



ANTOS PINNACLES

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) GUIDE – DEPOSIT AND WITHDRAWAL

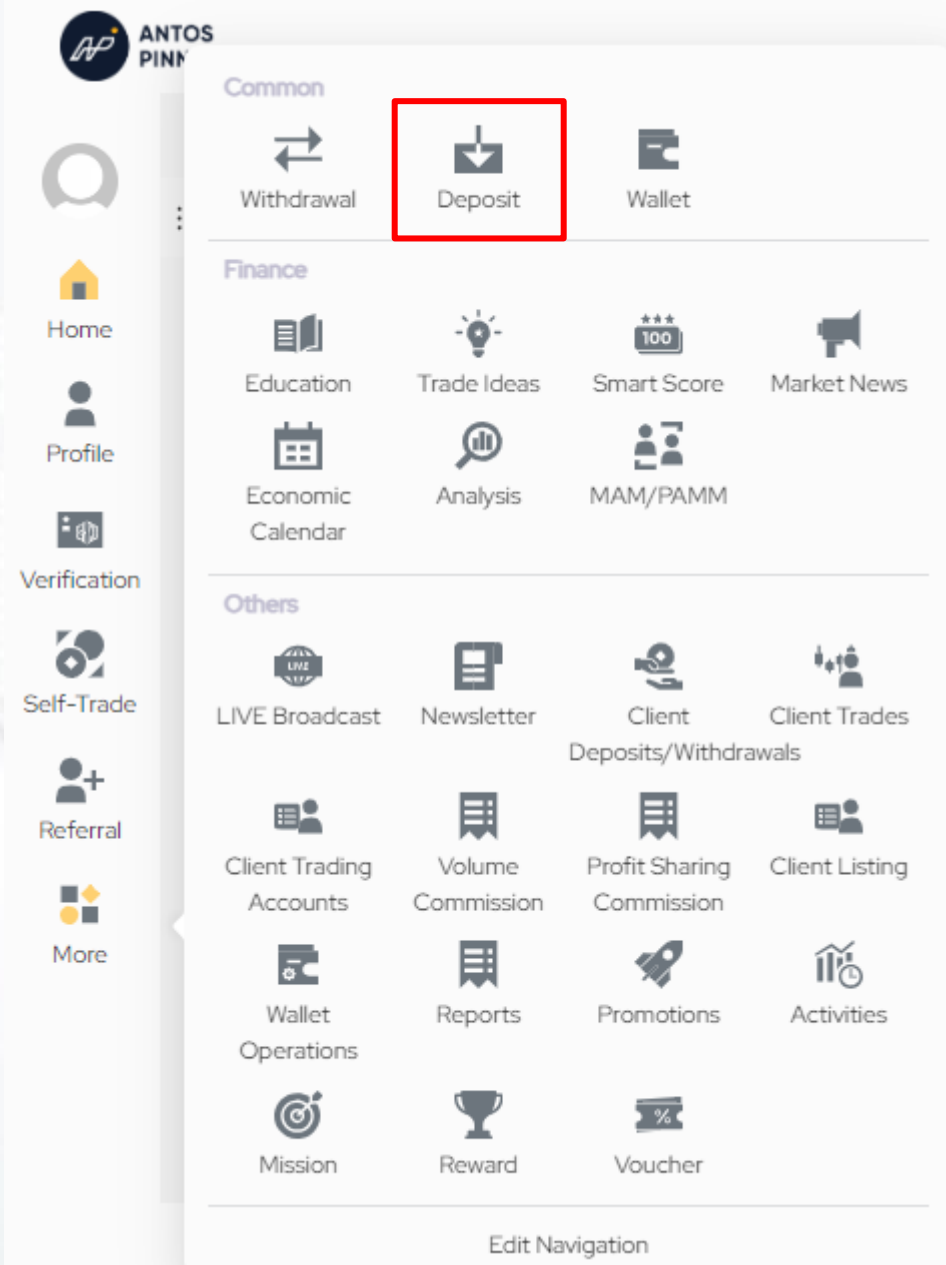
Update date: 09Jul2024



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DEPOSIT – FPX

- In home page, click the 'More' at the left side menu
- Select 'Deposit'

