#### **Claims Auditing Application**

#### **IDENTIFICATION:**

| Test Module:            | 1.0 Claims Auditing Application                              |
|-------------------------|--|
| Test Script:            | 1.0.1 Claims Auditing Application: Comprehensive Test Script |
| Functional Unit Owner:  | Hants Williams   |
| Test Script Created by: | Danny Chen, Jadon Leong, Kamran Butt                         |

#### **ITEMS TO BE TESTED:**

CREQ-001: Logging in to the home page

CREQ-002: Filtering audits

CREQ-003: Navigating to the page of a specific audit

CREQ-004: Adding and saving new diagnostic and procedural values

CREQ-005: Updating the change logs CREQ-006: Updating the audit score CREQ-007: Updating the audit status

CREQ-008: Generating and downloading reports

CREQ-009: Using the navigation bar to move between different pages

CREQ-010: Verifying that users see only audits assigned to them in the "Assigned" page

CREQ-011: Creating a new audit CREQ-012: Adding a new user

CREQ-013: Editing details of an existing user

CREQ-014: Logging out successfully

#### **TEST SCRIPT DETAILS:**

#### Going from the login page to an audit page

| Step | Instructions  | Expected Results   | Pass/Fail |
|------|---|--|-----------|
|      |   |  |           |
| 1.1  | Login to system   | <ul> <li>Home page comes up with list of<br/>all audits</li> </ul>   |           |
| 1.2  | <ul> <li>Filter the audits by audit status,<br/>assigned user, and then billing provider</li> </ul> | Audits filter correctly  |           |
| 1.3  | • Click an audit  | <ul> <li>Page of that specific audit comes up</li> <li>Top of page contains</li> <li>Claim ID</li> <li>Audit Status</li> </ul> |           |

### **Claims Auditing Application**

|     |   | <ul> <li>Left pane contains</li> <li>Assigned User</li> <li>Audit Status</li> <li>Client ID</li> <li>Claim ID</li> <li>Audit Type</li> <li>Billing Provider         <ul> <li>NPI</li> <li>Billing Provider</li> <li>First Name</li> <li>Billing Provider</li> <li>Last Name</li> </ul> </li> <li>Primary Payer</li> <li>Name</li> </ul> |
|-----|---|---|
| 1.4 | Go to the home page in another tab and click the same audit | <ul> <li>Remains on the home page</li> <li>Message that someone else is already working on that audit pops up</li> </ul>  |

#### Testing within the page of a specific audit

Diagnostic (ICD) Values

| Diagnosi | Diagnostic (ICD) values  |  |  |  |  |
|----------|--|--|--|--|--|
| 2.1      | <ul> <li>Click the "Add Diagnostic" button and fill<br/>in the values for one or more fields, but<br/>make sure to fill out "Audit Decision."<br/>Then click the save button.</li> </ul> | <ul> <li>New row appears</li> <li>Message that data saved<br/>successfully pops up</li> <li>The "Diagnostic Change Log"<br/>updates to include the date, time,<br/>who, and what was just changed</li> </ul> |  |  |  |
| 2.2      | Make any changes to a row with valid data types and click the save button  | <ul> <li>Message that data saved successfully pops up</li> <li>The "Diagnostic Change Log" updates to include the date, time, who, and what was just changed</li> </ul>                                      |  |  |  |
| 2.3      | Type non-numeric characters in a field that only accepts a number data type  | Characters do not appear in the box  |  |  |  |

### **Claims Auditing Application**

|             |  | findings that display all rows' audit decision updates  |
|-------------|--|---|
| Procedure ( | (CPT, HCPCS) Values  |   |
| 3.1         | Click the "Procedural (CPT, HCPCS)     Values" tab   | "Procedural Values" page comes     up   |
| 3.2         | <ul> <li>Under the "Procedural Values" header,<br/>make any changes to a row and click the<br/>save button</li> </ul>            | <ul> <li>Message that data saved successfully pops up</li> <li>The "Procedural Change Log" updates to include the date, time, who, and what was just changed</li> </ul> |
| 3.3         | Type non-numeric characters in a field<br>that only accepts a number data type   | Characters do not appear in the box   |
| 3.4         | <ul> <li>Change the value under the "Audit<br/>Decision" header of a row from "Agree"<br/>to "Disagree" or vice versa</li> </ul> | <ul> <li>Audit score changes</li> <li>Under the audit score, the list of diagnostic and procedural findings that display all rows' audit decision updates</li> </ul>    |
| Left Pane   |  |   |
| 4.1         | Change the "Audit Status" value using<br>the dropdown list, then click the update<br>button                                      | <ul> <li>Message that data saved successfully pops up</li> <li>The new audit status is reflected in the list of audits in the home page</li> </ul>                      |
| Generating  | Renorts  | ·   |
| 5.1         | On the bottom of the viewport, click     "Report"  | "Audit Report" page comes up for that specific audit  |
| 5.2         | Using the checkboxes, check the fields that you want on the report   | The report preview shows only data from the fields that you checked   |
| 5.3         | Click the "Download PDF" button  | The report downloads as a PDF   |

