

# RESUME



## EDUCATION

JUNE 2012

### B.A. Communications

Oakland University, Rochester Hills, MI

## CERTIFICATIONS

SAFe Lean Portfolio Manager

SAFe Scrum Master

## RECOGNITION

2020 - Rock Honors Winner

*Outstanding Communication*

2019 - Rock Honors Nominee

*Best Performance as a Rising Star*

2019 - Engineered 2 Amaze Winner

*Cyber Monday*

## TEAM FEEDBACK

*"Dan brings drive, energy, friendliness, and excellence to every task and interaction."*

*"He's been amazing to work with, is a voice of positivity even in uncertainty, and is a prime example of representing our culture!"*

*"He is always calm, cool and collected. He has both an eye to detail and follow through, and the foresight to see the bigger picture.*

*"He's provided motivation, accountability and encouragement for the entire team to continue to meet their goals."*

*"Dan's ability to connect with people, lead projects to success, and bringing a positive, problem-solving, highly communicative, solution focused approach to leadership has been a huge lift for the TPMO"*

# DAN EVOLA

## TECHNOLOGY LEADERSHIP

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## ABOUT ME

Information Technology management professional from Metro Detroit, MI. A natural leader and gifted orator; excels in client relations, problem solving, and collaboration. Hard working, quick-witted, and tenacious with a creative touch.

## WORK EXPERIENCE

### Team Leader, Technology Project Management Office (TPMO)

Quicken Loans | Detroit, MI | October 2021 - Present

- Leads Agile Project Management team supporting enterprise technology projects, including InfoSec, Infrastructure, Product Engineering, Compliance, Marketing, and more.
- Created automated pipeline of project intake and allocation including system of prioritization and metric visibility. Leads regular portfolio reviews with CTO.
- Led enterprise testing strategy and for legal name change to Rocket Mortgage
- Teaches, coaches, and empowers team members to grow and succeed. Leads creation and execution of Objectives and Key Results (OKRs) to create focused improvements.

### Senior Project Manager, TPMO

Quicken Loans | Detroit, MI | June 2020 - October 2020

- Project Manager for Technology Project Management Office supporting enterprise technology initiatives
- Delivered project to deploy SSO with branded email to 20k active Rocket Professional users. Led strategy and execution of End-to-End testing effort and launch plan.
- Led project to research, procure, and implement next generation incident management platform, including creating custom orchestration tool to automate data from AD and CMDB. Successfully deployed PagerDuty to over 20k team members.

### Project Manager, TPMO

Quicken Loans | Detroit, MI | February 2019 - June 2020

- Delivered Rocket Professional Project to enable loans in all 50 States, QL Technology top priority requiring collaboration across 13 Agile Release Trains, legal, and more.
  - Project Manager for Cyber Monday 2019, delivered highest volume day in QL history
  - Program Manager who led organization and execution of 10 project teams for Tech Investment Task Force, provided scalability, reliability, and resiliency across QL Technology
  - Led initiative to identify definitions and hierarchy in CMDB and update all Cls.
- Developed software to map dependencies and relation to business and tech capabilities.

### IT Operations Manager

tekwerx LLC | Birmingham, MI | February 2016 - February 2019

- Manager of full-service IT company.
- Supervised & trained staff, deployed service technicians, scheduled client appointments
- Account manager of over 100 commercial and residential accounts, consulted on technological systems, maintenance, and upgrades
- Troubleshoot networks, workstations, file sharing systems, and hardware
- Project manager for Web Development, Software Development, Network Installations and Upgrades

## REFERENCES

### JONATHAN CHAPEL

Desktop Support, Rock Central

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### RUWEED BIBI

Technical Product Manager, General Motors

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