

Adoption & Utility

To what extent does the system adjust or allow adjustment for individual preferences?

How easy are such adjustments to locate and manipulate?



Concerns

CA&U-01

Adoption & Utility

Will this product be capable of delivering perceived value if the user fails to consistently manually enter data?

If not, what rewards does the user receive for data entry?



Concerns

CA&U-02

Adoption & Utility

Does this product depend on non-primary users such as doctors to accept this product?

If so, how have you verified that they will be willing to do so?



Concerns

CA&U-03

Adoption & Utility

Does the product in any way add to user daily workload?

If so, what indications are there that the benefits are sufficient for time invested?



Concerns

CA&U-04

Adoption & Utility

Can the user gain benefits when they use product without having to have invested effort on previous occasions?

If not, how much effort will they need to invest, and why will the user do so?



Concerns CA&U-05

Adoption & Utility

How much effort per day will users have to invest in order to attain benefits?

How is this request for user time justified?



Concerns

CA&U-06

Adoption & Utility

Is this product meant for frequent usage?

If so, can it support user needs without requiring significant cognitive effort?



Concerns

CA&U-07

Adoption & Utility

If this product requires continual use to deliver benefits, how much effort does each use require?

How can this be decreased?



Concerns

CA&U-08

Adoption & Utility

Is this product meant as a daily usage tool?

If so, to what extent do benefits surpass required effort?



Concerns

CA&U-09

Adoption & Utility

How useful for your user is the information presented?

What actual user problem does this information solve?



Concerns

CA&U-10

Adoption & Utility

Does the system offer explicit actionable information? If not, why not?

Could the user be better served by more processed data?



Concerns

CA&U-11

Adoption & Utility

If the system displays significant retrospective data, in what ways does this assist actual user needs?

If less data were visible by default, would the user still be able to complete their task?



Concerns

CA&U-12

Adoption & Utility

Are any extra elements such as sound effects?

Can they be customized or turned off if they are intrusive?

If they add essential information, are there alternate ways for the user to receive this information?



Concerns

CA&U-13

Adoption & Utility

Does the product assist with an actual user need?

What is this need?

How could it better meet this need?



Concerns

CA&U-14

Adoption & Utility

Can the system offer benefits with a glance from the user?

If not, why not?

Could it?



Concerns

CA&U-15

Adoption & Utility

Can the system offer benefits in a glanceable manner?

How intuitive is such use?



Concerns

CA&U-16

Adoption & Utility

If there are elements such as gamification, are they appropriate to the context of use?

How can this be verified?



Concerns

CA&U-17

Adoption & Utility

Does your product add to daily workload?

If so, what rewards does the user receive to justify time and effort?



Concerns

CA&U-18

Adoption & Utility

Does your device or systems allow the user to alter, adjust, or exchange components to meet their needs or preferences?

If not, how is this justified?



Concerns

CA&U-19

Adoption & Utility



Concerns

CA&U —

Emotional Impacts

Could this system or interface create feelings of stigma or vulnerability in specific situations? e.g. date, job interview, public space, etc.

How could it be made more sensitive?



Concerns

CEI-01

Emotional Impacts

How does the interface display sensitive or undesired data?

Can it alert user to important situations, without creating undue stress?

Could this be improved?



Concerns

CEI-02

Emotional Impacts

How does the UI signal to the user non-favorable or undesirable information?

Has the UI been tested with such information, or just ideal values?

How could it be more sensitive to user's vulnerable states?



Concerns

CEI-03

Emotional Impacts

Are design element colors sensitive to the feelings of the user?

Has the use of alert colors like red been properly tested for emotional reaction from users?



Concerns

CEI-04

Emotional Impacts

Are the design choices such as color, sounds, and interface motivating or demotivating?

How has this been tested in a way appropriate to intended usage?



Concerns

CEI-05

Emotional Impacts

Have you adequately researched how the information or feedback you provide impacts your users emotionally?

What strategies do you have in place for delivering data in a way that minimizes undue stress?



Concerns

CEI-06

Emotional Impacts

How might your product or service create stigma in specific contexts?

How might this stress be lessened?

Is it possible to design to allow the user to discontinue and continue usage in such situations?



