

Contract, PaymentMethod, I...

Month-to-month

One year

Bank transfer (auto...)

DSL

Fiber optic

No

Credit card (auto...)

Electronic check

Mailed check

Two year

Bank transfer (au...)

Credit card (auto...)

Electronic check

Mailed check

Churn Rate by Tenure

Churn Rate %

Tenure

Churn Rate by Contract Type

Churn Rate %

Contract

7043

Total Customers

1869

Churned Customers

26.54

Churn Rate

Churn Rate by Payment Method

PaymentMethod

Electronic check

Mailed check

Bank transfer (autom...)

Credit card (autom...

customerID	Sum of MonthlyCharges	Sum of TotalCharges	Contract
2889-FPWRM	117.80	8,684.80	One year
7569-NMZYQ	118.75	8,672.45	Two year
9739-JLPQJ	117.50	8,670.10	Two year
9788-HNGUT	116.95	8,594.40	Two year
8879-XUAHX	116.25	8,564.75	Two year
9924-JPRMC	118.20	8,547.15	Two year
0675-NCDYU	116.40	8,543.25	Two year
6650-BWFRT	117.15	8,529.50	Two year
0164-APGRB	114.90	8,496.70	Two year
1488-PBLJN	116.85	8,477.70	Two year
8984-HPEMB	118.65	8,477.60	Two year
6007-TCTST	115.80	8,476.50	Two year
4376-KFVRS	114.05	8,468.20	Two year
Total	456,116.60	16,056,168.70	