

Dmitry DOLGOV

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PROJECT MANAGER | DATA SCIENTIST

AGILE ■ SOFTWARE DEVELOPMENT ■ DATA SOLUTIONS

Languages: English, Chinese, Russian, Spanish, French, Portuguese

- **14 years of success in leadership roles** across the entire initiative lifecycle with the ability to oversee multiple concurrent programs.
- **Proven record in growing talent.** Able to mobilize and lead cross-functional and geographically distributed teams, delegate effectively and motivate team members.
- **Strong in building rapport with stakeholders** and creating consensus between clients, senior management, and business sponsors. Passionate about quality and customer satisfaction.
- **Technology:** Jira, Confluence, ServiceNow, MS Project, SharePoint.
- **See my data science portfolio** on my website <https://dmitrytoday.github.io/>
- **Building of:** data lakes and warehouses, visualizations, reporting.
- **Machine learning:** prediction and classification, SVM, KNN, PCA, random forest, gradient boosting, ensembling, recommender systems, anomaly detection.
- **Statistical inference:** hypothesis testing, regression models.
- **Technology:** AWS, Git, SQL, PowerBI, Docker, PySpark, Glue, Kafka, AirFlow, Plotly Dash, Python, R.

Portfolio

Successfully completed over fifteen long-term business transformation programs, all in time and within budget, including:

- 2021, lululemon. Demand forecasting and visualization. Results: data science dashboard with prediction accuracy graphs for 2 past years based on 100+ Gb of data and a forecast for 1.5 years into the future.
- 2021, Russian National Corpus. Deep learning model for word alignment of Russian-Chinese parallel corpus using BERT. Results: processed over 2.3 million words, achieving state-of-the-art AER (alignment error rate) of 18%.
- 2019-20, Scotiabank. Upgrade of the ForgeRock identity management platform with extra resilience features. Results: authentication and provisioning performance improvement and surge protection for 6 client channels with a total of 11 million users.
- 2014, Top-10 Russian bank. Business intelligence and analytics system, including ETL, data warehouse and reporting engine. Results: 50% decrease in manual labor preparing regulatory financial reports.

Core Competencies

Management:

Strategy & Requirements
Costing & Budgeting
Risk & Change Management

Frameworks:

Agile / Scrum
SAFe
Waterfall / PMBOK

Subject domains:

Data warehouses
Enterprise Architecture
Data visualization

Education & Credentials

Bachelor of Applied Mathematics, Moscow Institute of Physics and Technology (State University), 2007.

Project Management Professional (PMP), 2014.

Professional Scrum Master (PSM), 2020.

Specialization in Data Science, Johns Hopkins University, 2021.

Career Progression

2019 – present time. **Independent project management and data science consultant**
Remote, Canada

- Develop and groom product backlog
- Coach multiple delivery teams on Agile/SAFe principles
- Configure Jira boards, flows, backlogs and sprint plans

Clients:	<ul style="list-style-type: none"> Budgets of up to \$3.4 million with teams of up to 13 engineers Responsible for scope estimates, finances, time, resource capacity, service delivery quality, and PMO procedures Proactively identified risks and resolved conflicts Developed presentations for stakeholders up to VP level Managed project budget to ensure adequate financial reporting and forecasting
2017 – 2019. PokerStars (World leader in online poker, gambling and sports betting, 3000 employees.) Project manager, product delivery Toronto, Canada	<ul style="list-style-type: none"> Managed a diverse portfolio of projects related with poker innovations, infrastructure changes and regulated markets Organized and facilitated workshops with stakeholders: business owners, product managers, development teams, QA and architecture Responsible for delivery lifecycle and release management processes Set priorities, developed work schedules and monitored progress towards program goals Annual budget of projects under management 6000 man-days
2015 – 2017 Falabella (The biggest retail and e-commerce holding in Latin America, 65 000 employees.) Project manager Santiago, Chile	<ul style="list-style-type: none"> Led a program of multiple system integration projects from initiation till go-live. Annual budget under management \$1.7 million Designed and implemented a new project lifecycle, reducing average project costs by 13% Mediated between business stakeholders, technical teams and corporate architecture department Managed change requests, reconciling arising new demands with project objectives, budget and restrictions Estimated efforts and costs Provided visibility to the upper management by generating reports and guaranteeing correct escalation management Handled vendor relationships (development outsourcing)
2011 – 2014 Neoflex Consulting (Leading Russian provider of software and professional IT services for the financial markets, 350 employees.) Project manager Moscow, Russia	<ul style="list-style-type: none"> Led multiple projects of IT consulting, system integration, data analytics, financial reporting and business process automation Directed cross-functional teams of up to 20 contributors: business analysts, system architects, software engineers and QA Annual budget of projects under management – \$3.6 million As Sales Manager, delivered contracts for \$1.3 million Created resilient project plans and managed associated risks Determined communications plans and put them into action Controlled budgets, guaranteeing high level of profitability
2009 – 2011 Luxoft Moscow, Russia / London, UK Analysis team leader	<ul style="list-style-type: none"> Directed the analysis team of 3 people Managed business and functional requirements for CRM system Orchestrated 6 application releases up to production
2007 – 2009 Accenture Business analyst on capital markets	<ul style="list-style-type: none"> Designed investment portfolio management system functionality Conducted workshops with portfolio managers and traders
2006 – 2007 NetCracker System analyst Moscow, Russia	<ul style="list-style-type: none"> Analyzed requirements and designed functionality for telecom operation support system Designed data migration models

Volunteer experience

Volunteer **subject matter expert** for **PMP exam development** workshops organized by PMI:

- Santiago, Chile, 2016
- Macau SAR, China, 2019
- Accra, Ghana, 2020

Personal interests

Chinese calligraphy, sailing, snowboarding.