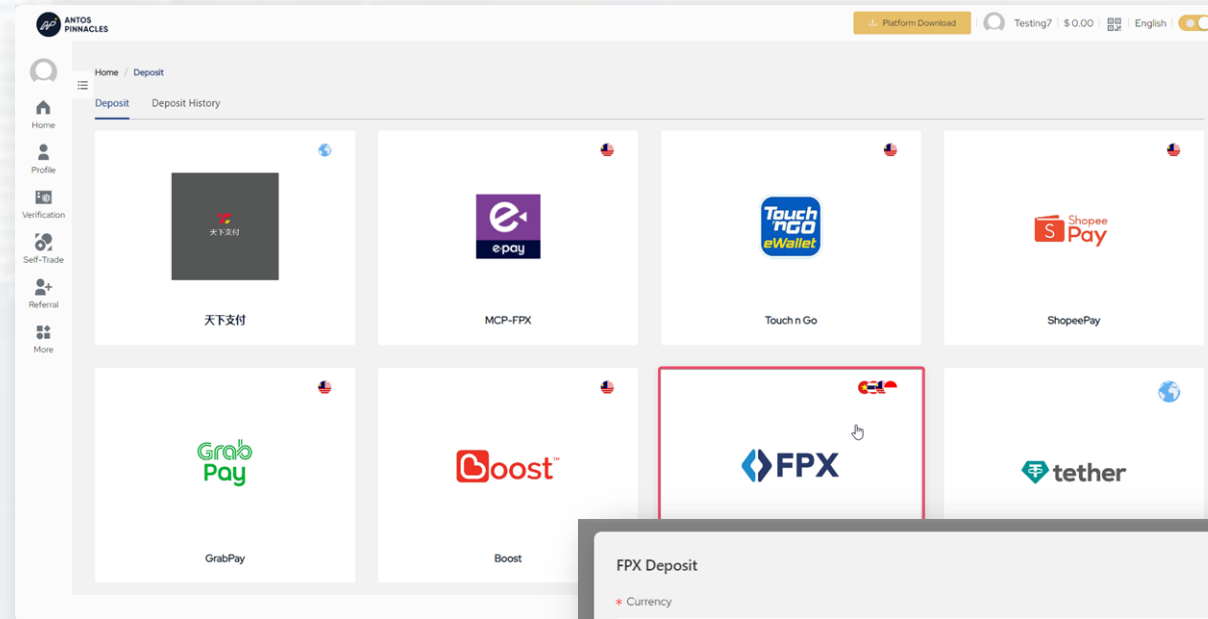




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DEPOSIT – FPX

- Select “FPX”
- Select which currency to use to deposit
- Key in USD amount to deposit
- Amount for your currency to deposit will display, click ‘Submit’ once double confirm amount is correct
- Noted that the rate of exchange will follow the market rate.



FPX Deposit

* Currency

MYR

VND

THB

MYR

IDR

Fee: MYR 1 or 2.6%

Min: 50.00 MYR | Max: 50,000.00 MYR

Cancel Submit

FPX Deposit

* Currency

MYR

USD

10000

=

MYR

47135

Rate @ 1 USD = 4.71350000 MYR

*INDICATIVE RATE ONLY. Actual rate will be based on time of transaction.

Fee: MYR 1 or 2.6%

Min: 50.00 MYR | Max: 50,000.00 MYR

Cancel Submit



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DEPOSIT – FPX

- System will open a new pages for payment.
- Choose deposit via your preferer bank.
- Login to your bank account , and complete the deposit transaction.

— REFERENCE NO.
DPT623401689

— TRANSACTION TIME
2024-07-09 11:09:28

— DEPOSIT
MYR 48,360.51

SELECT YOUR BANK TO CONTINUE:

▲ Online Bank Transfer

 HongLeong Bank

 Maybank

 CIMB *Clicks*

 RHB *Now*

 PUBLIC BANK

 AmBank

 BANK ISLAM

▲ Bank QR

 DuitNow
Support All Banks

▲ P2P Crypto Exchange

 Tether (USDT)
BEP20

 Tether (USDT)
ERC20



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DEPOSIT – FPX – Processing

- After complete the deposit transaction , will send you an email to notify the transaction is being processing.



