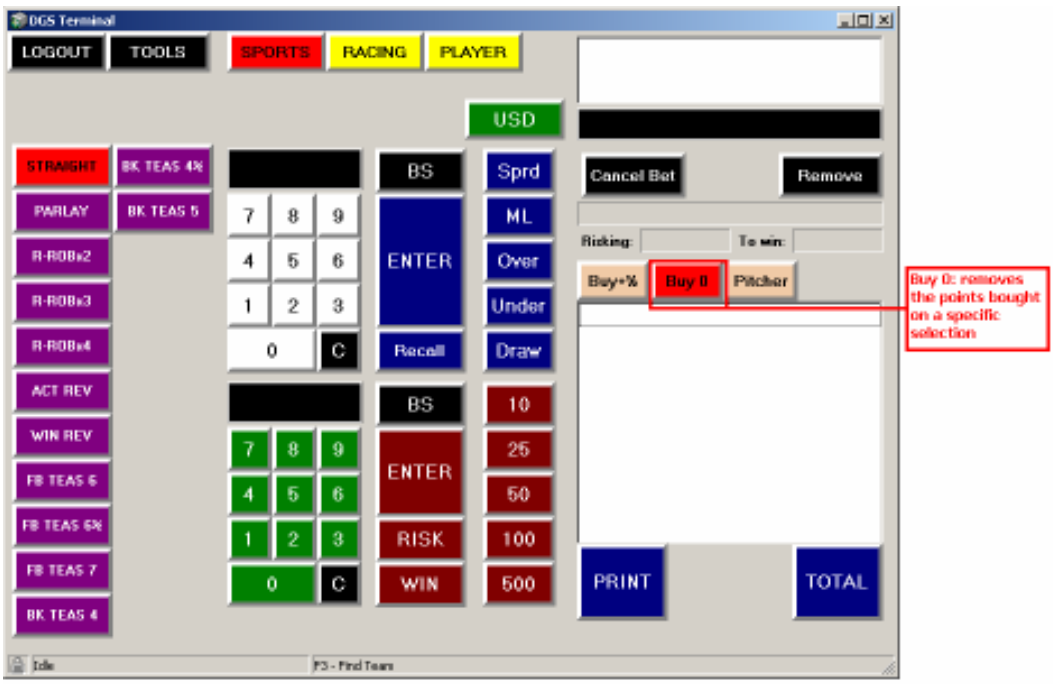
- **Remove:** removes a specific selection of the bet being placed.



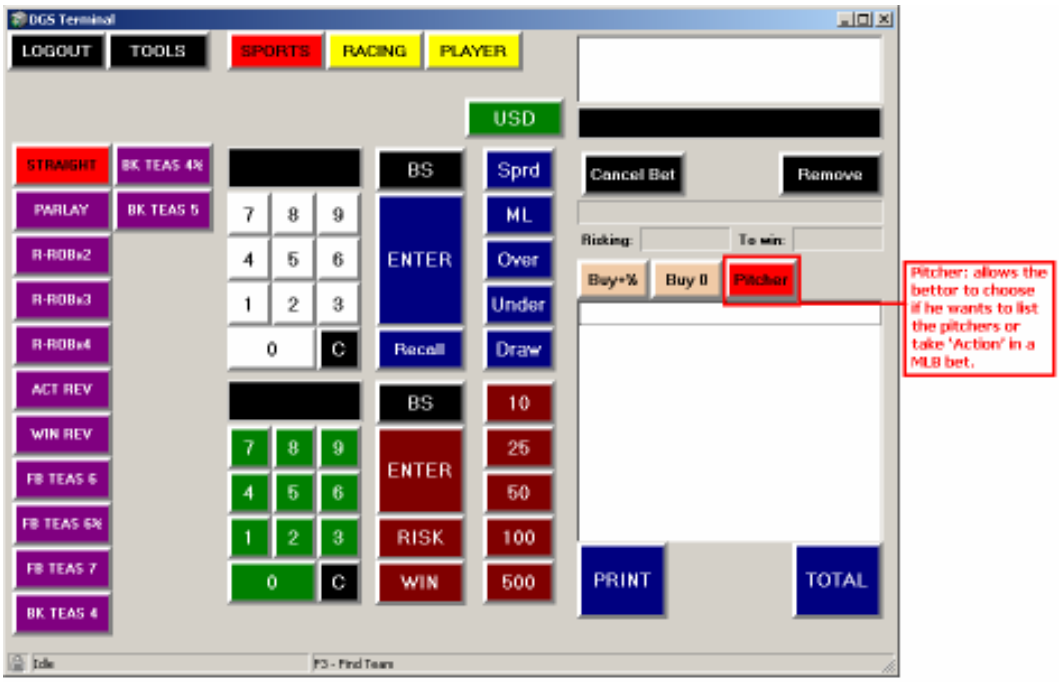
- **Buy ½:** sells a half point to the customer on the selections and wager types permitted by the system.

