

# Damian Wasielewski

## CONTACT

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## PERSONAL SUMMARY

A confident and reliable IT passionate geek with practical experience of working with computers and resolving any support issues. Can relate well with people at all levels and has the flexibility of working well as part of a team and on my own. Now looking to further with a successful and dynamic company that offers room for progression.

## UNPAID EXPERIENCE

### **Free Code Camp**

2022 - Present

- Open-source contributor include bug reports, translating from code to articles in Polish, using a combination of GitHub and a tool called Crowdin.

## WORK EXPERIENCE

### **Self-employed, UK**

2020 – Present

- Installing software and hardware, maintaining, and repairing equipment, troubleshooting different computer issues, determining and installing appropriate security measures, configuring networks.

### **Driver, UK**

2014 – Present

- Delivering outstanding services by planning or reorganizing tasks, keeping deadlines.
- Achieved 100% client satisfaction rate over a 12-month period.
- Good people skills – high level of customer care, staying calm in stressful situations.

### **M&D IT, Poland**

2010 - 2013

(Own IT business)

- Maintaining services: virus removal, data transfer and recovery, systems re-set (re-installing, configuring etc.)
- Selling and setting up PC, laptops, and tablets, customizing components and testing them.
- Deliver excellent customer service when offering advice in a professional and efficient manner.

### **Computer shop: SI-comp, Poland**

Service employee

2004 - 2007

- Working in compliance with high standard company practices and in accordance with brand requirements: installing, maintaining, and configuring computer systems; organizing and scheduling upgrades and checking hardware for functionality.
- Setting up computer workstations, including peripheral devices.
- Knowledge of office software, word processing, spreadsheets.

## ACADEMIC QUALIFICATIONS

Software Development Bootcamp  
(HTML/CSS/JavaScript, SQL/NoSQL)

**Just IT, UK**

**2022**

Level 2 Certificate in IT user skills (ITQ)

**NCFE, UK**

**2021**

Electronics technician, specializing in electrical and electronic industrial automation

**Electronic Technical High School, Poland**

**1995 - 2000**