



Dnyaneshwar Shekade

System Administrator

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Energetic and passionate Person with IT experience in Different Fields. Aim to use knowledge of System Administration, Virtualization, troubleshooting research strategies to satisfy the IT field of Company.

WORK EXPERIENCE

Geekay Infotech/ Reliance industries Limited.

System Engineer (System Management)

16th Jan 2023 – 31st Jan 2024
Mumbai

RCP Ghansoli,

Working Tasks

- ✓ Managed ticketing system, ensuring timely completion within SLA and handling escalation calls.
- ✓ Resolved desktop-related issues through remote access.
- ✓ Installed standard and licensed software in accordance with company policies.
- ✓ Granted access to specific websites through Active Directory.
- ✓ Coordinated with teams to obtain BitLocker keys for users through BitLocker ID and domain name.
- ✓ Executed Windows patches and addressed Office 365 and Office 2019 issues, including user migration for Azure licenses.
- ✓ Configured and troubleshooted Outlook profiles and Thunderbird for users with licenses ranging from F1 to E5.
- ✓ Configured company profiles on users' mobile phones.
- ✓ Addressed blue dump (BSOD) and system slowness issues.
- ✓ Provided cloud desktop access to users via platforms such as Accops desktops and Citrix desktop.
- ✓ Troubleshoot cloud desktop issues through remote sessions.
- ✓ Resolved PDF-related issues.
- ✓ Reset user domain/outlook/system passwords and monitored password expiry through Active Directory.
- ✓ Configured SAP server logon pads in users' systems as needed.
- ✓ Spearheaded the Accops project, testing Linux OS implementation in the Reliance Domain for cost-cutting and business growth.
- ✓ Managed the Avamar to OneDrive data migration project, manually configuring over 20,000 users in collaboration with the team.
- ✓ Configured and troubleshooted SCCM in domain systems.

EDUCATION

B.Sc. Computer Science

N.G. Acharya and D.K Marathe College, Chembur Mumbai

05/2018 - 05/2021,

6.71

12th (H.S.C)

S.I.W.S College, Wadala

05/2015 - 05/2017,

50.7

10th (S.S.C)

S.I.W.S College, Wadala

05/2015

78.2

TECHNICAL SKILLS

- Microsoft Windows OS- windows 7,8,10,11
- Windows Server 2012,2016,2019
- Open Source Linux – Ubuntu, Redhat, centos, Linux mint.
- MacOS – Mojave to Sonoma

Computer Languages – Python, HTML, CSS, JavaScript

Firewall, Networking, Security, Antivirus, Virtualization, Active Directory IT infrastructure implementation, Server Virtualization, System Desktop troubleshooting

ACHIEVEMENTS

Class Representative At Degree College
(06/2018 - 05/2021)

Handling All Students issues with coordination of Class Teachers

ACADEMIC PROJECTS

Online Assignment and Exam Portal
(08/2020 - 03/2021)

An "online assignment And Exam Portal" handling is a Website system contained within the Module virtual learning environment.

CERTIFICATES

The fundamental digital marketing certificate
(02/2022)

-Google.

understanding of the core concepts of digital marketing.

Introduction to Microsoft Azure Cloud Services (03/2023 - 06/2023)

Describe the benefits of cloud computing in Microsoft Azure core cloud concepts

System Administration and IT Infrastructure Services
(03/2023 - 06/2023)

-Google

Directory Services Lightweight Directory access protocol.