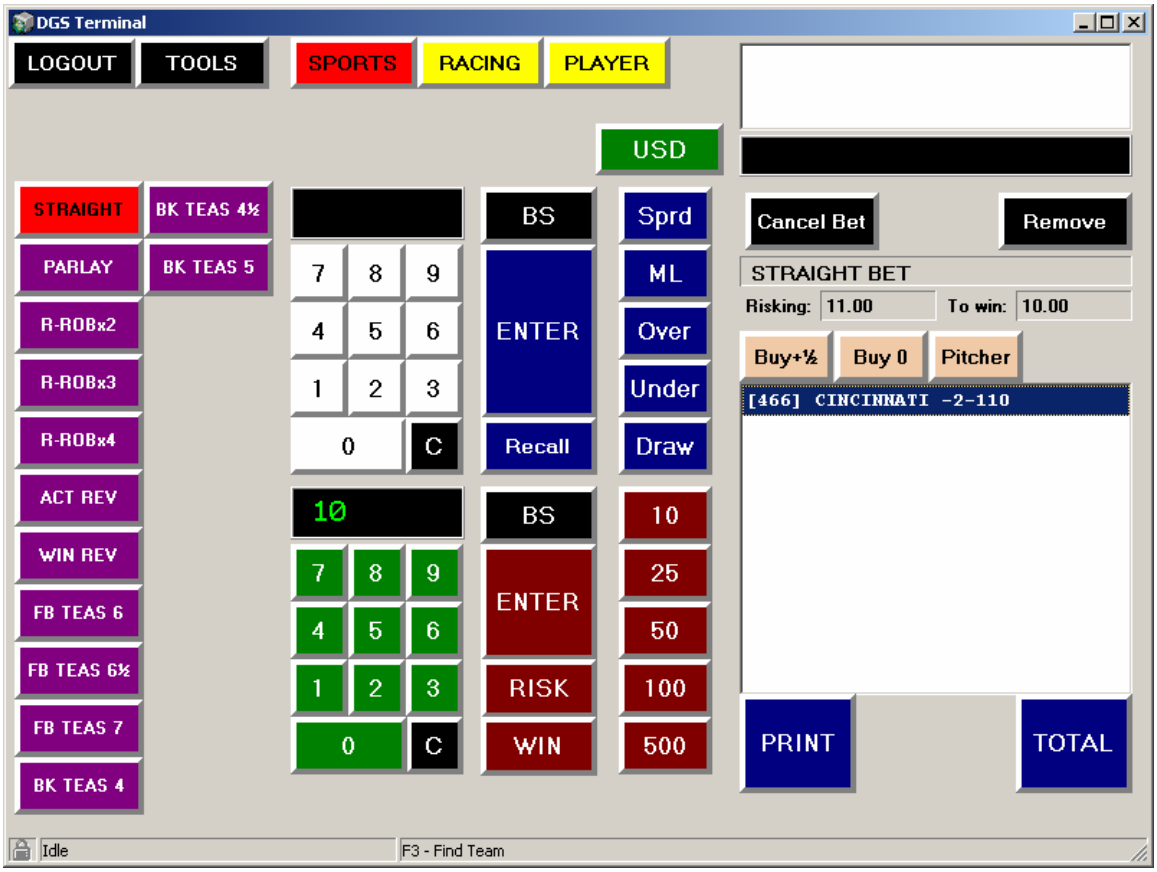


- **Buy 0:** removes the points bought on a specific selection.



