

# Aidan Hackett

## Computer Science with Design BSc.

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*Enthusiastic graduate seeking a challenging and exciting role to implement and hone professional prowess. Graduating in July 2019, predicted Upper Second Class Honours.*

## Skills

- Confident in using a range of software including C, Java, HTML/CSS/JS, React Native, Git, Bash, SQL, Python and Arduino.
- Strong team-working ability and communication skills built from leading and participating in diverse groups.
- Experience in both user-centered design and human-computer interaction.
- Accomplished problem solver with a keen attention to detail.

## Education

### Computer Science with Design BSc.

*Lancaster University // Oct 2016 - Jul 2019*

Studied a range of modules such as Security and Risk, Software Development and Design Thinking. On target to achieve Upper Second Class Honours.

### A Levels & GCSEs

*Audenshaw School & Sixth Form // Sep 2009 - Jul 2016*

**A Levels:** English Literature (A), Information Technology (B) and Chemistry (C).

**GCSEs:** 11 from A\*-B including English (A\*), Maths (A) and Science (A).

## Experience

### Union Cloud Support Team Member

*Jun 2018 - Present (Term Time / Alongside Study)*

Lancaster University Students Union

(<https://lancastersu.co.uk>)

**Web Development** - Implement new website features and making improvements to the site using HTML/CSS/JS.

**Web Design** - Contribute to the design overhaul of the Student Union website with an emphasis on responsive design.

**Customer Assistance** - Act as a key member within a small team to guide and train students with any digital software issues.

**Event Support** - Providing on-demand customer assistance and dedicate time to give technical support at large-scale events such as fairs and 'extravs'.

### **Sales Assistant**

*Jul - Sep 2018*

Clarks LTD.

**Customer Assistance** - Applied strong interpersonal skills and personal intuition as a trained shoe fitter to streamline the customer experience and exceed expectations.

### **General Officer (Voluntary)**

*Jan - Mar 2018*

Lancaster University Ethical Hacking Group

(<https://luhack.github.io>)

**Security Exploits** - Utilised techniques such as cryptography and reverse engineering in community challenges such as CTFs, as well as using software such as Burp Suite and Metasploit to practice industry techniques.

**Promotion** - Assisted with the general maintenance of the society including website management.

### **IT Assistant (Voluntary)**

*Oct - Dec 2016*

Money for Madagascar

**IT Assistance** - Provided valuable knowledge to advise internal charity decisions regarding online presence.

**Web Assistance** - Contributed to digital marketing and web design.

**Database Maintenance** - Handling database records.

### **Customer Assistant**

*Aug 2015 - Feb 2016*

Tesco PLC

**Customer Service** - Catered to a wide range of customers on a daily basis utilising both interpersonal and problem-solving skills .

## **Achievements & Awards**

**Lancaster Career Mentoring Programme (2018)** - Worked with a professional mentor to expand commercial knowledge by discussing current technology trends and roles in industry & initiating the development of professional networking.

**Innovation Challenge (2017)** - Led the winning team in the design and presentation of a mobile application concept. As part of a trip to Boston and New York viewing alumni offices such as TripAdvisor and comScore which provided essential commercial knowledge. (<https://tourit.github.io>)

**Summer IT Placement (2013)** Successfully completed with Stamford Products LTD. Duties included restoring and repairing computer hardware and virus removal as part of a small team.