**ANTOS
PINNACLES**

Deposit Request is Proccessed.



Hi, Testing7

We are pleased to inform you that your deposit is currently being processed.

Do note that it will take approximately 24 to 48 hours to be processed.

Your patience is greatly appreciated.

An email will be sent to you upon completion of processing.



ANTOS PINNACLES

DEPOSIT – FPX - Approved

- When finish the process of your deposit, a successful deposit email will send to your registered email address, and the fund will auto top up to your eWallet.



**ANTOS
PINNACLES**

Your Deposit is Successful.



10000.00

Hi, Testing7

We are please to inform you that your deposit has been funded into your AP account!
We genuinely extend our best wishes to you for a rewarding trading journey with us,
and may your trading yield abundant returns.



ANTOS PINNACLES

DEPOSIT – FPX - Rejected

- **You will receive an email notification that your deposit transaction has been declined with the reason, if there are any issues with your transaction. You can submit your deposit request again**



**ANTOS
PINNACLES**

Your Deposit has been rejected.



Hello, Testing7

Thank you for being a loyal trader of AP. Unfortunately, your transaction was unsuccessful.

Your Transaction details:

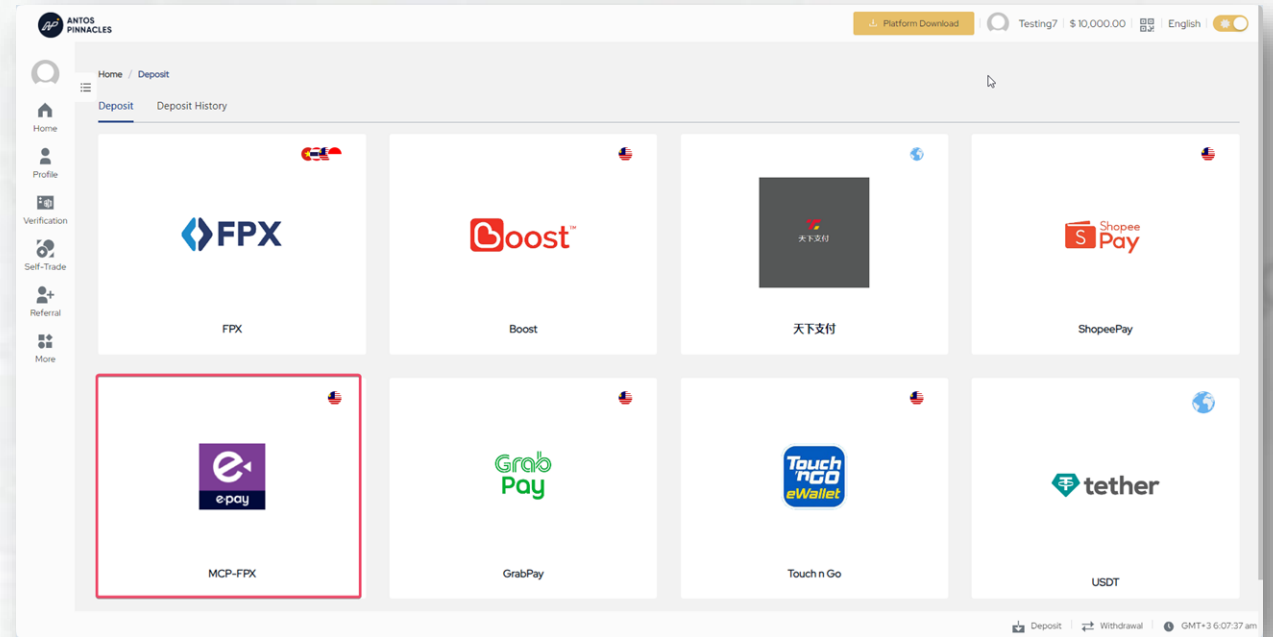
Transaction No.	DPT623401689
Payment Method	EeziePay
Transaction Date	Tue Jul 09 2024 03:09:25 GMT+0000 (Coordinated Universal Time)
Transaction Amount	10000.00



ANTOS PINNACLES

DEPOSIT – E PAY

- Select “E PAY”
- E PAY only support “MYR” currency
- Key in USD amount to deposit
- Amount for your currency to deposit will display, click ‘Submit’ once double confirm amount is correct
- Noted that the E-Pay channel is only accept max 4,950 MYR.