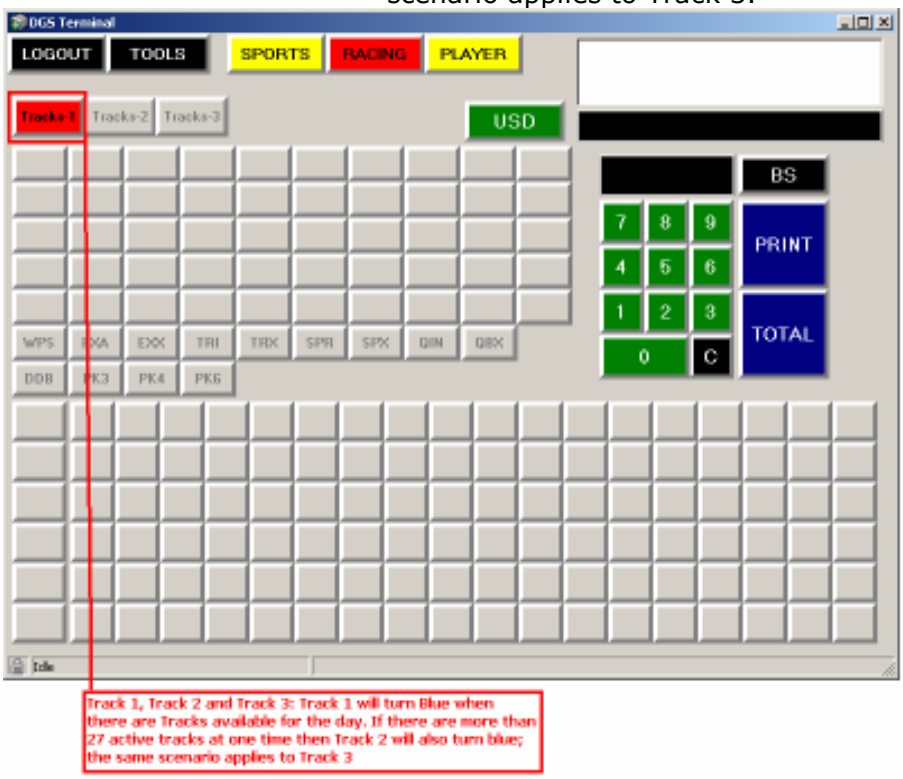
- **Pitcher:** allows the bettor to choose if he wants to list the pitchers or take 'Action' in a MLB bet.


DGS Terminal
LOGOUT
TOOLS
SPORTS
RACING
PLAYER
USD
STRAIGHT
PARLAY
R-ROBx2
R-ROBx3
R-ROBx4
ACT REV
WIN REV
FB TEAS 6
FB TEAS 6½
FB TEAS 7
BK TEAS 4
BK TEAS 4½
BK TEAS 5
7 8 9
4 5 6
1 2 3
0 C
BS
ENTER
Recall
Sprd
ML
Over
Under
Draw
10
25
50
100
500
RISK
WIN
Cancel Bet
Remove
Risking:
To win:
Buy+½
Buy 0
Pitcher
PRINT
TOTAL
Idle
F3 - Find Team
Pitcher: allows the bettor to choose if he wants to list the pitchers or take 'Action' in a MLB bet.

