



ANTOS PINNACLES

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) GUIDE – KYC

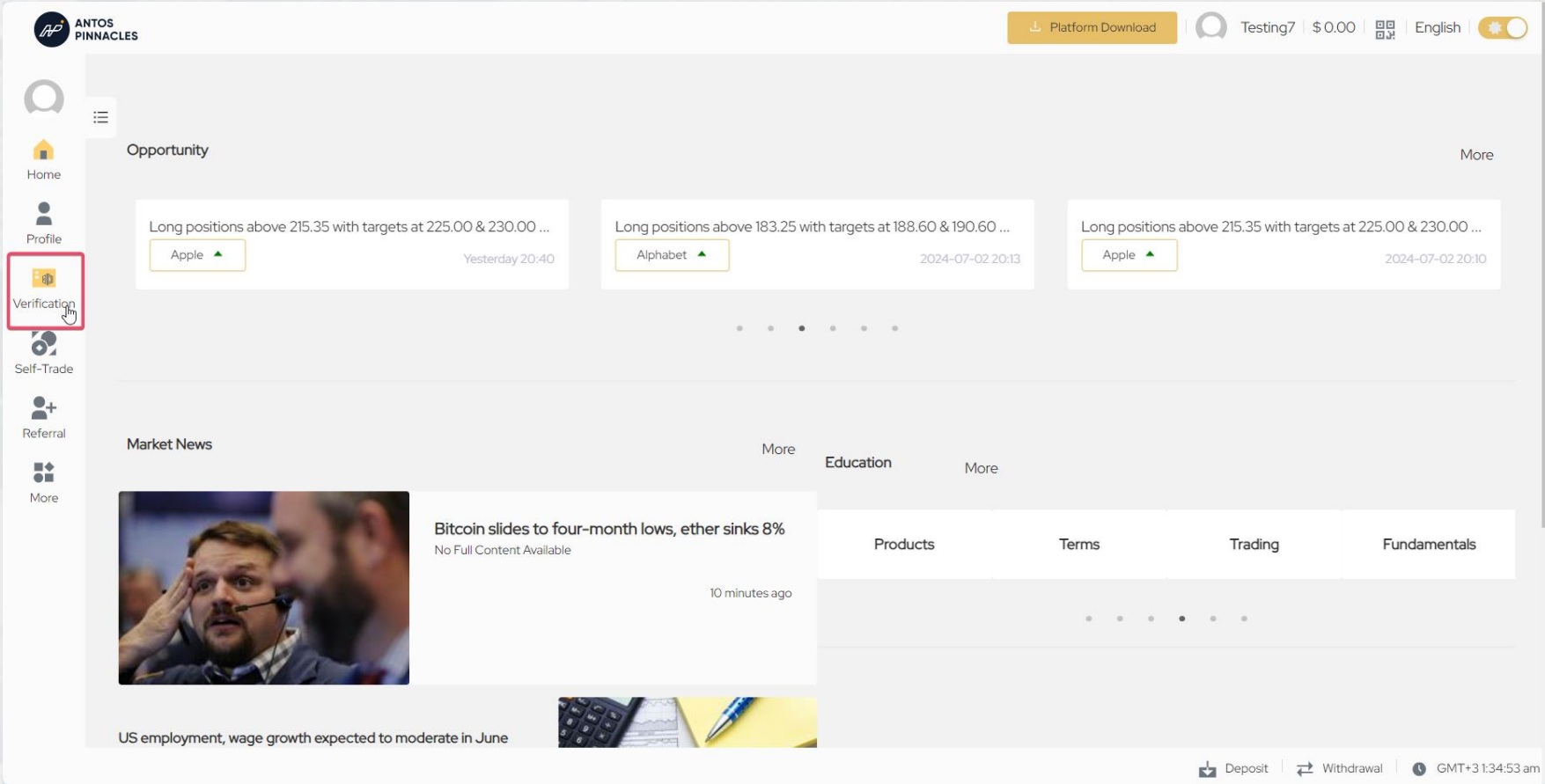




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KYC – Upload Document

- Select “Verification” at navigation.





KYC – Upload Document(POI)

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- Click the “Proof-of-Identity (POI)” to complete your identifying information and upload the relevant document.
- The document should be “**IC front and back**” or “**Passport**”. Please make sure the information you completed is the same as the document to upload.

This screenshot shows the 'Account Verification' page at the 'Fill in Documents' stage. A progress bar at the top indicates the current step. The page lists two document types for upload:

- * Proof-of-Identity (POI)**
A color copy of a valid identity document containing your photo
- * Proof-of-Residence (POR)**
bank statement, etc. no more than 3 months old

Navigation buttons 'Back' and 'Next' are visible at the bottom right. The top right corner shows user information: 'Testing7', '\$0.00', 'English', and a toggle switch.

This screenshot shows the 'Account Verification' page at the 'Success' stage. The progress bar indicates completion. The page displays the following information:

Malaysia / Proof-of-Identity (POI) / Identification Card (ID Card) / Identification Card (ID Card)

- * Full Name**
- * Identification Number**
- * Nationality**
- * Date of Birth**
Select date
- * Gender**
- * Document - Front**

A file upload area with a document icon and the text 'Click or drag file to this area to upload' is shown. Navigation buttons 'Deposit' and 'Withdrawal' are at the bottom right. The bottom right corner shows the time: 'GMT+3 2:36:57 am'.



