

Aidan Hackett

Computer Science with Design BSc.

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Enthusiastic graduate seeking a challenging and exciting role to implement and hone professional prowess. Graduating in July 2019 with an Upper Second Class Honours.

Skills

- Confident in using a range of tools including **C, Java, HTML/CSS/JS, React Native**, and **Git**.
- Strong **team-working** ability and **communication skills** built from **leading and participating** in diverse groups and various **customer service** roles.
- Experience in both **human-computer interaction (HCI)** and **user-centered design (UCD)**.
- Accomplished **problem solver** with a keen **attention to detail**.

Education

Computer Science with Design BSc.

Lancaster University || Oct 2016 - Jul 2019

Studied a wide range of modules such as Security and Risk, Software Development and Design Thinking. Achieved an Upper Second Class Honours.

A Levels & GCSEs

Audenshaw School & Sixth Form || Sep 2009 - Jul 2016

A Levels: English Literature (A), Information Technology (B) and Chemistry (C).

GCSEs: 11 from A*-B including English (A*), Maths (A) and Science (A).

Experience

Union Cloud Support Team Member

Jun 2018 - Present (Term Time || Alongside Study)

Lancaster University Students Union

(<https://lancastersu.co.uk>)

Web Development - Implement new website features and making improvements to the site using HTML/CSS/JS.

Web Design - Contribute to the design overhaul of the Student Union website with an emphasis on responsive design.

Customer Assistance - Act as a key member within a small team to guide and train students with any digital software issues.

Event Support - Providing on-demand customer assistance and dedicate time to give technical support at large-scale events such as fairs and 'extravs'.

Sales Assistant

Jul - Sep 2018

Clarks LTD.

Customer Assistance - Applied strong interpersonal skills and personal intuition as a trained shoe fitter to streamline the customer experience and exceed expectations.

General Officer (Voluntary)

Jan - Mar 2018

Lancaster University Ethical Hacking Group

(<https://luhack.github.io>)

Security Exploits - Utilised techniques such as cryptography and reverse engineering in community challenges such as CTFs, as well as using software such as Burp Suite and Metasploit to practice industry techniques.

Promotion - Assisted with the general maintenance of the society including website management.

IT Assistant (Voluntary)

Oct - Dec 2016

Money for Madagascar

IT Assistance - Provided valuable knowledge to advise internal charity decisions regarding online presence.

Web Assistance - Contributed to digital marketing and web design.

Database Maintenance - Handling database records.

Customer Assistant

Aug 2015 - Feb 2016

Tesco PLC

Customer Service - Catered to a wide range of customers on a daily basis utilising both interpersonal and problem-solving skills.

Achievements & Awards

Lancaster Career Mentoring Programme (2018) - Worked with a professional mentor to expand commercial knowledge by discussing current technology trends and roles in industry & initiating the development of professional networking.

Innovation Challenge (2017) - Led the winning team in the design and presentation of a mobile application concept. As part of a trip to Boston and New York viewing alumni offices such as TripAdvisor and comScore which provided essential commercial knowledge. (<https://tourit.github.io>)

Summer IT Placement (2013) Successfully completed with Stamford Products LTD. Duties included restoring and repairing computer hardware and virus removal as part of a small team.