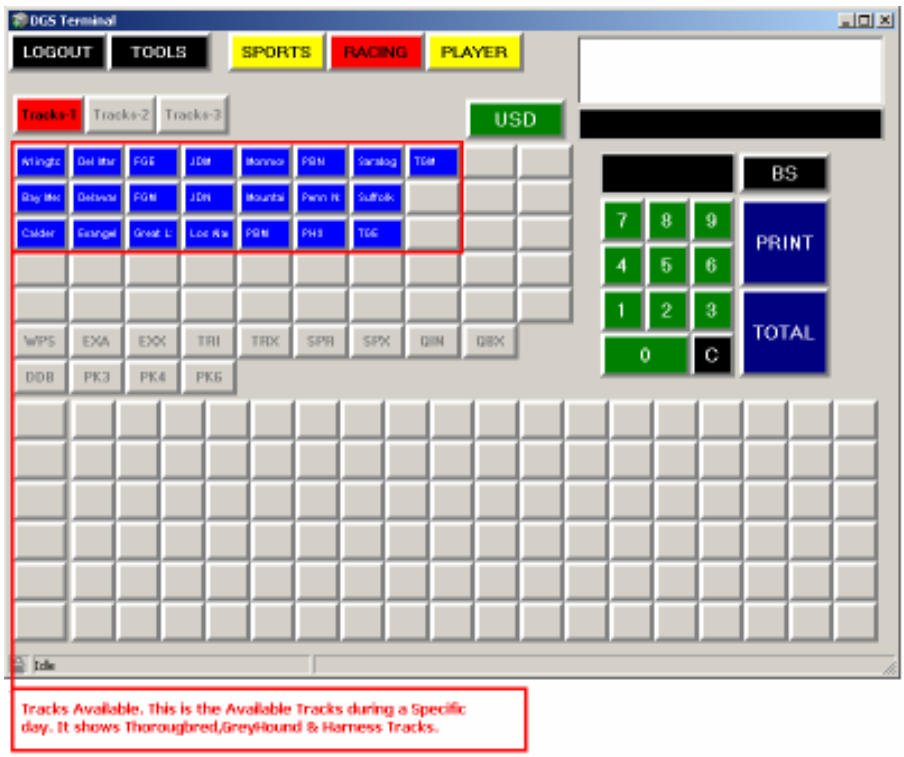


How To Place A Sports Wager	1. First Select the Wager Type: i.e.: Straight 2. Choose the Universal "Don Best Rotation number" and enter it in the "White" Numbers table; in the example it is "466"; Then You Hit the Blue "Enter" Key. 3. The Selection, with the team name and line, will drop in the Wager Bin 4. Then You will enter the Wager amount in the "Green" Numbers table. 5. Then you hit the "Brown" "Enter" Key. 6. It will then show the risk and win amount in the bin. 7. The Next Step is to Print the Ticket by hitting the Print Button. 8. Next You receive the Money from the bettor. 9. The you Hit the "Total" key to Open the cash drawer to enter the money into the cashier. 10. Next Bettor.

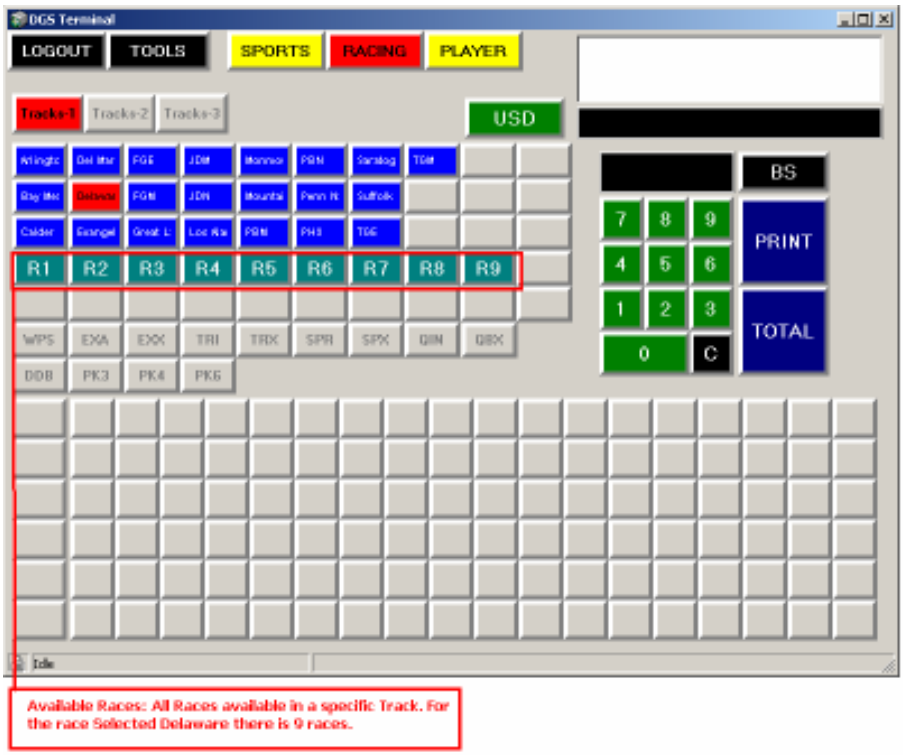
- **RACING:** when the racing button is selected, horse bets can be entered.
- **Track 1, Track 2 and Track 3:** Track 1 will turn Blue when there are Tracks available for the day. If there are more than 27 active tracks at one time then Track 2 will also turn blue; the same scenario applies to Track 3.



