

David Russell

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Education

University of Colorado, Denver

2019 - Current

- *MS Computer Science*
 - Languages: C++, Python, SQL, Java
 - Concepts: database management, algorithms, data structures, data mining

University of Maryland, College Park

2011 - 2015

- *BS Environmental Science and Technology, GIS minor*
 - Classwork in ArcGIS geographic information systems, ArcMap, and statistics

Employment History

Math Interventionist

August 2018 - May 2019

Denver Public Schools, Denver, CO

- Facilitate small group sessions with students to improve understanding of pre-algebra, algebra, and geometry.

Customer Support Staff

May 2019 - July 2019

CampMinder, Boulder CO

- Provided excellent customer service while solving customer issues that arose while using CampMinder's software. Fielded inbound phone calls, tickets in Salesforce, and made outgoing calls. Worked collaboratively with coworkers to create group workflow plans and manage ticket volume.

Outdoor Education Staff

January 2016 - December 2017

Pali Institute, Running Springs, CA

- Facilitated outdoor science based lessons. Customer service focused communication with parents and teachers to plan individual student needs during multi-day trips. Conducted new staff interviewing, hiring and training, and staff development opportunities.

Agro-ecology Lab Technician

May 2014 - August 2015

Hooks Lab, University of Maryland, College Park, MD

- Managed data collection, entry, and validation for entomology and soil science studies. Performed field work and lab work focusing on sample collection and processing.