



David:  
Hello, I have some questions about registration & WHOIS.

Jacob C.:  
Sure, how can I help?

David:  
Well first, my domain is not currently registered with InMotion, only hosted. Do you offer domain transfers?

Jacob C.:  
You can transfer the domain in the AMP.

Jacob C.:  
This will enable you to manage it directly in that interface.

David:  
Excellent, is there a charge?

Jacob C.:  
The first domain on the account is always free. Domains are charged 11.95 per year after that.

David:  
Ok, and once a domain is registered with InMotion, how would I go about editing WHOIS info?

Jacob C.:  
You can edit it directly in the AMP.

David:  
Is there a limit to how often it may updated?

Jacob C.:  
No, but it does take about an hour or so for the WHOIS to update in whois search.

David:  
Ok, great. Lastly, I'm having difficulty understanding the difference between the registrant, admin, tech, and zone contacts. Could you explain the function of each?

Jacob C.:  
The registrant is the owner, It's the important one because it is the owner.

Jacob C.:  
The Admin is the person in charge of the details of the domain. The tech contact handles the technical aspects of the domain, usually the hosting and the site. The zone contact is specific to a region.

David:  
So then, if my Grandmother is the owner and I manage everything more technologically sophisticated than paper, I would be the admin and tech contact and my registrar would be the zone contact?

David:  
She would be the registrant.

Jacob C.:  
The registrar won't be on the contacts, but Grandma would be the owner.

Jacob C.:  
We would be the Tech Contact in most cases and Grandma or her delegate would be the Admin contact.

David:  
Ok and zone is not necessary or optional?

Jacob C.:  
The zone is optional in many cases.

David:

Ok thank you! That's all for now. I would like to say that this chat service you offer has been an invaluable resource for us from the day we switched. It was a great decision, and I love to refer people to InMotion.

Jacob C.:

Thanks, you can always send feedback to [manager\\_feedback@inmotion.net](mailto:manager_feedback@inmotion.net). It goes straight to our managers.

Jacob C.:

Thank you for your chat. Feel free to contact us again.

Operator has left chat

Chat session closed