MCP-FPX Deposit

* Currency

MYR

USD = MYR

1051.07 = 4950

Rate @ 1 USD = 4.7095 MYR
*INDICATIVE RATE ONLY. Actual rate will be based on time of transaction.

Min: 50.00 MYR | Max: 4,950.00 MYR

Cancel Submit



ANTOS PINNACLES

DEPOSIT – E PAY – Pending Approval

- After complete the deposit transaction , will send you an email to notify the transaction is being processing.



**ANTOS
PINNACLES**

Deposit Request is Proccessed.



Hi, Testing7

We are pleased to inform you that your deposit is currently being processed.

Do note that it will take approximately 24 to 48 hours to be processed.

Your patience is greatly appreciated.

An email will be sent to you upon completion of processing.



ANTOS PINNACLES

DEPOSIT – E PAY - Approved

- When finish the process of your deposit, a successful deposit email will send to your registered email address, and the fund will auto top up to your eWallet.



Your Deposit is Successful.



1051.07

Hi, Testing7

We are please to inform you that your deposit has been funded into your AP account!
We genuinely extend our best wishes to you for a rewarding trading journey with us,
and may your trading yield abundant returns.



ANTOS PINNACLES

DEPOSIT – E PAY - Rejected

- **You will receive an email notification that your deposit transaction has been declined with the reason, if there are any issues with your transaction. You can submit your deposit request again**



**ANTOS
PINNACLES**

Your Deposit has been rejected.



Hello, Testing7

Thank you for being a loyal trader of AP. Unfortunately, your transaction was unsuccessful.

Your Transaction details:

Transaction No.	DPT298377391
Payment Method	E PAY
Transaction Date	Tue Jul 09 2024 09:28:29 GMT+0000
Transaction Amount	(Coordinated Universal Time) 1051.07



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DEPOSIT – USDT

- Select “USDT”
- Select “TRC20” block chain
- Copy the address or scan the QR code to deposit
- After deposit , Fill up the deposit amount and TXN HASH ID for the transaction
- Click “Submit”

The screenshot displays the Antos Pinnacles web interface. The top navigation bar includes the logo, a 'Platform Download' button, user information (Testing7, \$10,000.00), and language settings (English). The left sidebar contains navigation links: Home, Profile, Verification, Self-Trade, Referral, and More. The main content area is titled 'Deposit' and 'Deposit History'. It features a grid of payment method tiles: FPX, Boost, 天下支付 (Tianxia Payment), ShopeePay, e-pay, Grab Pay, Touch n GO eWallet, and USDT. The USDT tile is highlighted with a red border. Below this grid, a 'USD Deposit' modal window is open, showing a 'USD Deposit' form. The form includes a 'Currency' dropdown set to 'USDTRC20', a QR code for scanning, a text input field for the transaction hash (TPKwqc4kJwwWt1bV7g4k3o2a92XgEgP5Zx) with a 'Copy' button, and a table for the deposit amount. The table shows 'USD' as 10000 and 'USDTRC20' as 10000, with a rate of 1 USD = 1 USDTRC20. It also includes a disclaimer: '*INDICATIVE RATE ONLY. Actual rate will be based on time of transaction.' and a fee of 0% or USDTRC20 0. The modal also shows the minimum and maximum deposit limits (Min: 0.00 USDTRC20 | Max: 1,000,000.00 USDTRC20) and a 'TXN Hash' input field with the same transaction hash. At the bottom right of the modal are 'Cancel' and 'Submit' buttons.

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Platform Download Testing7 \$10,000.00 English

Home / Deposit

Deposit Deposit History

FPX Boost 天下支付 ShopeePay e-pay Grab Pay Touch n GO eWallet USDT

USD Deposit

* Currency

USDTRC20

TPKwqc4kJwwWt1bV7g4k3o2a92XgEgP5Zx

Copy

USD = USDTRC20

10000 = 10000

Rate @ 1 USD = 1 USDTRC20

*INDICATIVE RATE ONLY. Actual rate will be based on time of transaction.