KYC – Upload Document (POR)

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- Click the “Proof-of-Residence (POR)” to complete your residential information and upload the relevant document.
- The document must be “**Bank statement within 3 months**”. Please make sure the address you completed is the same as the document to upload.
- **note: POR documents must not overdue more than 3month**

The screenshot shows the 'Account Verification' page in the Antos Pinnacles app. The progress bar indicates Step 3 of 4 is active. The page is titled 'Fill In Documents' and shows a list of required documents for Malaysia. The first document is 'Proof-of-Identity (POI)' with a description 'A color copy of a valid identity document containing your photo'. The second document is 'Proof-of-Residence (POR)' with a description 'bank statement, etc. no more than 3 months old'. A 'Draft Verification' button is visible next to the POI document. At the bottom, there are 'Back' and 'Next' buttons.

The screenshot shows the 'Account Verification' page in the Antos Pinnacles app. The progress bar indicates Step 4 of 4 is active. The page is titled 'Success' and shows a list of required documents for Malaysia. The first document is 'Proof-of-Residence (POR)' with a description 'Bank Statement (no more than 3 months old)'. The second document is 'Bank Statement (no more than 3 months old)'. The page includes a 'Draft Verification' button. At the bottom, there are 'Deposit' and 'Withdrawal' buttons, and a timestamp 'GMT+3 2:49:00 am'.



KYC – Pending Approval

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- Press “Complete” once you submit both POI and POR, you still can change your information before pressing “Complete”.
- Once “Complete”, an email notice will be sent to your mailbox and the verification form will be submitted to our admin team to verify.

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Home / Verification

Account Verification | Upload History

Select Country | Fill In Documents | Success

Malaysia

• Proof-of-Identity (POI) [Draft Verification](#)
A color copy of a valid identity document containing your photo

• Proof-of-Residence (POR) [Draft Verification](#)
bank statement, etc. no more than 3 months old

Back | Next | Complete

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Home / Verification

Account Verification | Upload History

Select Country | Verification Type | Fill In Documents | Submitted

Thank you for submission

We will review it and get back to you shortly

Deposit | Withdrawal | GMT+3 2:55:19 am

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KYC Documents Submission have been Successful.

Hi, Testing7,

Your KYC Documents have been successfully submitted and are currently being processed by our Compliance Team. Please note that the verification process takes approximately 24 to 48 hours. Your patience is greatly appreciated.



KYC – Approved

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- After admin approval, you will receive an email to notify your KYC has been approved, can also see the status at “upload history” and turn to “verified”.

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Home / Verification

Account Verification Account Verification Corporate **Upload History**

> > Document Details

VRF00275 - Document Status Back

Title	Start Time	End Time	Type	Status
Bank Statement (no more than 3 months old)	2024-07-05 03:19:19	2024-07-05 03:19:37	POR	VERIFIED
Identification Card (ID Card)	2024-07-05 03:18:31	2024-07-05 03:19:16	POI	VERIFIED

Total 2 records < 1 >

Deposit Withdrawal GMT+3 3:24:48 am

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KYC Documents have been Approved.

Hi, Testing7,

We are pleased to inform you that your KYC documents have been approved and you are now entitled to the Full Benefits of the AP Trader's Room!

We sincerely wish you a pleasant trading journey with us and may your journey with us bring you bountiful returns.



KYC – Reject

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- After admin verifies that this is an error, your account KYC will be rejected with the reason together sending the notice to your mailbox, please read the reason and review again at “upload history”.
- After that, please submit KYC again followed by the previous slide.

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Platform Download Testing7 \$ 0.00 English

Home / Verification

Account Verification Upload History

Document Status Document Details

Upload Record

Title	Start Time	End Time	Type	Status	Comment
VRF00274	2024-07-05 02:34:54	2024-07-05 02:54:26	KYC	VERIFICATION FAILED	The submitted document is not match the information your input

Total 1 record

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Home / Verification

Account Verification Upload History

Document Details

VRF00274 - Document Status

Title	Start Time	End Time	Type	Status
Bank Statement (no more than 3 months old)	2024-07-05 02:48:34	2024-07-05 02:53:48	POR	VERIFICATION FAILED
Identification Card (ID Card)	2024-07-05 02:36:23	2024-07-05 02:43:59	POI	VERIFICATION FAILED

Total 2 records

KYC Documents have been Rejected.



Hi, Testing7,

Please resubmit your KYC documents in order for us to proceed with another review for verification purposes. You were required to provide us with Proof of Identity (POI) and Proof of Residence (POR) documents.

- (a) Proof of Identity:
- (i) Identification Card (ID Card) (Front and back) or
- (b) Proof of Residence Address
- (i) Bank Statement (no more than 3 months old) or
 - (ii) Utility bill of (electricity, water, gas, landline) or driving license (no more than 3 months old)

Note: The proof of residence address documents submitted must not be more than 3 months overdue and must clearly show the name, address and internal content of the person concerned.

Your cooperation and patience are highly appreciated.