Concerns

CEI-07

Emotional Impacts



Concerns

CEI-__

Cognition

Does the interface help to access or jog users' existing knowledge?

If not, how could this be improved?



Concerns

CCog-01

Cognition

If the system offers retrospective information, to what extent does such retrospection serve user needs?

Is this data always needed or just in specific cases?



Concerns

CCog-02

Cognition

Could information presented give a false impression of actual data? (For example, graphs that draw lines between data points, or averages that conceal deviation.)



Concerns

CCog-03

Cognition

If the user becomes confused by the system, what means are in place to help them understand it?



Concerns

CCog-04

Cognition

Does the interface present all information needed for task simultaneously, e.g. a single screen?

Why not?

Could it be changed to allow this to happen?



Cognition

How much effort is required for the user to interpret the interface?

Could the complexity be reduced without impairing essential functions?



Concerns

CCog-06

Cognition

In what ways does this interface prevent the user from making false assumptions about what the data indicates based on their previous experiences (confirmation bias)?



Concerns

CCog-07

Cognition

Could this product add to confusion or delays in critical situations, such as with complicated interfaces, distracting, or overly engaging interfaces?

If so, how is this risk justified?



Concerns

CCog-08

Cognition

Could users become unnecessarily dependent on this product for decisions?

Would it be possible for this product to help the user to learn to not depend on it for decision making?



Concerns

CCog-09

Cognition

Does this product support in-the-moment decisions without undue effort?



Concerns

CCog-10

Cognition

Does this product help users to correct and adjust their decisions according to specific contextual need?



Concerns

CCog-11

Cognition

Does this product help users to access knowledge they already possess in a fluid and flexible manner?

How could it do so?



Concerns

CCog-12

Cognition

Do interface elements assist users in assessing how their actions could impact outcomes?

If not, could such functionality be integrated?



Concerns

CCog-13

Cognition

Does this product assist users in recognizing problems or irregularities?

How does it assist them in understanding the nature of the problem?

How could it do this?



Concerns

CCog-14

Cognition

How does this product help users to question, explore, and test their assumptions?

Could this process be better supported?



Concerns

CCog-15

Cognition

In what ways does this product help users to identify and make sense of patterns?

How could such functionality be included?



Concerns

CCog-16

Cognition

In what ways does this product help users to form new ideas about how best to manage challenging situations?



Concerns

CCog-17

Cognition



Concerns

CCog-__

Consent & Control

Which aspects of the system are you most concerned about?

What would you change if you could?



Concerns

CC&C-01

Consent & Control

Does the proposed system have a system of consent which helps the user to easily control who, when, and for what purpose each of their different data will be used?

If not, how do you justify this?

How could such measures be implemented?



Concerns

CC&C-02

Consent & Control



Concerns

CC&C-03

Consent & Control

Does your business model involve using individual's personal data for targeted marketing or use by 3rd parties?

If so, how do you protect the user from any harms that may result?



Concerns

CC&C-04

Consent & Control

Is the information collected by your system visible to any stakeholder other than the primary user? If so, how do you:

Enable user to pause monitoring in sensitive contexts?

Allow user to control which and how data is shared?



Consent & Control

Does your product provide user data to medical personal? If so:

- what controls does the user have to manage when and which data is visible?

- could such controls be modified quickly during an appointment to allow re-view of specific data?



Concerns

CC&C-06

Consent & Control

Does your product or service make use of GPS data?

If so, in which ways do you protect the user from:

- identification
- linking with medical data
- vulnerability

How could the user be better protected?



Consent & Control

How transparent is the ways in which the user's data is:

- being used?
- who has access?

How could you better inform the user?



Consent & Control

Why should the user trust your product?

What assurances can you promise?

How can you guarantee they will be followed?



Concerns

CC&C-09

Consent & Control

How much personal information is collected from the user?

Is there an imbalance in data collected and data received?

Is this data only being used to serve the user, or are there other purposes?



Consent & Control

Are there any stakeholders that the user is unaware of?

Are they receiving any data, anonymized or otherwise?

Do you think the user would be less likely to use this product if they were aware of this?



Concerns

CC&C-11

Consent & Control

Do you consider the patient the primary stakeholder?

If not, how is this justified?