Fee = 0% or USDTRC20 0

Min: 0.00 USDTRC20 | Max: 1,000,000.00 USDTRC20

* TXN Hash

TPKwqc4kJwwWt1bV7g4k3o2a92XgEgP5Zx

Cancel Submit



ANTOS PINNACLES

DEPOSIT – USDT – Pending Approval

- After complete the deposit transaction , will send you an email to notify the transaction is being processing.



**ANTOS
PINNACLES**

Deposit Request is Proccessed.



Hi, Testing7

We are pleased to inform you that your deposit is currently being processed.
Do note that it will take approximately 24 to 48 hours to be processed.

Your patience is greatly appreciated.
An email will be sent to you upon completion of processing.



ANTOS PINNACLES

DEPOSIT – USDT - Approved

- When finish the process of your deposit, a successful deposit email will send to your registered email address, and the fund will auto top up to your eWallet.



**ANTOS
PINNACLES**

Your Deposit is Successful.



10000.00

Hi, Testing7

We are please to inform you that your deposit has been funded into your AP account!
We genuinely extend our best wishes to you for a rewarding trading journey with us,
and may your trading yield abundant returns.



ANTOS PINNACLES

DEPOSIT – USDT - Rejected

- You will receive an email notification that your deposit transaction has been declined with the reason, if there are any issues with your transaction. You can submit your deposit request again



**ANTOS
PINNACLES**

Your Deposit has been rejected.



Hello, Testing7

Thank you for being a loyal trader of AP. Unfortunately, your transaction was unsuccessful.

Your Transaction details:

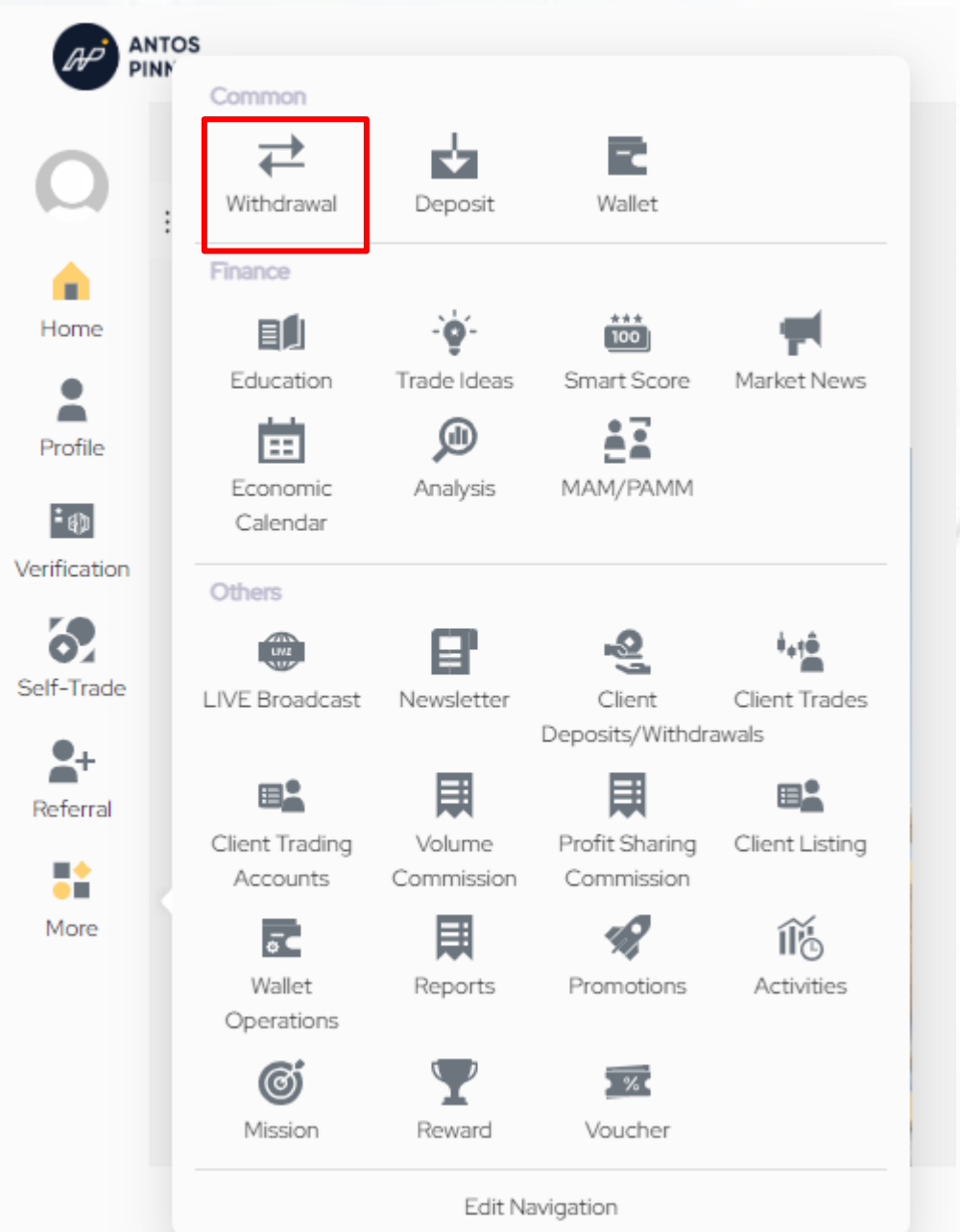
Transaction No.	DPT821860082
Payment Method	USDT.TRC20
Transaction Date	Tue Jul 09 2024 09:47:03 GMT+0000 (Coordinated Universal Time)
Transaction Amount	10000.00