Testing inside the page of each nav bar item

### **Claims Auditing Application**

| Assigned | 1   |  |
|----------|---|--|
| 6.1      | Click "Assigned" in the nav bar   | <ul> <li>Users only see the audits<br/>assigned to them</li> </ul>   |
| 6.2      | Select desired amount of audits to appear per page with the top left dropdown     | Each page only shows your selected number of audits  |
| 6.3      | Filter the audits by typing something in the top right search bar                 | Audits are filtered based on what was typed in the search bar  |
| 6.4      | Click "Next" in the bottom right  | Next page of audits come up  |
| 6.5      | Click "Previous" in the bottom right  | Previous page of audits come up  |
| 6.6      | Click a number between the "Next" and "Previous" button                           | Application navigates to the selected page number, displaying the corresponding audits   |
| 6.7      | Click an audit  | Page of that specific audit comes     up   |
| New      |   |  |
| 7.1      | Click "New" in the nav bar  | Page to create new audit comes     up  |
| 7.2      | Fill in all the field names and submit the form                                   | <ul> <li>Page of that specific audit comes         <ul> <li>up</li> </ul> </li> <li>The home page contains the         <ul> <li>newly created audit</li> </ul> </li> </ul> |
| Admin    |   |  |
| 8.1      | Click "Admin" in the nav bar  | "Admin Dashboard" page pops up   |
| 8.2      | Click "Add New User"  | "New User" page pops up  |
| 8.3      | <ul> <li>Enter a username that already exist in the<br/>"Username" box</li> </ul> | "Username already exist"     message pops up below the box   |
| 8.4      | Enter a username that does not exist  | No error message pops up below<br>the box  |

### **Claims Auditing Application**

| 8.5  | <ul> <li>Enter a used email in the "Email" box</li> </ul>   | "Email already in use" message     pops up below the box   |
|------|---|--|
| 8.6  | Enter an invalid email in the "Email" box   | "Email is invalid" message pops     up below the box   |
| 8.7  | Enter an unused email in the "Email" box  | No error message pops up below<br>the box  |
| 8.8  | Click the "Password" box  | A red message that describes the password requirements pop up below the box and has an X to the left side  |
| 8.9  | <ul> <li>Enter a password in the "Password" box<br/>that partially fulfills the requirements</li> </ul> | <ul> <li>Met password requirements turn green with a checkmark on the left side</li> <li>Unmet requirements remain red with an X on the left side</li> </ul> |
| 8.10 | <ul> <li>Enter a password in the "Password" box<br/>that fully fulfills the requirements</li> </ul>     | All password requirements turn green with a checkmark on the left side   |
| 8.11 | <ul> <li>Enter the same password in the "Confirm<br/>Password" box</li> </ul>                           | No error message pops up below<br>the box  |
| 8.12 | <ul> <li>Enter a different password in the "Confirm<br/>Password" box</li> </ul>                        | "Password does not match"     message pops up below the box  |
| 8.13 | <ul> <li>Click the "Role" box and change the<br/>default option to "Admin" and then back</li> </ul>     | The value inside the box changes to the one you clicked  |
| 8.14 | <ul> <li>Click the "Sign Up" button after filling out<br/>the form with valid information</li> </ul>    | <ul> <li>"Admin Dashboard" page pops up</li> <li>"User has been created<br/>successfully!" message pops up<br/>on the top right</li> </ul>                   |
| 8.15 | <ul> <li>Click the "Edit" button under the "Actions"<br/>column header for one user</li> </ul>          | "Edit User" page pops up   |
| 8.16 | <ul> <li>In the "Username" box, repeat steps 8.2 to<br/>8.4</li> </ul>                                  | Expected results of those steps occur  |
| 8.17 | • In the "Email" box, repeat steps 8.5 to 8.7   | Expected results of those steps occur  |

### **Claims Auditing Application**

| 8.18   | • In the "Row" box, repeat steps 8.13   | Expected results of those steps     occur  |
|--------|---|--|
| 8.19   | <ul> <li>Click "Update User" button after filling out<br/>the form with valid information</li> </ul>  | <ul> <li>Redirects you to "Admin         Dashboard" page</li> <li>"User has been updated         successfully!" message pops up         on the top right</li> <li>User update is reflected in the         dashboard</li> </ul>               |
| Claims |   |  |
| 9.1    | Click "Claims" in the nav bar   | <ul> <li>"All Claims" page pops up</li> <li>The page displays descriptive statistics of claims, including</li> <li>number of accepted and denied claims</li> <li>tally of the reasons for denial and patients' billing complaints</li> </ul> |
| 9.2    | Click the "Accepted Claims" tab   | "Accepted Claims" page pops up   |
| 9.3    | Click an accepted claim   | Page of that claim's detail pops     up  |
| 9.4    | Click the "Denied Claims" tab   | "Denied Claims" page pops up   |
| 9.5    | Click a denied claim  | Page of that claim's detail pops     up, including reasons why it was     denied   |
| 9.6    | Click the "All Claims" tab  | Goes back to "All Claims" page   |
| 9.7    | <ul> <li>At the bottom of the "All Claims" page,<br/>select a file format (csv, xlsx, pdf). Then use<br/>the checkboxes to choose whether to<br/>download all claims, accepted claims,<br/>denied claims, or any combination of<br/>these.</li> </ul> | <ul> <li>The radio button of the selected format is filled</li> <li>The checkboxes you selected should be filled</li> </ul>  |
| 9.8    | <ul> <li>After completing step 9.7, click the<br/>"Download" button at the bottom page</li> </ul>   | File(s) of your selected format is downloaded onto your device   |

# Software Development Testing Test Script 1.0.1 Claims Auditing Application

| Lo            | ø۸ | пt |
|---------------|----|----|
| $-\mathbf{c}$ | ェロ | uι |

| Logout |   |   |  |  |
|--------|---|---|--|--|
| 10.1   | <ul> <li>Click "Logout" in the nav bar</li> </ul> | <ul> <li>Login page comes up</li> </ul> |  |  |
|        |   |   |  |  |
|        |   |   |  |  |