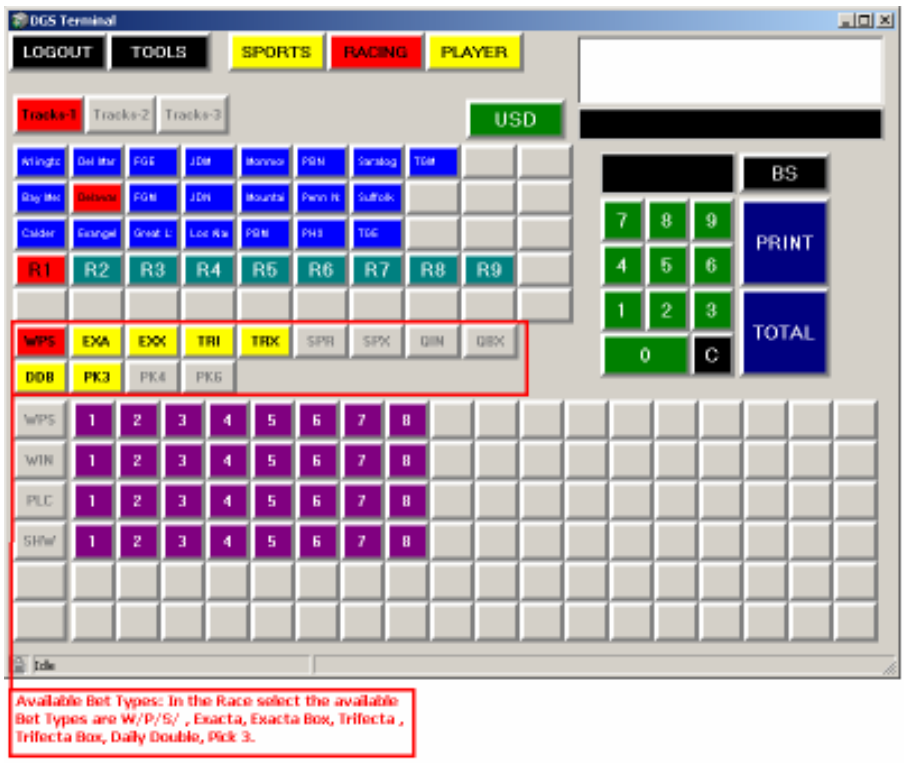
- **Tracks Available:** All Tracks available for a specific day will display in blue.



