

DAVID MORUZZI

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EDUCATION

- » Michigan State University | East Lansing, Michigan 2018–present
Bachelor of Arts in Media and Information | 3.71 GPA
Minor in Information Technology
- » Oakland Schools Technical Campus | Wixom, Michigan 2016–2018
Information Technology | 4.0 GPA
- » Novi High School | Novi, Michigan 2014–2018
High School Diploma | 4.0 GPA

WORK EXPERIENCE

- » Division of Engineering Computing Services | East Lansing, Michigan 2019–current
Service Desk Technician
 - Offered technical support through phone, email, and remote access to provide a frictionless experience to clients in order to maintain computer systems and support employees
 - Used Active Directory and other domain tools for remotely servicing computer systems
 - Experience in troubleshooting and resolving a variety of technical and personal problems

PASSION PROJECTS

- Utilized time management software to create an in-depth timeline of events used to effectively communicate deadlines, dates, and other general information for time accountability
- Safely facilitate discussion and dialogue among digital community members regarding life experiences, national & international events, video games, and other related subjects
- Implement and execute procedures used for following-up on incidents of misconduct on digital forums

CERTIFICATIONS

- Certified in CompTIA A+ 220–901 & 220–902
- Certified in MTA 98–349: Windows® OS Fundamentals
- Certified in Internet Core Competency Certification
- National Technical Honor Society