Concerns

CC&C-12

Consent & Control



Concerns

CC&C-__

Behavior & Action

Can the interface help users to react quickly in crucial situations?

If so, in what ways could the system assist in the user becoming more independent?



Concerns

CB&A-01

Behavior & Action

Does the system try to enforce a structure on the user, such as a set daily time schedule?

If so, how is this justified?

Can it be easily customized?



Concerns

CB&A-02

Behavior & Action

Could this product in any way interfere with user action in critical situations?

If so, how could such risks be minimized?



Concerns

CB&A-03

Behavior & Action

Does this product help users to act quickly in critical situations?

How could it better assist in such instances?



Concerns

CB&A-04

Behavior & Action

Could this product interfere with the user engaging in necessary actions?

If so, how is this justified?



Concerns

CB&A-05

Behavior & Action



Concerns

CB&A____

Smartphone



Sensors

GPS
Fingerprint
Barometer
Three-axis gyro
Accelerometer
Proximity
Ambient light
Camera
Compass

Notes

Monthly costs



Devices

Dev-01

Smartwatch



Sensors

GPS
Altimeter
Heart rate
Accelerometer
Gyroscope
Ambient light
WiFi/ LTE

Notes

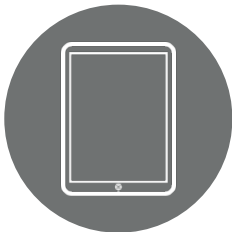
18 hr. battery life



Devices

Dev-02

Pad



Sensors etc.

Camera
Ambient light
Accelerometer
Gyroscope
Compass
Barometer
Fingerprint scanner
WiFi/Blue Tooth

Notes

3G (some models)



Devices

Dev-03

Laptop



Sensors etc.

Camera
Microphone
WiFi/Blue Tooth

Notes



Devices

Dev-04

Cloud Computing



Notes



Devices

Dev-05

Cloud Service



Notes



Devices

Dev-06

Cloud Documents



Notes



Devices

Dev-07

Cloud



Notes



Devices

Dev-08

IoT Health Device



Notes



Devices

Dev-09

Health Device



Notes



Devices

Dev-10

IoT Health Device



Notes



Devices

Dev-11

Network Data Base



Notes



Devices

Dev-12

Desktop Computer



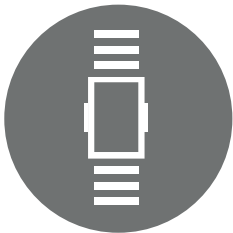
Notes



Devices

Dev-13

Fitness Band



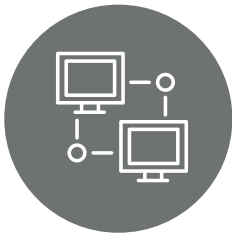
Notes



Devices

Dev-14

LAN Network



Notes

Who might have access?



Devices

Dev-15

Networked Drive



Notes



Devices

Dev-16

Local Drive



Notes



Devices

Dev-17

Server Farm



Notes



Devices

Dev-18

IoT medical device

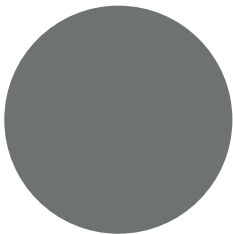


Notes



Devices

Dev-19



Notes



Devices

Dev-20

Medical Service



Notes



Services

Ser-01

Health Coaching



Notes



Services

Ser-02

Clinical Support



Notes



Services

Ser-03

Education



Notes



Services

Ser-04

Remote Monitoring



Notes



Services

Ser-05

Diagnosis



Notes



Services

Ser-06

Medical Evaluation



Notes



Services

Ser-07

Analytics



Notes



Services

Ser-08

Big Data Analytics



Notes



Services

Ser-09

Peer Support

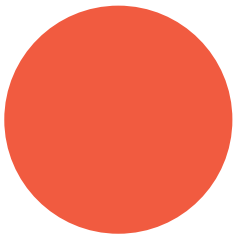


Notes



Services

Ser-10



Notes



Services

Ser-__

Patient



Age:

Gender:

Needs/ Vulnerabilities:



Stakeholder

SH-01

Family



Age:

Duties:

Needs:



