


Group Meeting #4

 **Date:** 16 March 2025

 **Time:** 2 PM or later

 **Location:** Discord server

Agenda:

1. **Finalize the proposal**
2. **Submit the proposal**
3. **Discuss agenda for week 3**
 - a. Review feedback (if received)
 - b. Plan out the interview process (questions, template, method, etc.)
4. **Next Steps & Action Items**
 - a. Query if we need to interview all 5 stakeholders or only portion of it
 - b. How is the feedback given? Written online or verbally?
 - c. How long is the interview and do we need to document it?

Meeting Minutes:

1. Stakeholders interview
 - a. Query if we need to interview all stakeholders or portion of it
2. Technologies and prior innovation
 - a. Add CAPS in the technology list
3. Investigating the topic
 - a. Add the level of severity/impact of each struggles in case we miss the top struggles to empathize with the student
4. Risks and constraints
 - a. How to solve low engagement with regards to international students?
 - i. Besides easy-to-use apps, we also need appealing activities by student clubs which are recommended by our apps based on international students' opinions.
 - b. CAPS long waitlist really dampen student interest to use the service
 - i. Months for follow up appointment