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# **CUSTOMER RELATIONSHIP MANAGEMENT (CRM) GUIDE – INTERNAL TRANSFER**

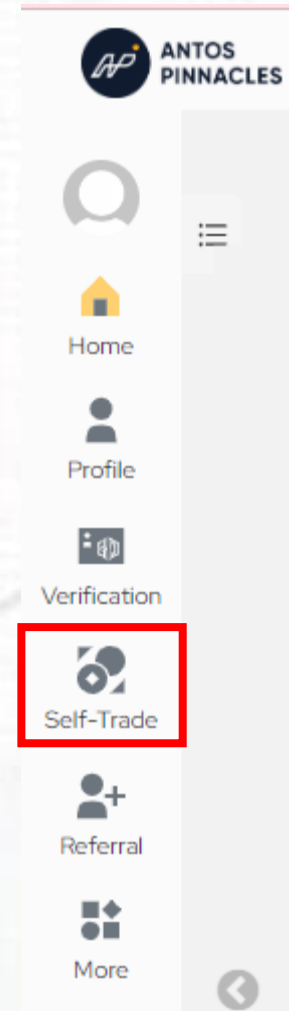




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## INTERNAL TRANSFER – From E-Wallet To MT5 Account

- Click 'self trading' on the left side menu bar





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# INTERNAL TRANSFER – From E-Wallet To MT5

- Click the ‘+’
- Key in amount to deposit into MT5 from wallet
- Click ‘Submit’

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Home / Self-Trade

Open Trading Account

Live Account

Demo Account

Money Manager

Account No	Registration Date	Product	Currency	Pending Withdrawal Amount	Balance	Credit	Equity	Leverage	Operation
662742 <span>mt5</span>	2024-08-21 13:55:09	Testing Account	USD	0.00	5,000.00	0.00	5,000.00	1:200	<div><div>+</div><div>-</div><div>🔒</div></div>
662513 <span>mt5</span>	2024-07-11 13:06:15	Staff Account	USD	0.00	0.00	0.00	0.00	1:200	<div><div>+</div><div>-</div><div>🔒</div></div>

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ATTENTION!

You may request up to 3 trading account(s). Kindly note that once you have successfully requested a new trading account, it will take a few minutes to connect to your profile. If you still do not receive it for a long period of time, please contact our customer support for further assistance.

Deposit

Withdrawal

GMT+3 10:55:55 am

Deposit

E-Wallet Balance

USD 0.00

Equity

5,000.00

\* Deposit Amount

Cancel

Submit

\*Deposit Amount cannot be more than e-wallet Balance.



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# INTERNAL TRANSFER – From E-Wallet To MT5

- You can verify the amount on MT5 (client terminal) or “Self Trade” page from member account

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Home / Self-Trade

Open Trading Account

Live Account

Demo Account

Money Manager

Account No	Registration Date	Product	Currency	Pending Withdrawal Amount	Balance	Credit	Equity	Leverage	Operation
662742 <small>mt5</small>	2024-08-21 13:55:09	Testing Account	USD	0.00	5,000.00	0.00	5,000.00	1:200	+ - ⚙
662513 <small>mt5</small>	2024-07-11 13:06:15	Staff Account	USD	0.00	0.00	0.00	0.00	1:200	+ - ⚙

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Deposit

Withdrawal

GMT+3 10:55:55 am





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# INTERNAL TRANSFER – From MT5 To E-Wallet

- Click the ‘-’
- Key in amount to withdrawal to wallet from MT5
- Click ‘Submit’ once confirm correct

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Home / Self-Trade

Home

Profile

Verification

Self-Trade

Referral

More

Open Trading Account

Live Account

 Demo Account Money Manager

Account No	Registration Date	Product	Currency	Pending Withdrawal Amount	Balance	Credit	Equity	Leverage	Operation
662742 <span>mt5</span>	2024-08-21 13:55:09	Testing Account	USD	0.00	5,000.00	0.00	5,000.00	1:200	<div>+ - </div>
662513 <span>mt5</span>	2024-07-11 13:06:15	Staff Account	USD	0.00	0.00	0.00	0.00	1:200	<div>+ - </div>

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Withdrawal

Current Ewallet Balance

0.00

Current Trading Account Equity

5,000.00

Free Margin

5,000.00

Trading Voucher Amount

0.00

Withdrawable Balance

5,000.00

\* Withdrawal Amount (Pending Withdrawal Amount: 0.00)

Cancel

Submit

Deposit | Withdrawal | GMT+3 10:55:55 am



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## INTERNAL TRANSFER – From MT5 To E-Wallet

- Your withdrawal from MT5 to e-wallet has been submitted
- After admin approval the amount will credit into E-Wallet.
- You can verify the amount in your E- Wallet  
(On top right corner)



Withdraw MT4 submitted



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\$ 0.00



English

