

**Q1.** What do you understand by emotional intelligence? Examine the importance of emotional intelligence in personal and professional life. (10 Marks, 150 Words)

**Q2.** The transformative potential of SHGs has served as the fulcrum of rural development through women empowerment. Discuss. (10 marks, 150 words)

**Q3.** Lateral entry can be leveraged to reform civil services in India. Discuss the potential benefits and drawbacks of lateral entry into civil services in India. (10 marks, 150 words)

**Q4.** Analyze the reasons behind the poor governance mechanisms in NGOs. Also, suggest measures to improve the accountability and efficiency of NGOs. (15 marks, 250 words)

**Q5.** Social media has emerged as one of the most prominent mediums of shaping attitudes, these attitudes may have both positive and negative fallout on the society. How can we ensure the right attitudes are encouraged and negative attitudes are discouraged from social media? (15 Marks, 250 Words)