

Time Allowed: 1 Hour

Total Marks: 60

GS - April Batch 2024 – Test 38
GS - June Batch 2024 – Test 29
CA – June Batch 2024 – Test 29

Name of Student		Mobile no.	
Email I'D		Date	
Batch			

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions:

1. There are **Five** questions printed in **ENGLISH**.
2. All questions are compulsory.
3. The number of marks carried by a question/part is indicated against it.
4. Word limit in questions, if specified, should be adhered to.
5. Any page or portion of the page left blank in the Question-Cum Answer Booklet must be clearly Struck off.
6. Do furnish the appropriate details in the answer sheet (viz. Name, Email, Mobile).

Feedback:

- Q.1)** What do you understand by the term “attitude”, how is attitude responsible for a positive workplace environment.
(10 Marks, 150 Words)





- Q.2)** Discuss the importance of transparency and accountability in ensuring good governance and suggest measures to enhance these aspects in governmental processes. (10 Marks, 150 Words)





Q.3) 'The Citizen Charter plays a prominent role in ensuring citizen-centric governance, but its implementation is riddled with complications.' In this context, discuss the key problems in the implementation of the citizen charter in India.

(10 Marks, 150 Words)





- Q.4)** Persuasion plays an important role in public administration. Discuss. Also highlight the various elements of effective persuasion. (15 marks, 250 Words)







- Q.5)** E-governance has the potential to enhance anti-corruption efforts in government institutions, but implementing e-governance models faces challenges. Discuss.
(15 Marks, 250 Words)









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