

Chat Transcript

I want to contact Technical Support

Visitor Details

8 Feb, 3:32:40 PM

#5945 John
Email: john52@gmail.com
Department: CCS Support
Operator: Retchel
Website: https://ccs.com.ph/collections/barcode-scanners
Operating System: Microsoft Windows
Browser: Google Chrome
Device: Desktop
Average Response Time: 4 Secs
City: Dalig
State: Rizal
Country: Philippines

Chat Transcript

Chat Duration : 00:14:01

HelpBot	Welcome to Competitive Card Solutions! How can I help you today?	3:32:40 PM
John	I want to contact Technical Support	
HelpBot	What is your concern? (You can also type it in Tagalog)	
John	i want to know the qoutes	3:33:17 PM
HelpBot	What's your name?	
John	John	3:33:58 PM
	Visitor updated the visitor's name from Visitor 398 to John.	
HelpBot	What's your email?	
John	john52@gmail.com	3:34:34 PM
	Visitor changed the visitor's Email to john52@gmail.com.	
HelpBot	Please wait while I connect you to the operator	3:34:36 PM
	Your chat has been transferred to ROA	3:34:40 PM
ROA	Hello Sir/Mam John, Welcome to CCS! How May I help you?	3:34:44 PM
John	Hi Roa. How do i create barcode with SUNLUX XL-6200 HANDHELD BARCODE SCANNER	3:36:40 PM
	Your chat has been transferred to Retchel	3:37:20 PM
Retchel	gooda fternoon sir	3:38:40 PM
	Can I get your number, sir so that I can call you?	3:39:50 PM
John	hang on shortly. I'll provide it to u.	3:41:34 PM

	Can i get your customer service number. I will call you later. I got to go in a moment.	3:42:56 PM
Retchel	(02) 8 283 1971	3:45:11 PM
John	Thanks. I'll call soon. Bye.	3:46:22 PM