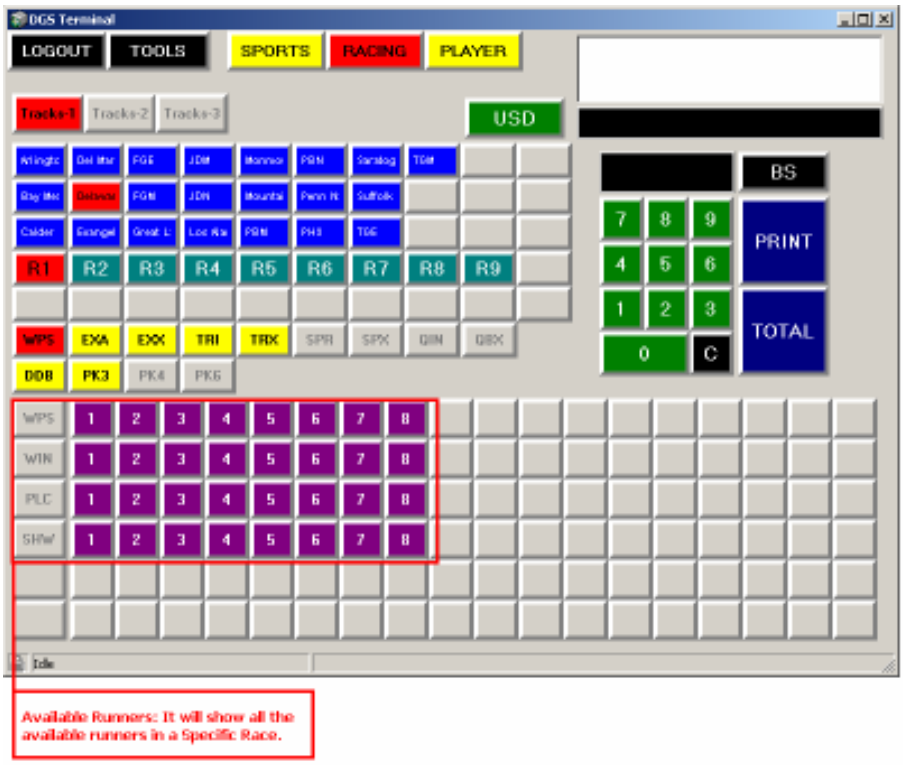
- **Available Races:** Displays the Number of Races for the selected Track. (i.e.: 9 races for DELAWARE)



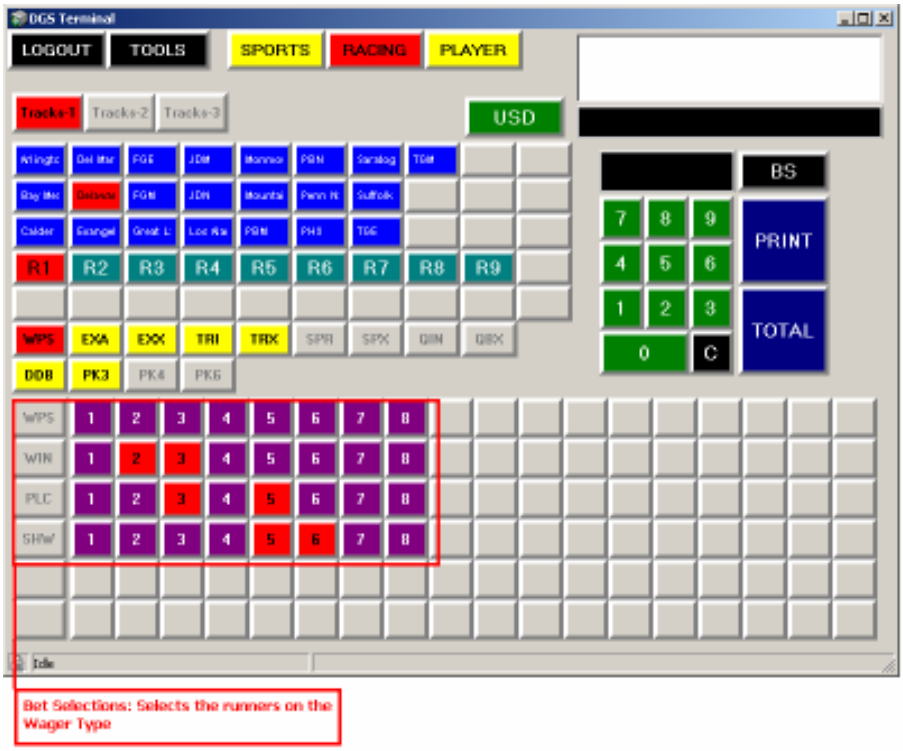
- **Available Bet Types:** Displays all available bet types for the specified race.