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WITHDRAWAL – Bank Wire

- Select “More”
- Select “withdrawal”





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WITHDRAWAL – Bank Wire

- Before withdraw at Bank Wire, please
 - Make sure your POR submit is “bank statement”.
 - Add your bank.
- Click the “Profile” -> “Add Bank”.
- Fill in your bank information and click “Submit” to save.

The image displays two overlapping screenshots of the Antos Pinnacles web application. The top screenshot shows the user's profile page, where the 'Profile' tab is selected in the sidebar. The profile details for 'Testing7' are visible, including a balance of \$21,051.07 and various personal and identification details. The 'Add Bank' button is highlighted in the top right corner. The bottom screenshot shows the 'Add Bank' modal form, which is used to input bank details. The form includes fields for Bank Name, Account Number, Account Holder, Currency, SWIFT Code, IBAN, Bank Address 1, Bank Address 2, Bank City, Bank State, Postcode, and Country. The 'Submit' button is located at the bottom right of the modal.

Profile Page Details:

- Home / Profile
- Testing7: \$21,051.07 (Individual, Verified)
- Affiliate Code: TTU5R7U
- Nationality: Malaysian
- Full Name: Testing7
- Identification Number: 100000004007
- Date of Birth: 00.00.000Z
- Mobile Number: +601200004007
- Gender: Male
- Newsletter: Before The Bell Stock Ideas, Daily Economic Insights, Daily Index Report, Daily US Commodities, Company Announcement (all toggled off)
- Bank Information, Residential Information, Change Password, Login History
- + Add Bank

Add Bank Modal Form:

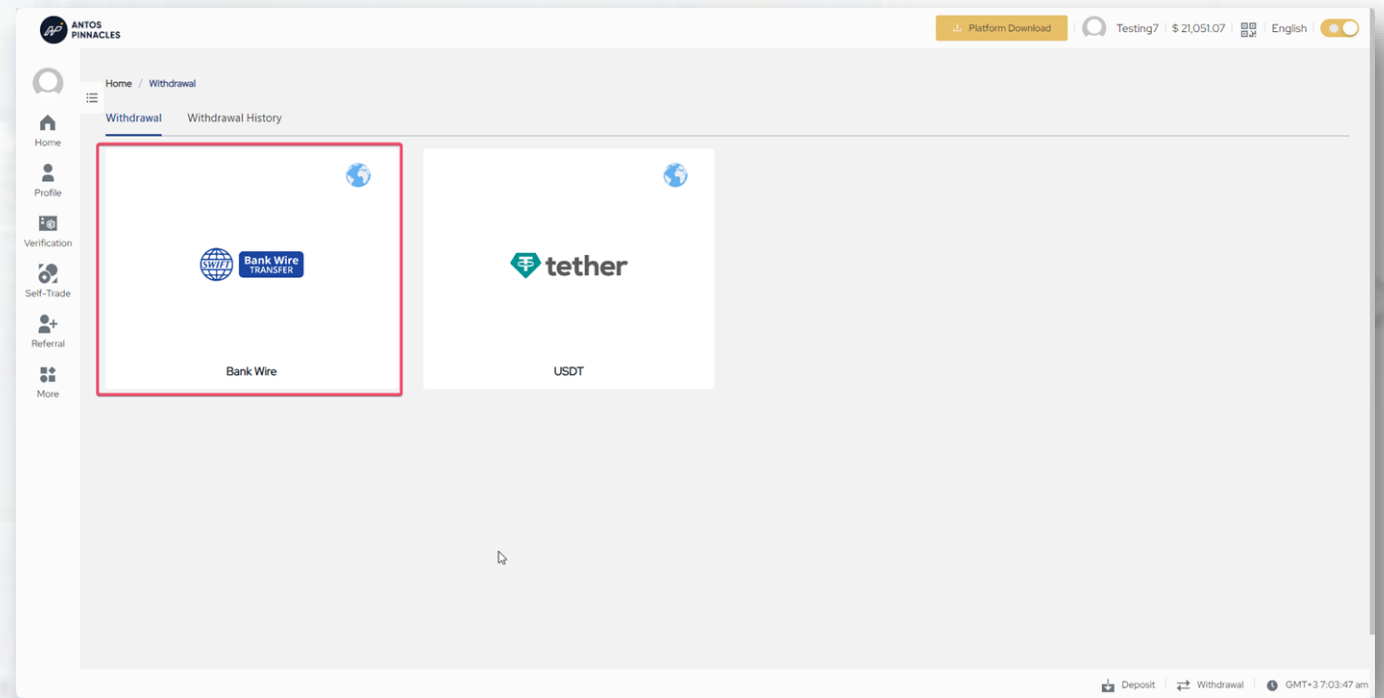
- Bank Name: Bank name
- Account Number: 123456789
- Account Holder: Testing 7
- Currency: MYR - Malaysian Ringgit
- SWIFT Code: Code
- IBAN: IBAN
- Bank Address 1: Address 1
- Bank Address 2: Address 2
- Bank City: City
- Bank State: State
- Postcode: 10000
- Country: Malaysia
- Submit



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WITHDRAWAL – Bank Wire

- Select “Bank Wire”
- Select your “Bank Account”
- Fill up withdraw amount
- Input remark (if has)
- Click “OK”



Bank Wire Withdrawal ✕

E-Wallet Balance
\$21,051.07

* Bank Account

Bank name - 123456789 ▼

USD USD

1051.07 = 1051.07

Remark

Withdraw

Cancel Submit



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WITHDRAWAL – Bank Wire – Pending Approval

- After submit the Bank Wire withdrawal, admin will proceed and approval your withdrawal request, a notify email will send to your registered email address.



**ANTOS
PINNACLES**

**Withdrawal Request is
being Processed.**



Hi, Testing7

We are pleased to inform you that your withdrawal is currently being processed.
Do note that it will take approximately 24 to 48 hours to be processed.

Your patience is greatly appreciated.
An email will be sent to you upon completion of processing.



ANTOS PINNACLES

WITHDRAWAL – Bank Wire – Approved

- After admin verify, will receive an email to notify your withdrawal request has been approved.

Note : Withdrawals via bank wire will take approximately 2 ~ 5 business days to reach your bank account depend on your capital size and bank processing speed.



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**Withdrawal Request has
been Approved.**



Hi, Testing7

We are pleased to inform you that your withdrawal request has been approved and is currently on its way to your designated account!



