



DENNIS MOQUIA

ASSOCIATE SOFTWARE
ENGINEER

CONTACT



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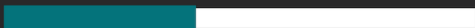
<https://www.linkedin.com/in/dennis-moquia/>



Sampaloc Site 2, Brgy BF
Homes, Parañaque.

SKILLS

responsive design



single page application



Frontend Development



TECH SKILLS

HTML/CSS/Javascript



Reactjs, Nodejs/Express



Mongodb & REST API



ABOUT ME

Former Senior Process Executive at Infosys. Started to learn tech skill in web development with prior knowledge in frontend and backend stack, able to improve during the pandemic.

EDUCATION

2003 - 2007

Bachelor's Information Technology
Lyceum of Alabang

WORK EXPERIENCE

Firstsource Ltd. 2009 - 2012

Process Executive (Circuit Provisioning)

- reviewed projects submitted by sales and verify details with the customer.
- process order by requesting access service request to local exchange carrier (LEC).
- hand-off the projects to the tech for test and turn up.

Infosys BPM Limited 2012 - 2022

Sr. Process Executive (Order Manager)

- Work with Business Unit Project Manager to coordinate special projects including big corporations in United States.
- Review all documentation for accuracy and completeness.
- Handles all follow-up activity and interaction with the customer and Service Center.
- Answers customer questions concerning the service delivery and billing.