Stakeholder

SH-02

Friend



Age:

Gender:

Responsibilities:

Needs:



Stakeholder

SH-03

Parent



Age:

Duties:

Needs:



Stakeholder

SH-04

Co-Worker



Duties:

Needs:



Stakeholder

SH-05

Medical Worker



Responsibilities:

Concerns:



Stakeholder

SH-06

Startup



Goals:

Duties:



Company

Com-01

Health Insurer



Goals:

Duties:



Company

Com-02

Tech Company



Goals:

Duties:



Company

Com-03

Care Provider



Goals:

Duties:



Company

Com-04

Corporation



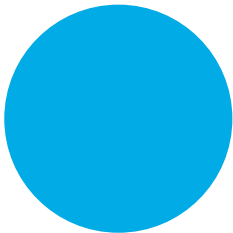
Goals:

Duties:



Company

Com-05



Goals:

Duties:



Company

Com-__

Data

Data Direction



	Exercise	
	Step counts	
	Blood glucose	
	Behaviors	
	Locations	
	GPS	
	Insights	
	Medical Records	
	Sensitive data	
	Advice	
	Sleep	
	Goals	
	Peer support	
	Financial data	
	Alerts	
	Encryption	
	Ads	
	Messages	

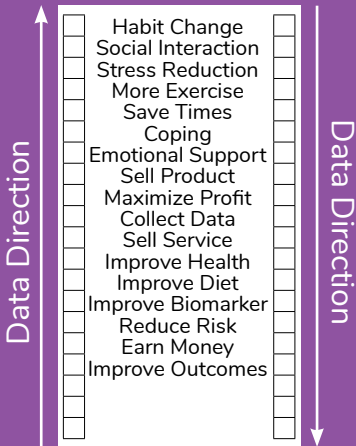
Data Direction



Attributes

Atr-01

Goals



Attributes

Atr-02

Actions

Data Direction



	Analyze Data	
	Change Goal	
	Exercise	
	Eat/Drink	
	Sleep	
	Pressure	
	Encourage	
	Comment	
	Collect Data	
	Invitate	
	Adapt Algorithm	
	Reflect	
	Exercise	
	Sense	
	Read	
	Control	
	Take Medication	

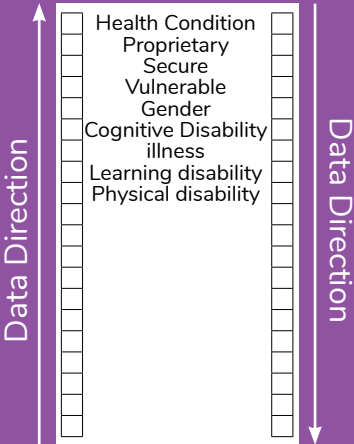
Data Direction



Attributes

Atr-03

Traits



Attributes

Atr-04

Emotions

Data Direction



	Fear	
	Anger	
	Sadness	
	Joy	
	Disgust	
	Surprise	
	Trust	
	Anticipation	
	Suspicion	
	Shame	
	Envy	
	Love	
	Worry	
	Concern	
	Vulnerability	
	Stress	
	Calm	
	Humor	
	Hatred	

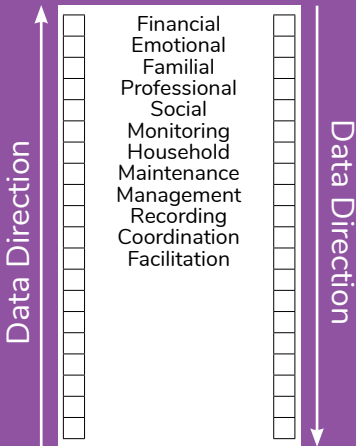
Data Direction



Attributes

Atr-05

Responsibilities



Attributes

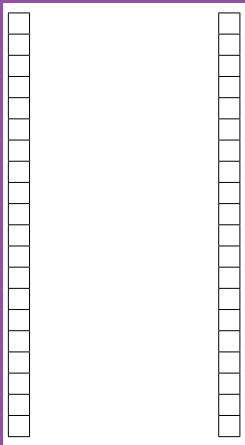
Atr-06



Attributes

Atr- _

Data Direction



Data Direction

