

GKChatty Admin Quick Reference

Access

Admin Panel → Click "Admin Dashboard" in left sidebar (requires admin role)

The screenshot shows the Admin Dashboard interface. At the top, there's a navigation bar with tabs: System KB, Users, Usage, Feedback, and Settings. Below the navigation bar, the main content area is titled "Content Management". On the left side of this area, there are two small buttons: one with a plus sign and one with an upward arrow. To the right of these buttons is a search bar containing the placeholder "Search files...". Further to the right are three icons: a magnifying glass, a document, and a list. At the bottom left of the content area, there's a breadcrumb navigation showing the path: > admin. On the far right of the dashboard header, there's a "Back to Chat" button.

User Management

| Action | Steps |
|----------------|--|
| Create | Users tab → Create User → Fill username/email/password/role → Create |
| Edit | Find user → Edit → Modify → Save |
| Delete | Find user → Delete → Confirm (removes all user data permanently) |
| Reset Password | Find user → Reset Password → Enter new → User must change on login |
| Change Role | Find user → Toggle role badge (user ↔ admin) |

Roles: `user` = Chat + upload personal docs | `admin` = Full access + manage system

System Knowledge Base

| Action | Steps |
|--------------|--|
| Upload | System KB tab → Upload → Select PDF/TXT/MD → Wait for indexing |
| Batch Upload | Drag multiple files to upload zone |

| | |
|-------------------|--|
| Delete One | Find doc → Delete → Confirm |
| Delete All | Delete All Documents → Type confirmation → Confirm |
| Re-index | Re-index All (use if search not working) |

Tenant Knowledge Base (Team KBs)

| Action | Steps |
|---------------------|--|
| Create | Tenant KB tab → Create → Name + Description → Create |
| Add Users | Select KB → Manage Users → Search → Add |
| Remove Users | Select KB → Find user → Remove |
| Upload Docs | Select KB → Upload Documents |
| Delete KB | Select KB → Delete (removes all docs) |

Persona Management

| Action | Steps |
|--------------------|---|
| Create | Personas tab → Create → Name + System Prompt → Save |
| Set Default | Find persona → Set as Default |
| Edit | Find persona → Edit → Modify prompts → Save |
| Delete | Find persona → Delete (cannot delete default) |

Prompt Examples:

- Professional: "Be helpful, courteous, cite documentation"
- Technical: "Provide detailed technical explanations with examples"
- Executive: "Provide concise summaries, focus on key takeaways"

OpenAI Configuration

Settings tab → OpenAI Config:

| Setting | Recommended |
|-----------------|---|
| Primary Model | gpt-4o-mini (fast+quality) or gpt-4o (best quality) |
| Fallback Model | gpt-3.5-turbo |
| Embedding Model | text-embedding-3-small |
| Test Connection | Click to verify API key |

Usage & Monitoring

| View | Location |
|----------------|---|
| System Stats | Stats/Usage tab → Total docs, chats, messages |
| Per-User Usage | Usage tab → Token consumption, costs by user |

Feedback Management

Feedback tab → View submissions → Delete individual or Delete All

Maintenance Operations

| Operation | When to Use |
|-------------------------|---------------------------------------|
| Re-index System KB | Search not returning expected results |
| Re-index User Docs | User search inconsistent |
| Fix Metadata (Dry Run) | Preview fixes before applying |
| Fix Metadata (Execute) | Apply vector database fixes |
| Purge Default Namespace | Clean orphaned vectors |
| Pinecone Stats | Monitor vector database health |

Security Checklist

- Strong passwords (8+ chars, complexity)
- Review user list monthly
- Remove inactive users
- Only grant admin to those who need it
- Rotate API keys periodically
- Avoid uploading docs with PII/secrets
- Use Tenant KBs for restricted content

Quick Troubleshooting

| Issue | Fix |
|------------------------|--|
| User can't login | Verify account exists, reset password, check active status |
| Docs not in search | Check processing status, re-index, verify search mode |
| AI slow | Check server memory, OpenAI status, consider faster model |
| Upload fails | Check file type, size limits, server disk space |
| Admin panel won't load | Verify admin role, clear cache, check browser console |

Rate Limits (Production)

| Type | Limit |
|---------|---------------|
| AI/Chat | 500 req/min |
| Upload | 150 req/5min |
| Auth | 20 req/min |
| Admin | 200 req/15min |