ANTOS PINNACLES

WITHDRAWAL – Bank Wire – Rejected

- Once verified by the system admin, you will receive an email informing that the withdrawal request has been rejected with the reason. You might need follow the instruction and try to submit withdrawal request again.
- The frequently reject reason is your POR document submit is not bank statement.



Something went wrong with your
Withdrawal Process.



Hi, Testing7

We appreciate your continued loyalty as a trader with AP.
Regrettably, we must inform you that your withdrawal request was not successful.

Your Transaction details:

Transaction No.	WDW834156484
Payment Method	-
Transaction Date	Wed Jul 10 2024 06:18:59 GMT+0000 (Coordinated Universal Time)
Transaction Amount	1051.07



ANTOS PINNACLES

WITHDRAWAL – USDT

- Select “USDT”
- Fill up your “USDT Address”
- Fill up withdraw amount
- Input remark (if has)
- Click “Submit”.
- Note that every withdraw will having 1% of the processing fee.

The screenshot displays the Antos Pinnacles web interface. At the top, the header includes the logo, navigation links (Home, Withdrawal, Withdrawal History), and user information (Testing7, \$20,000.00, English). The main content area shows two withdrawal options: Bank Wire and USDT. The USDT option is highlighted with a red border. Below this, a modal window titled "USDT Withdrawal" is open, showing the E-Wallet Balance of \$21,051.07. The form includes fields for Currency (USDT.TRC20), Destination Address (USDT Address), and a withdrawal amount of 10000 USD, which is converted to 10000 USDT.TRC20. It also displays the indicative rate, fee, and a remark field containing the word "Withdraw". The form concludes with "Cancel" and "Submit" buttons.

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Platform Download Testing7 | \$20,000.00 | English

Home / Withdrawal

Withdrawal Withdrawal History

Bank Wire

USDT

USDT Withdrawal

E-Wallet Balance
\$21,051.07

* Currency
USDT.TRC20

* Destination Address
USDT Address

USD 10000 = USDT.TRC20 10000

Rate @ 1 USD = 1.000000000 USDT.TRC20
*INDICATIVE RATE ONLY. Actual rate will be based on time of transaction.
Fee = 1% or USDT.TRC20 0

Min: 100.00 USDT.TRC20 | Max: 1,000,000.00 USDT.TRC20

Remark
Withdraw

Cancel Submit



ANTOS PINNACLES

WITHDRAWAL – USDT – Pending Approval

- After submit the USDT withdrawal, system will send a verify email to your registered email, and please click “Verify Address”.
- After you verify email address, admin will proceed and approval your withdrawal request, it will taken 24 to 48 hours of process time depend on the withdraw capital size.



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PINNACLES

Greetings from AP

Hello, Testing7

A request to withdraw 10,000 from your AP Account to your address XXXXX was just made.

To validate your withdrawal request, kindly click the link below:

[Verify Address](#)



ANTOS PINNACLES

WITHDRAWAL – USDT – Approved

- After the USDT withdrawal is approved, system will send an email to notice you and your capital will arrive to your USDT ewallet within 2 to 10 minutes.



**ANTOS
PINNACLES**

**Withdrawal Request has
been Approved.**



Hi, Testing7

We are pleased to inform you that your withdrawal request has been approved and is currently on its way to your designated account!



ANTOS PINNACLES

WITHDRAWAL – USDT – Rejected

- Once verified by the system admin, you will receive an email informing that the withdrawal request has been rejected with the reason. You might need follow the instruction and try to submit withdrawal request again.
- There are 2 frequently reject reason:
 - The POR document is not bank statement
 - The USDT ewallet address of withdraw is not match with your deposit. Would like to avoid conflict by client typo.



**ANTOS
PINNACLES**

**Something went wrong with your
Withdrawal Process.**



Hi, Testing7

We appreciate your continued loyalty as a trader with AP.
Regrettably, we must inform you that your withdrawal request was not successful.

Your Transaction details:

Transaction No.	WDW164099232
Payment Method	USDT.TRC20
Transaction Date	Tue Jul 09 2024 10:37:29 GMT+0000 (Coordinated Universal Time)
Transaction Amount	10000.00

Reason: Your POR is not the bank statement, please submit the correct document