

UX TESTING

Conducting UX testing “checkout” on the website

(<https://qasvus.wixsite.com/ca-marketing>). We are on the main page of the site, go to the “shop” section in the main menu, find the product (Product 1), try to choose the color, size, and quantity, put the product in the basket, and place an order.

Expected result:

The necessary quantity of the product is added, color and size are selected, the product is added to the cart, and the checkout process is completed.

Actual result:

There is no field available to select the size:

Product 1

SKU: 364215376135191

I'm a product 1 description. I'm a great place to add more details about your product such as sizing, material, care instructions and cleaning instructions.

PRODUCT INFO

I'm a product detail. Please see video.

\$90.00

Color

☐ ☒

Quantity

Add to Card

After adding the product to the cart, it is not possible to complete the online checkout process:

×

We can't accept online orders right now

Please contact us to complete your purchase.

Got It

(TEST FAIL)

Tools:

Chrome Version: 111.0.5563.146 (Official Build) (x86_64)

MacOS Ventura 13.1