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PERSONAL SUMMARY



[I’m self-motivated, committed person and a fast learner, I have worked as a System Analyst for the past 7 years, I’m steering my career towards Front End development]

[www.imugnae.com]

KEY SKILLS



* [Programming]
  + JavaScript
  + Vue.JS
  + CSS/HTML
  + Python
* [Analytical skills]
* [Problem solving]
* [Functional Testing]

EDUCATION & TRAINING



**[University]**

[Bachelor of Information Systems, Unip - Brazil]

**[Technical school]**

[Technical specialization of informatics, ETEC]

PROFESSIONAL EXPERIENCE



**[System Analyst]**

**[Multiplus SA - Brazil] [ Jan/2013 – Feb/2019]**

[Responsible for monitoring, troubleshoot and any technical issues related to the company processes. Once issues were found, gathering and arranging other team members and contractors to solve issues was also part of the role. Software testing to ensure that the fix is correct and ready to deploy. Furthermore, think and act in advance of a problem, mapping bottle-necks in performance to analyse and propose new features. Perform functional testing in products prior to their release.  
Moreover, responsible for issuing reports and creating KPIs of the Fixing-rates and technical issues therefore, the company had been able to tackle the more detrimental issues with ease.

The main technologies used at troubleshooting were SQL ORACLE, MongoDB , Microsoft SQL, Excel, Oracle ATG, IBM SIEBEL, Oracle BPEL Process Manager, Kibana, JavaScript and Elasticsearch

**[Information Technology Technician]**

**[BRQ - Brazil] [ Mar/2012 – Jan/2013]**

[Responsible for monitoring, troubleshoot any technical issues related to the company processes.]

**Key Responsibilities**

* [Troubleshooting system issues]
* [Develop scripts in SQL]
* [Software testing]



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