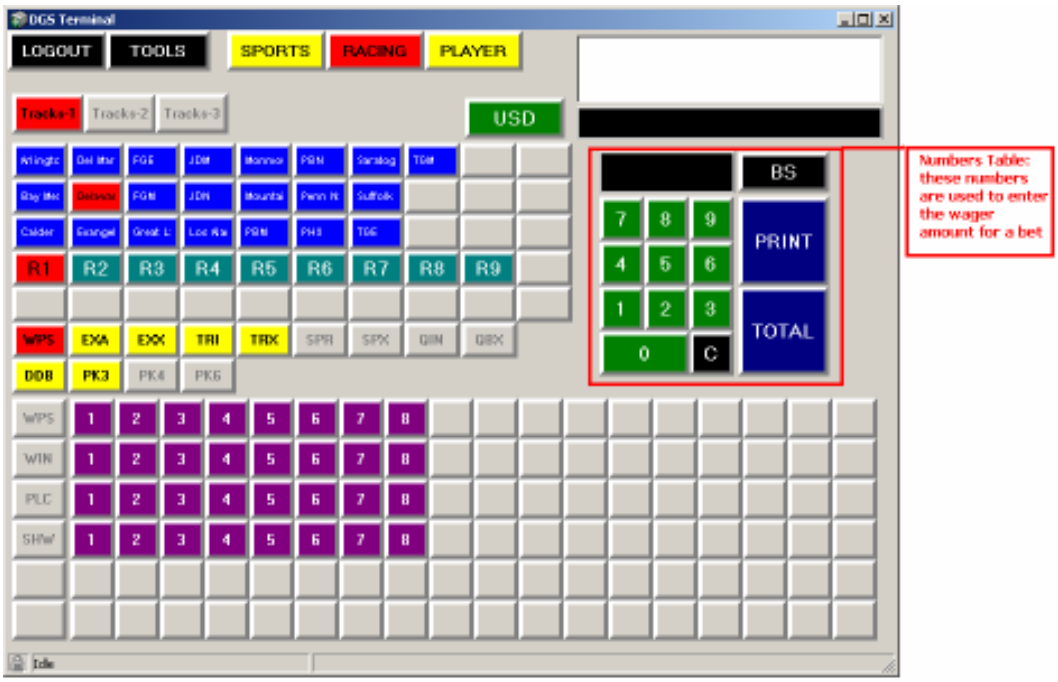
- **Available Runners:** Shows all available runners per Wager Type.

