Dylan Mullins



SOFTWARE ENGINEER IN ST. LOUIS, MO

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Trained full-stack developer with 10 years of user support experience seeking entry-level positions in back-end development. Enthusiastic problem-solver, troubleshooter, and knowledge-seeker.

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS	
• Java • JavaScript	• Spring MVC	• SQL	• Git Bash	 Intellij IDEA
• HTML5/CSS3 • TypeScript	 AngularJS 		• Gradle	 VS Code
			 Thymeleaf 	• GitHub
			• Hibernate	 Bootstrap

WORK EXPERIENCE

Creative Experience Public Technology Assistant, St. Louis Public Library, St. Louis, MO, January 2020 – Present

- Identify and solve technical issues in-person and on the phone for users of differing skill levels.
- Facilitate Digital Library Services programs to increase the reach of SLPL technologies.
- Provide one-on-one education to users for hardware and software, including Windows 10 devices,
 Android, iOS, Adobe Creative Cloud software, 3D Printing, large format printing, and 3D laser printing.

Graduate Assistant, Saint Louis University, St. Louis, MO, August 2018 - Present

- Manage the Busch Student Center information desk, supervising and training a staff of 8-12 students to ensure quality customer and event service for campus guests.
- Train clients and university staff in event space and university technology, including Zoom, Panopto, Skype for Business, Crestron electronics, projectors, cameras, and microphones.
- Maintain and troubleshoot technology in over 20 university event spaces to ensure continuous operation of daily events.

Data Fellow, Missouri Democratic Party, St. Louis, MO, January 2020 - August 2020

- Provided technical and NGP-VAN database support to elected officials and candidates across Missouri.
- Audited polling location data statewide for two national elections to ensure accurate voter information.

EDUCATION

LaunchCode, LC101 Programming Course — 2021 **Saint Louis University,** B.A. Education - Dual Major Education and English — 2015

PROJECT EXPERIENCE

Liftoff Recipe Tracker — Persistent Recipe Tracking Webapp

• Designed and developed a persistent recipe tracking app with a team of developers so users can add and maintain all of their favorite recipes in one place.