Class Exercise - 4.2

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Assignment ID: 1977
Submission: Save this Word document with your answers as a PDF file and upload the PDF file to Canvas.

Westwood College

The school is considering a new system to speed up the registration process (think iRoar). Westwood College's organization is fairly typical, with administrative staff that includes a registrar, a student support and services team, a business office, an IT group, and a number of academic departments. As a member of Westwood's IT team, you're assigned the requirements engineering task in this systems development.

Tasks

1. Which system stakeholders are most important to include in the design process? Why? (You can't just say all of them!)

   - Student support services
     - Know what UX works or doesn't work for students
   - IT
     - Will be doing maintenance and upkeep
   - Registrar
     - Informed on how classes are organized and how organization may change in the future

2. What requirements gathering techniques would you use for each stakeholder you identified in question 1?

   - Student support services
     - Brainstorm, group meeting
   - IT
     - Group meeting
   - Registrar
     - One on one interview

3. What other requirements gathering techniques might be applicable in this situation?

   - Observation:
     - Monitor how its used by respective stakeholders
     - Look at other schools systems
   - Review on documents for how previous registrations were stored and organized
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