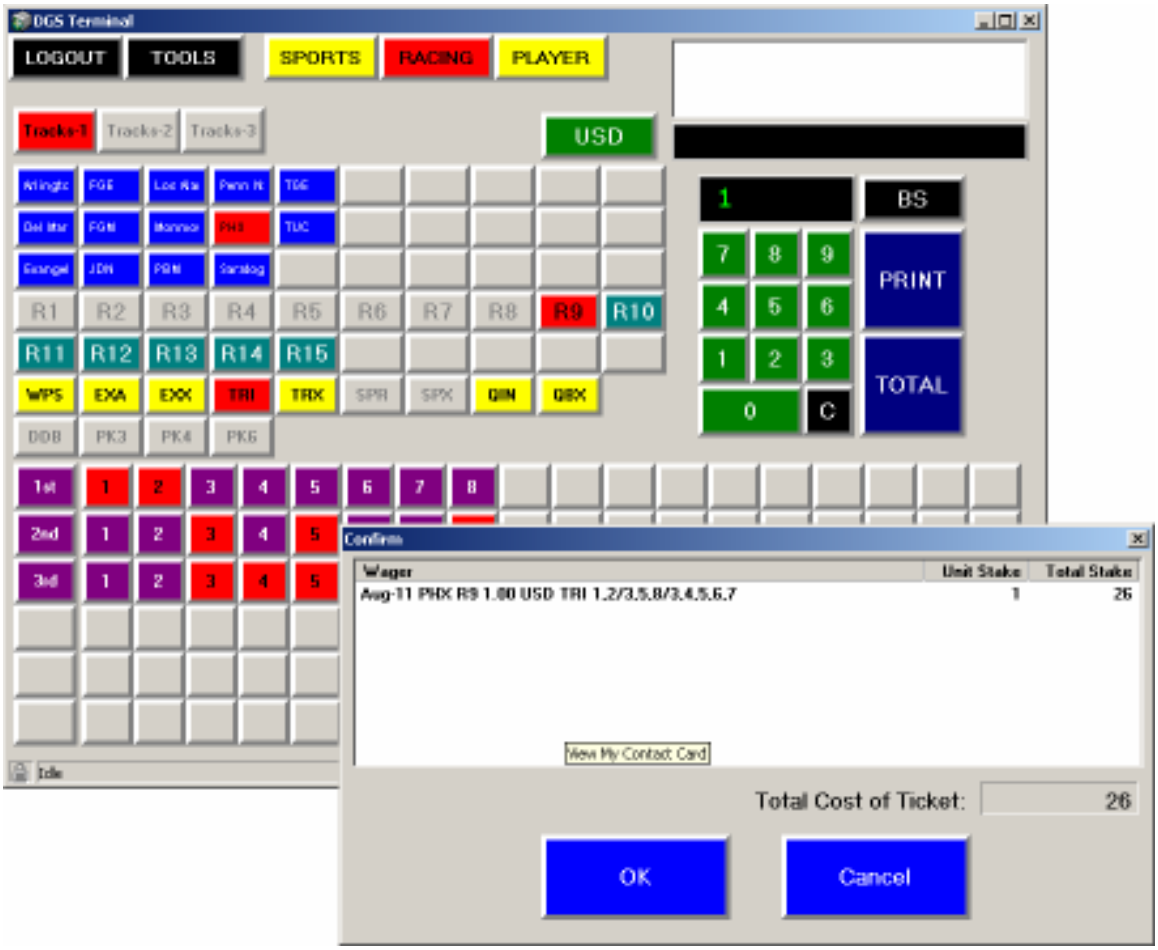


- **Bet Selections:** Selects the runners for the bet.



- **Numbers Table:** these numbers are used to enter the wager amount for a bet


DGS Terminal
LOGOUT
TOOLS
SPORTS
RACING
PLAYER
USD
BS
PRINT
TOTAL
Numbers Table: these numbers are used to enter the wager amount for a bet



How To Place A Racing Wager	1. Select The Track Name: Phoenix (PHX) 2. Select the Race : race Number 9 (R9) 3. Select The Wager Type: Trifecta (TRI) 4. Make the selections 4.00 1ST Leg : 1,2 4.01 2nd Leg : 3,5,8 4.02 3rd Leg : 3,4,5,6,7 5. Enter the amount in the numbers table - Stake would be $1 per combination 6. The Total Stake for this bet type would be $26 7. Then hit the "Print" Button 8. The Confirmation Window will appear (We made the confirmation window for bettor to know in advance the Total Stake, Sometimes they are not willing to take the risk for total stake) 9. If you hit Ok the ticket will print 10. If you hit cancel the bet will be cancel and will not be charge to

	till assigned to the terminal.

DGS Player Tracking System

Application Overview

With the DGS Player Tracking System a point of sale operator is able to issue Loyalty Cards to point of sale customers. It is possible to track the wagering activity of customers using Loyalty Cards. A loyalty card can also be linked to a wagering account. Once a customer's account is linked to a Card he or she is able to transfer funds to and from their account for the purposes of placing a point of sale wager.

DGS Translator

Application Overview

The DGS Translator allows an operator to translate Game Descriptions for a specific location. Translated Descriptions are displayed on tickets printed at the location in question and on all customer facing display screens at the location.

DGS PID

Application Overview

The PID application controls what line information is displayed on customer facing display devices (TV monitors, plasma screens, etc.)

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